



Single Outcome Agreement for Perth and Kinross 2009-2011

2010/11 Six Month Report December 2010



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Introduction

This Single Outcome Agreement (SOA) for 2009-2011 sets out the key local outcomes that the Community Planning Partnership is committed to achieving for the people and communities of Perth and Kinross. It builds on the strategic direction of, and commitments within, the Perth and Kinross Community Plan (2006-2020) and is integral to delivering our priorities for the area.

The SOA 2009-2011 is an agreement for delivery of our 15 local and national outcomes and establishes challenging targets that will drive forward significant improvements for our communities. The process of community engagement at a number of levels ensures the SOA reflects the needs of our area, our communities and our people.

The SOA is underpinned by a commitment from all Community Planning Partners, both statutory and non-statutory, to provide high quality public services for local people and communities, whilst also fulfilling our duties in relation to Best Value equalities and sustainable development.

There is a strong ethos of partnership working across the organisations in Perth and Kinross. Community Planning is well developed both as a process and as a delivery mechanism for improved services and there is a clear commitment across all partner organisations to delivering real improvements for people.

What have we done in the last 6 months?

The Council has been proactive in mitigating the effects of the recession. Following an Economic Summit with business leaders, a Leadership Board was established and a five year Recovery Plan developed. Growth of unemployment has been shown to have slowed, and working age people on benefits has decreased, tourism levels are increasing and footfall in the main shopping centres has increased. A full revised version of the Economic Recovery Programme will be presented to the Economic Leadership Board and Enterprise and Infrastructure Committee in late November 2010.

Despite a severe downturn in the building industry the six month position indicates that we are on course to achieve the reviewed target for effective housing land supply. The modest increase may be the early signs of renewed confidence in the market. We are also on track to meet the target for the number of affordable housing built in 2010/11 and we have been granted further funding from the Scottish Government to build an additional 36 council houses. In addition the new Rent Bond Scheme which was launched in April has given people more choice and opportunities to access housing, with 162 people securing housing in the private sector since April 2010.

Raising achievement for all is a key priority and the SQA results for academic year 2009/10 were very good in S4 and S6 and consolidated improvement in S5. The school improvement process is now well established and we are continuing to make good progress with Curriculum for Excellence, recently restructuring Education Services to provide more direct support for schools. Also two of our schools gained national recognition at the Learning and Teaching Scotland Scottish Education Awards 2010. Although the number of young people in the More Choices More Chances group has been increasing, we continue to perform above the Scottish

average and work continues to address actions around this agenda through the work of the More Choices More Chances Partnership.

We have continued to support and protect vulnerable children and families by promoting the key message that it's everyone's job to make sure that children are healthy, safe and protected. We have successfully transferred our out of hours service and have completed Woodlea Cottage which provides respite provision for young people who have complex, multiple and enduring needs. We have brought together the delivery of education and care under a single staff team which offers a more integrated and consistent response to children and their families. We have also continued to demonstrate high levels of support for vulnerable adults in our communities, with 100% of adult protection referrals with initial risk assessment being undertaken within 24 hours and 100% of adult protection case conferences being held within the agreed timescale, subject to risk assessment. We have launched 'Change is a Must', a new development in multiagency and collaborative working which brings together workers from different disciplines and aims to provide learning on ways of working with families adversely affected by parental substance misuse.

We are on track for the successful completion of the percentage of 'Right Track Structured Deferred Sentence' which helps prevent 16-21 year olds from re-offending. In addition we have been able to see 100% of new probationers within one week of sentence. There has been a reduction in the number of alcohol-related crimes during the first half of 2010/11 compared to the same time period last year. The reduction has been seen in the category of violent crime (Group1). There has also been a reduction in the number of people killed or seriously injured in road accidents and encouragingly there has also been no fire deaths in Perth and Kinross in the first six months of 2010/11.

Following last year's positive validated self-evaluation, HM Inspectorate of Education (HMIE) supported the Council in participating in the national pilot of How Good is Our Culture and Sport (HGIOCS). The evaluation highlighted the positive impact of projects including the Perth City Mental Health Project Inspirations which uses visual arts to help individuals with mental health issues reintegrate into their communities; Books Aloud, which shares the skills of Libraries staff with local volunteers who work with older people to help them to stay mentally active using reading and reminiscence work; and the Children and Family Swimming Project targeting families in more deprived areas to help primary school children to learn to swim. Areas of good practice have highlighted: the provision of high quality learning opportunities for people of all ages; the level and quality of community capacity building and community engagement; and the positive contribution we are making to the improvement of health and wellbeing of individuals and communities.

We have made considerable progress in responding to and, where possible, preventing homelessness. People who identify themselves as homeless are dealt with more quickly. As of June 2010, 91.4% of people received a decision on whether or not the Council accepts they are in priority need within 28 days compared to 48% in April 2009. We have also responded to an increasing number of older people living in Perth and Kinross who need support by re-designing older people's services. To date this has included: re-designed forms so that we can capture clients goals; further developing, defining and agreeing the referral, screening & assessment process, including documentation. We plan to implement the first of the new service in Perth from 1st October 2010. In addition there has been a steady increase in the number of people over the age of 65 with intensive care needs receiving support to remain at home from 21% at the end of 2009/10 to 24% as of July 2010. Providing

care at home leads to faster recovery, prevents unnecessary hospital admission and supports people to be as independent as they can be.

We have made significant progress towards improving health and wellbeing through the implementation of Improving Health, Improving Learning in schools. We have also continued the development of a joint Sports Comprehensive at St John's Academy and Perth Grammar School and are continuing to progress the development of a new strategic framework for the delivery of Sport and Active Recreation Services.

We continue to deliver the Place Check initiative across Perth and Kinross. Dunning Place Check was completed and officially opened in June 2010. Design consultation for priority works was completed for Milnathort Place Check during May and construction information is now being prepared. The first Community Place Check day for Bridge of Earn was successfully held in June and a further meeting with the community is planned for later in the year at which point all the information, costing and drawings prepared since the meeting will be shared and the community invited to prioritise their aspirations. We have also engaged with a wide range of young people through our fourth annual Tents in the Park event.

Recycling rates are being improved further as the Council's kerbside bin recycling initiative beds down. The final roll outs to rural areas (2,000 households) are planned by the end of 2010/11. We have also had continued success achieving eco school awards across Perth and Kinross.

During the coming years the public sector will face a period of considerable financial challenge. To address this the Council has prepared a strategy and revised the Medium Term Financial Plan. The strategy will ensure an increased focus on cost reduction and service modernisation and will strengthen the links between the Council's financial management, asset management and workforce planning arrangements. The Council has also developed a Securing the Future Toward 2015 and Beyond Strategy which sets out a path which will allow the organisation to achieve the required modernisation and efficiencies to meet the financial challenge and future service demand through revised service delivery models.

Tayside Police has introduced Transforming Tayside (fit for the future) to help the force prepare for reductions in funding. The programme will look at optimising service delivery in the force while looking for opportunities to identify efficiency and improvement. The Force will also work jointly with Fife Constabulary, Central Scotland Police and Lothian & Borders Police to look for further potential efficiency savings. Tayside Fire and Rescue also face funding reductions of up to 25% over the next four financial years. To address this the organisation has identified a number of strategic action points to deliver cashable and non cashable savings to meet the identified level of savings that are required to be made. Through the NHS Tayside Strategic Plan 2010-15 NHS Tayside aim to maximise the health gain that can be achieved from all available resources through providing economical, efficient and cost effective services. This may involve reducing services which are shown to be the least cost effective and redirecting resources into services which achieve greater health gain.

Partnership working will be critical to maximising the use of public sector resources over forthcoming years therefore a virtual improvement team has also been set up across all public sector organisations within Tayside to take forward collaborative improvement actions across the Partnership.

From next year 'How Good is our Partnership' will be the Community Planning Partnership's key mechanism for evaluating the effectiveness of the CPP in progressing the SOA. The model will be based on 'How Good is Our Council?' which is a self evaluation tool based on best practice from other methodologies such as the European Foundation for Quality Management (EFQM) Excellence Model. A self evaluation toolkit has been developed and was piloted with the Strategic Health Partnership in October. The results of the self evaluation will provide a focus for improvement in future iterations of the Single Outcome Agreement.

Are we on target?

Over the six months from 1 April 2010 to 30 September 2010 the CPP has made progress in delivering the Single Outcome Agreement for Perth and Kinross. Performance indicators which are on target are not reported in this performance report as progress is steady and performance indicators which are not measurable at the six month point are also not included in this report.

This report concentrates on performance by the CPP where targets have been exceeded (detailed on pages 7 to 9) and where the CPP is not delivering the expected performance to meet the target identified in the SOA (detailed on pages 9 to 10). Improvement actions are also detailed for performance that is not on target.

WHERE WE ARE ON TRACK TO EXCEED OUR TARGET

EMPLOYMENT

Average monthly earnings for those people whose workplace is within Perth and Kinross (£)

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	1,710	-	Data is for calendar year 2007.
31 Mar 2009	1,882	-	Data is for calendar year 2008.
31 Mar 2010	1,744	-	Data is for calendar year 2009. The decline in 2009 is probably due to more people working shortened hours and part-time. Some companies also have reduced wages due to the recession.
30 Sep 2010	2,068	1,700	This is the mean average analysis rather than previous use of the median figure as this is more accurate.

YOUNG PEOPLE REACH POTENTIAL

Number of young people achieving awards – Sports Leader

Date	Result	Year End Target	Comment / Reason
Academic Year 2008/09	63	-	Baseline
Academic Year 2009/10	130	64	130 young people in third to sixth year achieved their Sports Leader award in academic year 2009/10.

BEST START IN LIFE

% of children on the child protection register over 18 months

Date	Result	Year End Target	Comment / Reason
31 March 2008	7.3	-	-
31 March 2009	9.8	-	-
31 March 2010	6.9	8	Numbers are small so one family of several siblings will impact significantly on this percentage.
30 Sep 2010	0	5-10	April 10 - June 10 figure. September data was not available for release at the time of producing this report. Please note that care should be taken when interpreting these figures given the small numbers involved. This compares to 3.7% during Q1 of 2009/10. Continued work to review each child and ensure robust care/protection planning and review has supported this. This has addressed identified risks, supported proactive review of each child and linked with multi-agency work around the child.

INEQUALITIES

Average educational tariff score for S4 pupils within 20% most deprived areas in Perth and Kinross

Date	Result	Year End Target	Comment / Reason
Academic Year 2006/07	111	-	-
Academic Year 2007/08	116	-	-
Academic Year 2008/09	117	-	Target to achieve 121 by 2010.
Academic Year 2009/10	132.74	121	We are taking a number of steps to help raise attainment in our schools including targeting resources on improving levels of attainment and achievement for vulnerable learners who live in areas of greatest deprivation.

Householders accepted as in priority need who have been assessed as homeless or potentially homeless (%)

Date	Value	Target	Reason
31 Mar 2008	69.4	-	Baseline
31 Mar 2009	70.9	-	-
31 Mar 2010	82.6	-	As of October 2009, 65% of people received a decision on whether or not the Council accepts they are in priority need within 28 days compared to 48% in April 2009.
30 Sep 2010	91.4	88.0	April 10 - July 10 figure. September data was not available for release at the time of producing this report. We have made considerable progress in responding to and, where possible, preventing homelessness. People who identify themselves as homeless are dealt with more quickly. As of June 2010, 91.4% of people received a decision on whether or not the Council accepts they are in priority need within 28 days compared to 48% in April 2009. We are on track to meet the 2012 target of 100%.

SAFER COMMUNITIES

Reported crime levels (Groups1-4)

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	5,445	-	-
31 Mar 2009	5,098	5,880	-
31 Mar 2010	4,543	5,880	A reduction in the number of group 1-4 crimes has been sustained over the three year reporting period. The number of crimes recorded at the end of March 2010 represented an 11% reduction on those recorded in the previous year.
30 Sep 2010	1,951	5,880	April 10 - Aug 10 figure. September data was not available for release at the time of producing this report. At the end of August Western Division of Tayside Police evidenced a reduction of 10% compared with the previous year, however this is mainly due to high levels of crime recorded in the first six months of the preceding year. Since February 2010, overall crime shows an upward trend and performance will continue to be monitored and analysed in order to identify any developing pattern. However, we are on track to exceed our target of 5,800 for 2010/11.

Number of people killed or seriously injured in road accidents

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	124	-	Baseline
31 Mar 2009	116	Reduction**	-
31 Mar 2010	119	Reduction**	During 2009/10, 119 people were killed/seriously injured on the roads of Perth & Kinross which was 3 more than the previous year, although the rate has reduced since 2007/08. We will continue to improve partnership working and intelligence led education and enforcement which focuses resources to appropriate places and times to combat anti-social and unlawful use of motor vehicles. The rise in the number of motor cycle casualties will be tackled by Operation Rossi which is focused on the education of motor cyclists using the rural road network in Perthshire. The Community Safety Partnership has continued to deliver key road safety messages through Safe Taysiders, cycle training, Driving Ambition and in the Safe Drive Stay Alive events led by Tayside Fire and Rescue Service.
30 Sep 2010	42	Reduction**	April 10 - Aug 10 figure. September data was not available for release at the time of producing this report. The current data suggests that performance is currently ahead of target as we approach the winter period. Road safety education will continue as will national and local initiatives aimed at reducing road user casualties.

** The original target was set at 142 which is a 40% reduction on the 1994-98 average of 236. Our performance exceeds the target however, we continue to aim for a further reduction in the number of people killed or seriously injured in road accidents. The target will be reviewed with the next revision of the SOA.

SUSTAINABLE ENVIRONMENT

Municipal waste collected and disposed of during the year that was recycled or composted (%)

Date	Result	Year End Target	Comment / Reason
31 Mar 2007	34.0	-	Baseline
31 Mar 2008	35.9	-	-
31 Mar 2009	37.6	40.0	-
31 Mar 2010	42.4	42.0	Target is for 2010/11.
30 Sep 2010	48.1	42.0	Based on previous year's results the projected municipal waste recycling and composting rate for 2010/11 is on target at 46%. Recycling rates are being improved as the Council's kerbside bin recycling initiative beds down.

WHERE WE ARE NOT ON TRACK TO MEET OUR TARGET

ECONOMY

Number of New Business Bank Accounts

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	681	-	-
31 Mar 2009	655	-	-
31 Mar 2010	518	550	-
30 Sep 2010	110	550	April 10 - June 10 figure. September data was not available for release at the time of producing this report. This indicator is affected by the economic recession. Following an Economic Summit with business leaders, a Leadership Board was established and a five year Recovery Plan developed. A full revised version of the Economic Recovery Programme will be presented to the Economic Leadership Board and Enterprise and Infrastructure Committee in late November 2010.

INFRASTRUCTURE

Area of Serviced Business Land (Ha)

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	7.6	-	Baseline
31 Mar 2009	7.6	-	-
31 Mar 2010	8.6	12.0	-
30 Sep 2010	8.6	14.0	April 10 - Aug 10 figure. September data was not available for release at the time of producing this report. There are no new areas of business land being serviced at this time, however the capital programme includes further projects at the Western Edge in 2011 and at North Muirton in 2012.

EMPLOYMENT

Labour Participation rate (%)

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	81.8	-	-
31 Mar 2009	82.1	-	-
31 Mar 2010	82.1	81.8	-
30 Sep 2010	78.2	81.8	This indicator is affected by the economic recession and the target is to be reviewed on a regular basis. Following an Economic Summit with business leaders, a Leadership Board was established and a five year Recovery Plan developed. A full revised version of the Economic Recovery Programme will be presented to the Economic Leadership Board and Enterprise and Infrastructure Committee in late November 2010.

YOUNG PEOPLE REACH POTENTIAL

Number of young people achieving awards – ASDAN accredited

Date	Result	Year End Target	Comment / Reason
Academic Year 2007/08	33	-	Baseline
Academic Year 2009/10	34	37	<p>ASDAN Bronze, Silver and Gold Awards: 4 Secondary Schools offered ASDAN awards at Bronze & Silver level; 31 pupils were registered for these awards at the start of the 2009/10 academic year; 19 pupils achieved the Bronze award and 7 pupils achieved the Silver award. 1 Secondary School offered ASDAN Gold awards although no pupils were registered during 2009/10.</p> <p>ASDAN Towards Independence: Fairview School registered 8 pupils for this course and all 8 pupils were certificated.</p> <p>ASDAN New Horizons & Transition Challenge: Fairview School offers these awards, and pupils should be undertaking work on them during the next academic session.</p>

Number of young people achieving awards - Millennium (%)

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	153	-	-
31 Mar 2009	60	-	-
31 Mar 2010	70	Increase on previous year	We issued Millennium Volunteer (MV) Award Certificates that recognised the volunteering contribution by 70 young people. This included 21 awards for 50 hours, 12 for 100 hours and 37 for 200 hours of volunteering; this accumulated to 9,650 hours of volunteering.
30 Sep 2010	24	Increase on previous year	Participation in MV Awards has dipped but are now picking up again after revitalising the programme. Proactive work by staff has raised awareness to a wider audience.

VIBRANT AND ACTIVE

Residents surveyed who feel safe outside in their communities after dark (%)

Date	Result	Year End Target	Comment / Reason
31 Mar 2008	75.0	-	-
31 Mar 2009	68.0	95.0	-
31 Mar 2010	61.0	95.0	-
30 Sep 2010	69.8	95.0	April 10 - Aug 10 figure. September data was not available for release at the time of producing this report. Improvements have been achieved with the Community Task Force engaging effectively in North Perth and the Community Impact Team also targeting community confidence issues across the Division. However the target of 95% is very ambitious and may need to be reviewed for the future.

Conclusion

This report provides a summary of work that has been undertaken by the CPP over the first six months of 2010/11. Although only key activities and indicators that either exceed or fail to meet the targets have been reported, the overall performance of the SOA is monitored by the CPP on a regular basis. The SOA 2009-11 can be accessed on website along with the 2009/10 Annual Report which was sent to the Scottish Government on 30 September 2010.