

Delayed Office Opening for Employee Training

This Office will be closed from 8.45am – 11.00am on the 1st Thursday of each month

Public Space Management
Head of Service Adam Olejnik

Pullar House 35 Kinnoull Street
Perth PH1 5GD

Contact Diane Cassidy
Direct Dial (01738) 475396
E-mail: DCassidy@pkc.gov.uk

Our ref Errol1

Your ref

Date 24th April 2009

Dear Errol resident

**Errol Placecheck Events on 23 June and 18th August 2007:
What difference did it make to your life in Errol?**

I have recently been appointed to take the Placecheck process forward in other communities around Perth and Kinross and it would be useful to find out more about what happened in Errol so that we can learn from what worked and did not work. I would be grateful if you could spend a few minutes answering the questions on the attached questionnaire. Alternatively you can fill the questionnaire in online by going to Errol Placecheck section of the the Perth & Kinross Council Website:

www.pkc.gov.uk/Community+life+and+leisure/Parks+gardens+and+open+spaces/Errol+placecheck

During the Placecheck, residents walked around Errol and a number of issues for improving Errol were identified. These were then prioritised by the community and the issues that were prioritised were taken forward to work on.

The following priorities were agreed with the residents of Errol and were carried out from February to April 2008 to improve the public spaces in Errol:

High Street Area

Improvements to enhance the setting and protection of the Cross and the area in front of the shops including: resurfacing, new cobbles, widened footway, extra space for planters, cycle parking, bus stop relocated with new shelter, double yellow lines removed to enable additional parking, lights replaced and 3 lanes leading to Northbank Dykes resurfaced

Junction at High St, St Madoes Road and Loan Brae

Road markings were minimised and the junction narrowed with a planted verge on the east side with 3 small trees and planting by Take a Pride in Errol to create a welcoming entrance feature on the approach to High Street.

St Madoes Entrance to Village

Improvements to create a welcoming entrance on the approach to the village from St Madoes included removal of the Chevron warning signs and replacement with a hedge to screen the crash barrier, Yellow backing boards removed and mount height of 30 mph limit signs reduced.

Park & Play Area

Improvements to the park for children and youth included a 36 x 18m surfaced and fenced Multi-Use Games Area (MUGA), 'Flying Fox' Aerial Cableway, additional small items of equipment for the younger kids and two additional Dog Bins

Countryside Path

Improved access was provided along the path via New Farm and South Bank Dykes, new seats and signage were provided and assistance was given to the community to improve Cistern Green.

In addition a number of short term actions were taken following the first Placecheck day including removing developer signs, providing extra dog bins, repairing the seat in the park and repainting the road markings.

Please return your completed questionnaire to Errol Primary School by Friday 15th May 2009.

Yours sincerely

Diane Cassidy
Senior Community Capacity Building Worker

**Errol Placecheck Events on 23 June and 18th August 2007:
What difference did it make to your life in Errol?**

To help take the Placecheck process forward in other communities around Perth and Kinross and it would be useful to find out more about what happened in Errol so that we can learn from what worked and did not work. I would be grateful if you could spend a few minutes answering the following questions on the attached questionnaire and return the answers in the enclosed envelope.

Everything you say is confidential and we will never use your name in any of the findings.

Please answer the following questions, providing additional information in the spaces provided:

1. Where you involved in either of the Errol Placecheck events?

23rd June 2007		18th August 2007	
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Placecheck Priorities

2. Do you think there are any items missing from the list of priorities on the attached letter? Yes No

Please give details.....

3. Are all the items completed to your satisfaction?

.....
.....

4. What items on the list do you feel have improved Errol the most? (Please say why you think this?).....

.....

5. What items on the list have not improved Errol? (please say why you think this).....

.....

Benefits of Placecheck to you

6. Do you feel that your relationship with the council is better since being involved in Placecheck? Yes No

7. What were the benefits to you being involved in Placecheck?
(tick all that apply)

I got to know more Errol Residents	<input type="checkbox"/>	I found out more about Errol	<input type="checkbox"/>
Errol looks better	<input type="checkbox"/>	Errol is a nicer place to live	<input type="checkbox"/>
Suggestions I made were listened to	<input type="checkbox"/>	I feel more involved in the community	<input type="checkbox"/>

Other benefits.....

8. One of the aims of Placecheck is for people to become more involved in their community. Has your involvement in community activities in Errol increased since you participated in Placecheck?

Increased	<input type="checkbox"/>	About the same	<input type="checkbox"/>	Decreased	<input type="checkbox"/>
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Publicity

9. Which items of publicity did you see?

Letters	<input type="checkbox"/>	Posters	<input type="checkbox"/>
Schoolbag leaflets	<input type="checkbox"/>	Newsletters	<input type="checkbox"/>
Website	<input type="checkbox"/>	Plans displayed in shops	<input type="checkbox"/>

10. What is your opinion on the quality of publicity for Placecheck?

Good quality	<input type="checkbox"/>	Average quality	<input type="checkbox"/>	Poor quality	<input type="checkbox"/>
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11. What is your opinion on the amount of publicity for Placecheck?

Too much publicity	<input type="checkbox"/>	Enough publicity	<input type="checkbox"/>	Not enough publicity	<input type="checkbox"/>
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Display of Proposals

12. The proposals for solutions to the priorities agreed were displayed from 22 November to 19 December 2007. In which of the following places did you see the proposals?

Village Hall	<input type="checkbox"/>	Perth & Kinross Council website	<input type="checkbox"/>
Spar	<input type="checkbox"/>	Butchers	<input type="checkbox"/>
Post Office	<input type="checkbox"/>	School	<input type="checkbox"/>
All of the above	<input type="checkbox"/>	None of the above	<input type="checkbox"/>

If you did not see the proposals but would have liked to, how could we have done this better?

Involvement in Placecheck

13. How do you think you could have been involved more?

Better publicity of events		Events on a different day	
Events at a different time		Events in a different venue	
More information provided before the events		More updates on progress after the events	

Other suggestions

14. Why do you think some people living in your community did not become involved in Placecheck?

Lack of spare time		Not keen to participate in the community	
Not enough information available		Did not feel it was relevant to them	
Did not know what it was about		Other commitments	

Other reasons.....

15. How could we have made it easier for people to participate?.....

16. Would you recommend the Placecheck process to other communities?

Yes No

Final Comments

17. Do you have any other comments about Placecheck?.....

Next Steps

I would like to organise an informal meeting of local residents with an interest in the Placecheck process to find out more about your feelings on the community being involved. It would also be useful to look at any outstanding actions from the Placecheck events and how we can work with the community on taking these forward in the future.

18. Would you like to receive an invitation to one of these meetings?

Yes No

19. Please indicate the best times for you to attend a meeting:

morning		afternoon	
early evening		evening	

20. Do you have any suggestions on the best venue for a meeting within Errol?.....

21. Please put your contact details below if you would like to be contacted about future Placecheck events:

Name

Address

Post Code

Email Address

Daytime Phone Number

Evening Phone Number

Thankyou for your help with this questionnaire. I look forward to reading your responses. Please do not hesitate to contact me if you have any questions, suggestions or comments. I can be reached on 01738 475396 or DCassidy@pkc.gov.uk

Data Protection Act 1998

The information provided by you will be used within Perth & Kinross Council to assist with developing Placecheck. The information will not be disclosed to third parties. Information Perth & Kinross Council hold about you can be requested, on payment of a fee of £10. Applications should be made to Perth & Kinross Council, Pullar House, 35 Kinnoull Street, Perth, PH1 5GD

Please return your completed questionnaire by Thursday 30th April 2009 to:

Diane Cassidy
Senior Community Capacity Building Worker
Planning & Sustainable Development
The Environment Service
Perth & Kinross Council
Pullar House
35 Kinnoull Street
Perth
PH1 5GD