



Single Outcome Agreement for Perth and Kinross 2008-2011

Annual Report September 2009



Welcome to our first SOA Annual Performance Report 2008/09

Introduction

The Single Outcome Agreement (SOA) for 2008-11 set out the key local outcomes that the Community Planning Partnership committed to achieve for the people and communities of Perth and Kinross. It builds on the strategic direction of, and commitments within, the Perth and Kinross Community Plan (2006 - 2020) and is integral to delivering our shared priorities for the area.

The SOA is an agreement for delivery of local and national outcomes and establishes challenging targets that will drive forward significant improvements for our communities. The process of community engagement at a number of levels ensures that this SOA reflects the needs and aspirations of our area, our communities and our people.

The SOA is the cornerstone of the new relationship between the Scottish Government and local government as set out in the Concordat between the Scottish Government and COSLA. It also reflects the requirement on all public services to work together to support delivery of the Scottish Government's National Performance Framework.

The scope of the SOA covers the services delivered in Perth and Kinross by Perth & Kinross Council, NHS Tayside, Tayside Police, Tayside Fire and Rescue, Scottish Enterprise (Regional Operations –Tayside), Perth and Kinross Association of Voluntary Services and the voluntary sector it represents, UHI Perth College and other public agencies and partners. This SOA is underpinned by a commitment from all Community Planning Partners, both statutory and non-statutory, to provide high quality public services for local people and communities, whilst also fulfilling our duties in relation to Best Value, equalities and sustainable development.

There is a strong ethos of partnership working across organisations in Perth and Kinross. Community Planning is well developed both as a process and as a delivery mechanism for improved services.

This Annual Report 2008/09 identifies the progress made in the first year to deliver improvements that will help achieve the targets set for the longer term. The first SOA was revised in 2009 to ensure that it continues to meet the changing pressures, needs and priorities of the local area.

Progress in 2008-2009

Much has been achieved by Perth and Kinross Community Planning Partnership (CPP) in 2008-2009. The CPP signed its first SOA with the Scottish Government on 16 July 2008; this was the first time the partnership had drawn together such a comprehensive range of improvements within one document. Since then a significant range of activity has been undertaken to support delivery of the ambitious targets set to achieve better outcomes for the people of Perth and Kinross.

This report highlights improvements to our services such as increasing the supply of affordable houses; supporting people and businesses through the economic downturn; reducing the percentage of women smoking in pregnancy, increasing services to reduce the level of obese children and continuing to improve in the proportion of 5-14 year olds achieving or exceeding the appropriate national levels in reading, writing and mathematics. During 2008-09 our improvements in the delivery of joint services was recognised through a positive independent inspection report on the services jointly delivering child protection.

We also set out how we plan to improve further through activities such as implementation of our Child Protection Improvement Plan; improve advice and information to prevent homelessness and help individuals and families manage increased financial pressures; delivering support and actions through our new Economic Recovery Programme; continuing to improve our levels of attainment for all learners and specifically looked after children; and launching our campaign 'Culture Matters' which aims to encourage citizens to participate in more cultural activities.

The SOA 2008-11 recognised that the CPP needed to develop performance management arrangements to support of the delivery of the SOA and effectively report on our performance against the targets set, therefore over the past year we have developed a joint monitoring and reporting framework for the SOA and established a joint performance and planning group including key partners.

This first Annual Performance Report is designed to give an overview of how the CPP has performed during 2008-09 across all 15 local outcome areas that relate to the Scottish Government's national outcomes. To support the findings of the Annual Performance Report we have linked it to our newly developed evidence portal, which is an online hyperlinked directory of further information, reports, plans and other documents. It is designed for members of the public, elected members, officers of the CPP organisations and all scrutiny and professional bodies interested in learning more about how the Council is performing. The report also links to our online performance scorecard P&K Performs which provides citizens with an easy to understand view of how we are delivering on the priorities within the SOA for Perth and Kinross 2008-11.

Overview of Performance

The Perth & Kinross Community Planning Partnership is committed to delivering the Perth and Kinross Single Outcome Agreement (SOA). The following tables provide an update on overall performance against the first year of the SOA 2008/11.

PK PERFORMS – Perth and Kinross Single Outcome Agreement		
Local Outcome	National Outcome	Performance
Economy	1,2,3,9,11,13	↑
Transport	1,2,3	→
Area image	1,2,3,9,11,13	→
Employment	1,2,3	↓
Skills and training	1,2,3	→
Young people reach potential	4,5,8	↑
Best start in life	4,5,8	→
Inequalities	4,5,8,6,7	↑
Safer communities	4,5,8,9,11,13	↑
Healthier	6,7	→
Vibrant and active	9,11,13	↑
Access to services	10,12,14,15	-
Sustainable environment	10,12,14	↑
Affordable housing	10,12,14	→
Public services	15	→

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

Progress on local outcomes

ECONOMY - Our area will have a thriving and expanding economy Supports delivery of national outcome 1, 2, 3, 11, 13

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Levels of GDP (£)	PKC (SOA 08/09)	1.831 bn	1.918 bn	2.1 bn ^P	↑	2010 - £1.958 bn
Number of New Business Bank Accounts	PKC (SOA 08/09)	761	681	666	↓	2010 - 900
Tourism Revenues (£)	PKC (SOA 08/09)	373m	417m	Available Oct 09	↑	£416 m

What have we achieved?

Recent changes in the economy have meant that the Council's focus has shifted from supporting economic growth to supporting business survival and recovery. This has been achieved through a recent economic summit and review of the economic strategy to offer help to businesses experiencing difficulties during the current economic climate. Business Gateway also implemented a '*survive and thrive*' programme to offer practical support and help to businesses experiencing difficulties in the economic downturn.

However, despite these difficulties we successfully encouraged new business growth. Our business advisors worked with 133 pre and new start businesses offering a range of advice, support, signposting and financial assistance. We also awarded start up grants to 14 businesses with a value of £18,000. In addition to this the advisors are working with more than 113 existing businesses and have financially supported 16 existing businesses to date through our grant schemes to the value of £107,000. Business Gateway also provided support and advice in the setting up of 213 new businesses across a wide range of sectors during 2008/09.

Tourism is a major driver in the area and accounts for around 13% of all employee jobs. During 2008/09 we gave financial support of over £160K to 20 events and conferences which had an estimated economic impact in excess of £5 million. Helping to put Perth and Kinross on a national and international platform, we attracted and supported new events including 24 Hours Ultra Race; Highlander Challenge in 2008; Scottish 6 Days Orienteering and Intercontinental Rally Challenge in 2009. We saw an increase in the economic impact of Etape Caledonia, which is an 81 mile cycle challenge which takes place each year in the stunning scenery of Highland Perthshire, from £191K in 2007 to £417K in 2008. The 2009 event was capped at 3500 participants in February with 51% from outwith Scotland. We also secured European Regional Development Fund (ERDF) financial support of £318K (2008 – 2011) to support tourism development initiatives in rural Perth and Kinross. Finally we secured LEADER support for local project Explore Aberfeldy.

How we will improve?

We will develop a specific range of new supports and actions through our new Economic Recovery Programme and refocus our activity to ensure greater partnership delivery of our activities through the new Economic Strategy and Action Plan.

We will improve our growth in tourism by continuing to develop existing events, maximising investment in new, collaborative tourism products and experiences in the rural area and

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encouraging improved links between businesses in line with the European Regional Development Fund (ERDF) tourism development project.

We will increase the turnover of the social economy sector through a development fund and providing training on key areas. Social enterprises are important as they combine social and environmental responsibility with financial success. They help the Community Planning Partnership to improve the way we design and deliver public services. We have commissioned a study to determine the baseline of the social economy/enterprise sector which will enable us to track progress made in this area.

TRANSPORT - Our area will have improved infrastructure and transport links
Supports delivery of national outcome 1, 2, 3

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Area of Services Business Land (Ha)	PKC (SOA 08/09)	-	7.6	7.6	→	2009/10 - 12.0 ha 2011/12 - 14 ha
Public transport access to key employment sites	PKC (SOA 08/09)	Performance data is not available. This indicator has been deleted from the 2009/10 SOA.				

What have we achieved?

In order to ensure that further serviced business land is available to support future development as part of the economic recovery of Perth and Kinross we have set up a Strategic Land and Property group. The group has established the baseline of serviced land in Perth and Kinross, and set out a programme to deliver new and expanded serviced business sites in the future.

We have reviewed public transport access to key industrial estates and have concluded that the majority are fairly well served by public transport. In addition we are working with a number of our larger employers to support their staff travel plans (Aviva and Vion). We have successfully lobbied for improved rail services to Edinburgh and now have an hourly rail service. We are progressing several detailed studies such as: a new Tay crossing north of Perth, which will open up the economic potential of a range of sites to the north of the City; a new interchange between the A9 and the A85 on the northwest side of Perth which will open up access to an extended Inveralmond Industrial Estate, the Friarton link road which will improve access to the harbour and associated industrial land; and the creation of a public transport interchange at Perth Railway Station.

How we will improve?

We will deliver projects in the Councils capital plan. For example, Broxden Business Park in Perth, and joint venture projects in Perth and Blairgowrie. We will continue to lobby TACTRAN and the Scottish Government to deliver improved transport links e.g. a new river crossing and associated link roads, grade separated junction on A9 at Inveralmond Roundabout, and sustainable road traffic infrastructure improvements in the central area of city. We will complete our detailed studies on transport proposals and include them in the new draft Local Development Plan for consultation and implementation as well as develop funding options.

Other future transport priorities identified in the Regional Transport Strategy, which will support future economic growth, include improvements to the A9, continued development of rail links to provide faster trains and better freight links, enhanced road links to Perth Harbour, improved Park and Ride facilities and the development of a transport interchange at Perth railway station.

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AREA IMAGE - Our area will have a positive image locally, nationally and internationally

Supports delivery of national outcome 1, 2, 3, 11, 13

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Number of participants in cultural activities	PKC (SOA 08/09)	-	-	8,041	-	Target to be set 2009/10
Detection levels for racist crimes (%)	Tayside Police (SOA 08/09)	84.6 (3 year average 2004/05 to 2006/07)	88.4	81.8	→	88.4%

What have we achieved?

We have improved our community greenspace assets by developing an award winning park at Aberfeldy and rejuvenating Larghan Park at Coupar Angus. We have undertaken an education programme about Big Tree Country targeted at schools to encourage children to be more aware of the natural environment. We have undertaken substantial access improvements to Kinnoull Hill, Perth and the Birks of Aberfeldy. The new facilities include a number of chain saw carvings at Kinnoull and improved points of interest at the Birks, such as Burns seat. New boards have been put up at the car parks and leaflets are also available informing people in different languages about the sites and 'Big Tree Country'. Both sites have benefited from path upgrades to provide surfaces for all abilities and new bridges have been built across the Ullar Burn at the Birks. We have provided financial support to the development of the Loch Leven Heritage Trail for the construction of a multi-user path around the loch. We have also planted small orchards at eight primary schools and upgraded four play areas at Gilmerton, Perth Leisure Pool, New Alyth and Comrie Legion Park.

We have also helped communities in Perth and Kinross shape and develop their own arts and cultural activities locally. A range of arts and cultural events and activities have taken place in local communities with strong participation from community members including the stART festival in Eastern Perthshire and the film project in North Perth. Through the North Perth Youth Theatre (Chaos) we provided an accessible and affordable drama club in two areas of North Perth for P5 – P7's. The aims of the project were achieved which were to raise self confidence and esteem, team work and communication skill of the young people who participated. It also creates a local platform to enable more young people to apply for Perth Youth Theatre.

The detection rate for racist crimes has reduced from 88.4% to 81.8%. However, the actual numbers of crimes reported and detected are quite similar year on year. In 2007/08 there were 86 crimes reported and 76 were detected. In 2008/09 88 crimes were reported and 72 were detected. Prior to 08/09 'Racist Crime' measured was purely Racially Aggravated Conduct and Harassment. Any results for 2008-09 are against all crimes with a Racist element.

How we will improve?

We will continue to improve local facilities. For example, McRosty Park in Crieff will benefit from a major refurbishment over the next two years following a successful bid to the Heritage Lottery Fund. There will be a new play area, improved community pavilion, car park, semi-automated public toilet, improved path network for all abilities, signage, a new bridge, railing refurbishment and new planting. At the South Inch in Perth City there will be design work undertaken for a major new play area, kiosk/pavilion, improved boating pond, upgraded pay to play facilities,

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signage, planting and new all abilities paths.

A campaign "Culture Matters" is being launched which aims to encourage citizens to find out how they can benefit from leisure and learning services, many of which will be free of charge and available from museums, libraries, and other venues, as well as music and art development services. Also, £40,000 has been awarded through the Scottish Arts Council to run a Rehearsal Space project in Perthshire. This project will begin in January 2009 and will give young people the chance to engage with high quality music equipment, recording facilities and tuition. Long term anti-social behaviour should be reduced by giving young people somewhere to engage in the arts and work with youth workers. We will continue to roll out the cultural capacity building methods that we have learnt through the stART project to other areas of Perth and Kinross.

The arrangements for Tayside Police and its partners to monitor levels of racist crime and other Hate crimes are being reviewed to ensure a robust and comprehensive response. This will also ensure that perpetrators are detected and brought to justice so that victims and their communities are appropriately protected and supported. This review will be conducted in consultation with the formed Community Equalities Advisory Group recently formed in partnership with Perth and Kinross Council.

EMPLOYMENT - Our area will provide well paid employment opportunities for all Supports delivery of national outcome 1, 2, 3

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Average monthly earnings for those people whose workplace is within Perth and Kinross (£)	PKC (SOA 08/09)	1,842	1,773	Available Oct 09	↓	2010 - £1,950
% working age people on benefits	PKC (SOA 08/09)	11.3	11.1	12.2	↓	2010 - 2% decrease
Labour participation rate (%)	PKC (SOA 08/09)	79	81.8	82.1	↑	2010 - 81%

What have we achieved?

We have put in place a number of measures to help increase employment including the appointment of an employability co-ordinator to help deliver the Employability Strategy and Action Plan. We have also developed a new recruitment approach to target specific disadvantaged groups to consider entry level employment opportunities within the Council and NHS Tayside.

In partnership with Perth College and other partners, we developed the Tourism Recruitment and Training Academy in Pitlochry/Highland Perthshire area, which aims to develop individual's skills in customer service and support them to enter employment in the Tourism sector. We have worked to improve the support provided by Partnership Action for Continuing Employment (PACE). The partnership initiative provides help to employees when a business faces potential redundancies. We have developed a working group with Aviva and other Insurance sector partners to develop the Insurance cluster and improve the quality of employment opportunities on offer within Perth and Kinross.

How we will improve?

We will deliver and implement the employability action plan. For example implementing the redundancy programme, skills development and continuing pilot projects. We will connect with

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service partners to deliver employability programmes in neighbourhoods facing entrenched unemployment and associated issues. We will develop the employability e-bulletin to connect service delivery partners with labour market data, local service information, best practice approaches and funding opportunities. We will work with partners to develop new employability training programmes where gaps in current provision have been identified. We will continue to develop the work being done to provide work placements within the council.

We will carry out the actions set out in the Insurance Sector Action plan. The Key theme is to Promote Perth and Kinross as a General Insurance Centre of Excellence for both Scotland and the UK. We will encourage “in work training” and “up skilling” of the workforce through working with Perth College and other partners.

SKILLS AND TRAINING - Our people will be well skilled and trained

Supports delivery of national outcome 1, 2, 3

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Number of adults involved in adult literacy and numeracy programmes	PKC (SOA 08/09)	279	334	461	↑	This performance indicator has been deleted from the 2009/10 SOA
% local workforce with qualification at SVQ Level 4 or above	PKC (SOA 08/09)	39.3	36.2	Not available	→	2010 - 6% increase
% local workforce with no formal qualification	PKC (SOA 08/09)	10.7	12.1	Not available	→	2010 - 2% decrease
Expenditure on research and development by local businesses (£)	PKC (SOA 08/09)	1,131,000	1,107,000	Not available	→	This performance indicator has been deleted from the 2009/10 SOA

What have we achieved?

Between 2006/07 and 2008/09 the number of adults engaged in Perth and Kinross Council's literacy and numeracy programmes significantly increased from 279 to 461 respectively.

We undertook a pilot project to support international staff who work in the care sector by providing free, on-site, English language support. Funding from the Scottish Government's English for Speakers of Other Languages (ESOL) Strategy was secured which allowed a dedicated ESOL tutor to be employed for 28 hours per week during 2008/09. Fifty-nine ESOL learners working in the care sector have improved their language and communication skills and 50 ESOL learners have attended the “Drop In” at the Learning Curve and 17 ESOL learners have attended a job search and workplace short course.

As part of the redesign of the Council's Learning Disability Services, access to further education was highlighted as a priority by service users and carers. In response, we worked with Perth College to create opportunities to support adults with learning disabilities to gain recognised qualifications for their achievements. Educational and leisure courses were available within the Perth College Blairgowrie Centre where some courses were adapted to the needs of adults with

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learning disabilities. To date service users have achieved qualifications in subjects as wide ranging as computing, elementary food hygiene and self advocacy.

Whilst there has been a downward trend in the use of libraries, learning centres and learning access points, outreach work and the use of virtual services is increasing. We successfully completed a review of the mobile library service and are making every effort to widen the use of Services through increasing service access in communities.

How we will improve?

6 new Investment in Learning Community Campuses will open between 2009-11 and will provide educational facilities and a range of services and leisure facilities from community planning partners. The Perth and Kinross Council Library Service is planning the development of four new community libraries on these campuses to offer more accessible services across the area. The mobile library service will also be improved, expanded and developed to allow joining up with other services and activities to bring together people in communities.

A range of initiatives supporting older people will be continue to be developed including "Books Aloud", which focuses on storytelling and reminiscence work.

We will continue to develop the use of the services of the ESOL tutor. Although to date all ESOL learners have been employed in the adult care sector, applications are being welcomed from speakers of other languages employed in childcare establishments.

YOUNG PEOPLE REACH POTENTIAL - Our young people will attain achieve and reach their potential

Supports delivery of national outcome 4, 5, 8

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
% pupils achieving levels E or beyond in writing at S2	PKC (SOA 08/09)	58	63	64	↑	2010/11 - 70%
Educational tariff scores of S4 school pupils	PKC (SOA 08/09)	171	178	176	→	Increase
% of school leavers moving onto positive and sustained destinations	PKC (SOA 08/09)	89	90	89	→	2010 - 90% 2020 - 95%
Number of young people in the 'More choices, more chances' category	PKC (SOA 08/09)	420	370	390	↑	2009/10 - 350
Number of incidents of vandalism	Tayside Police (SOA 08/09)	2,178 (3 year average 2004/05 to 06/07)	1,729	1,500	↑	2010 - 4% reduction 1,942
Number of incidents of wilful fire-raising / fire setting	Tayside Fire and Rescue (SOA 08/09)	40	52	49	↓	2009/10 - 5% reduction (38)

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What have we achieved?

Our Raising Achievement Strategy focuses on high quality universal entitlement for all learners combined with effective targeted support for vulnerable learners and those at risk of missing out. From 2003 to 2008, there has been a steady and continued improvement in the proportion of 5-14 year olds achieving or exceeding the appropriate national levels in reading, writing and mathematics. We continue to be amongst the highest performing eight councils for the proportion of young people achieving Credit or Intermediate 2 awards by the end of S4 and Highers and Advanced Highers by the end of the S6.

We are making very good progress with the implementation of a Curriculum for Excellence. We have developed a three year implementation plan which will raise levels of attainment and achievement for all, along with improvements to the quality of the curriculum, learning and teaching. This has attracted considerable interest nationally and we have been asked to make contributions at national events on the approaches being taken forward in Perth and Kinross.

Almondbank House in North Muirton opened in 2009, this development supports multi-disciplinary working towards achieving better outcomes for children with emotional and behavioural difficulties.

Almost all pupils in our schools now experience a school curriculum that provides them with a good insight into the world of work through the use of such activities as: work experience, enterprise projects, visits and active learning. Altogether 775 work placements were organised for the academic year 2008/09. The work placements covered a vast range of jobs; some examples of employers are construction companies, plumbing firms, garages, hotels, hospitals and hairdressers.

We have established a wide range of employment training projects including vocational and employment opportunities with partners. They have had a positive impact on young people's achievements and we have commissioned work that will improve the employability of some of our school leavers. The proportion of Perth and Kinross school leavers entering a positive destination including seeking further qualifications by moving on to education or training has remained steady and is above the Scottish average.

We have achieved significant reductions in the number of vandalism incidents sustained over a four year period. This has been achieved by maintaining a focus on vandalism and on alcohol as a link to antisocial behaviour. The Community Safety Partnership and Youth Justice Partnership have developed strategic responses to prevent, divert and disrupt young people's involvement in this behaviour. The detection of offenders has also been prioritised and improved Youth Justice processes and services, coordinated by cross agency groups, have ensured that offending behaviour is responded to appropriately. These panels include the Antisocial Behaviour Tasking and Coordination Panels, Youth Antisocial Behaviour and Offending Panel and Senior Integrated Team. Their success has been underpinned by effective collaboration and the timely sharing and analysis of pertinent information.

How we will improve?

A growing importance is being attached to vocational skills development. All secondary schools within the area have introduced Skills for Work accredited courses for S3 pupils upwards. We will continue to develop good partnership working with Careers Scotland to enable us to provide an overview of career issues.

We are developing clear curriculum pathways for all children aged 3-18 to ensure every child is able to develop their skills for work, life and learning. We are also developing opportunities for all based on their entitlement to a broad education. This will include personalisation and choice as

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well as the opportunity to study in depth.

We are improving the quality of learning and teaching by ensuring our teachers are trained in the latest approaches to cooperative learning as well as developing leadership at all levels with a clear focus on leading learning in the classroom.

On the same campus as Almondbank House in North Muirton, a modernised and extended residential unit will provide crisis and respite residential care for up to four children.

We will continue to work towards improving the infrastructure in our schools to allow better use of information and communications technology to enhance learning and teaching through GLOW. This will give all staff and learners access to a national schools intranet, access to considerable quantities of up-to-date resources and materials. Communications through email, text messaging, blogs, podcasts, and discussion groups will lead to wider dialogue which has not been possible in the past.

Good practice developed by individual agencies and in partnership have been embedded and will continue. Focus on "early and effective interventions" within the "Youth Justice Framework for Action" is being carried forward by the Perthshire Youth Justice Partnership to continue to have a positive impact on the numbers of acts of vandalism committed by young people.

BEST START IN LIFE - Our children will be nurtured and supported and have the best start in life

Supports delivery of national outcome 4, 5, 8

Indicator/s	Lead Partner (Source)	Performance data			Trend	Local Targets and Timescales
		2006/07	2007/08	2008/09		
% of new-born babies at 6-8 week breastfeeding: a) Perth and Kinross i) exclusively ii) mixed b) Local Regeneration Partnership Areas i) exclusively ii) mixed	NHS Tayside (SOA 08/09)	ai) 35.6 aii) 47.9 bi) 18.52 bii) 29.63	ai) 36.9 aii) 48.1 bi) 27.78 bii) 35.19	ai) 34.2 aii) 45.4 bi) 17.95 bii) 24.62	→ → ↕ ↕	ai) 2011/12 - 40% aii) 2011/12 - 49% bi) and bii) Narrow the gap with Perth and Kinross average
% of children in P1 requiring no dental work	NHS Tayside (SOA 08/09)	54.9	Not available	Not available	-	2013 - Increase to 57%
Obesity levels in P1 children	NHS Tayside (SOA 08/09)	Performance data is not available. This indicator has been deleted from the 2009/10 SOA and replaced with a modified indicator.				
Numbers participating in parenting activities	PKC (SOA 08/09)	-	-	11,782	-	This performance indicator has been deleted from the 2009/10 SOA
% of pre-school centres	PKC (SOA 08/09)	100	100	100	→	100%

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inspected receiving positive inspection reports						
% of children on the child protection register over 18 months	PKC (SOA 08/09)	13.5	13.5	8	↑	2010/11 - 10%
% of children on child protection register with an up to date risk assessment presented at conference	PKC (SOA 08/09)	Performance data is not available. This indicator has been deleted from the 2009/10 SOA.				
% of children, leaving care, who attained at least one subject at standard Grade foundation level or equivalent	PKC (SOA 08/09)	53	69	76.9	↑	2010 - 80%
Number of breaches of unsuitable accommodation orders (families in B&B 14+ days)	PKC (SOA 08/09)	39	32	0	↑	2010/11 - 3
Number of Persistent Young Offenders	PKC (SOA 08/09)	25	20	19	↑	2011 - 23

What have we achieved?

We set up the Give It Up For Baby Scheme (GIUFB) to reduce the percentage of women smoking in pregnancy. At the end of March 2009, 30 women were enrolled in the scheme in Perth and Kinross. Four babies have been born so far to women in the scheme. Each of these women attends their local pharmacy for weekly carbon monoxide breath testing for the first 12 weeks of their attempt to quit. Since April 2008, 472 weekly breath tests have been taken, and 460 of these showed that 97% of these women were smoke-free.

The Paediatric Obesity Service Tayside (POST) has been set up and has been active now for three months. A clinical service has also been set up in Perth City which is directed at helping those children who are in the obese to severe obese levels. This service is being delivered by NHS Tayside in partnership with the Sports and Recreation section of the Perth and Kinross Council and Perth and Kinross Leisure.

We were inspected as part of a HMIE Joint Inspection of Services to Protect Children in Perth and Kinross this year. Comprehensive self evaluation was undertaken for the inspection and initial feedback from this inspection commends very positive work in the area.

Attainment levels for looked after children and young people show a clear improvement between 2006/07 and 2007/08 with an increase of 16% of children leaving care achieving at least one Standard Grade at Foundation level. Looked after children and young people have been the focus for the Raising Achievement Strategy during 2008/09. Attainment results will be available later in the year. We have also appointed a Looked After Children Education Co-ordinator to help work towards ensuring that all Looked After children achieve appropriate qualifications.

We have significantly reduced the number of families placed in Bed and Breakfast which means there are less children placed in unsuitable temporary accommodation. We have been able to do this by speeding up the assessment of homeless applications, purchasing accommodation for families with children and developing our Private Sector Leasing scheme. This has contributed to increasing our pool of temporary accommodation, currently we have 80 private sector landlords

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registered with us. As a result breaches of unsuitable accommodation orders (families placed in bed and breakfast for more than 14 days) have decreased from 39 in 2006/07 to zero in 2008/09.

We worked with a group of 13 young people aged 12-21 to deliver a Youth Justice Team summer programme and work placements. The aim of the programme was to reduce the challenging behaviour the young people were exhibiting both at home and in the local communities. With partners we delivered a programme of learning and activities which sought to enhance the skills necessary to enter the job market. We also identified, co-ordinated and supported full time work placements for this group of young people. As a result of the programme the young people improved their skills in managing their behaviour and to contribute positively within groups. Parents reported that their children were more responsible at home and there was no offending during the programme or for a significant period after.

There has been a significant improvement in the percentage of probation orders which have been complied with from 25% to 85% within the last year in the 16-21 age group. This is above the national average of 45-50%. We have also seen improvements in compliance of orders within the high risk clients supported by the Accommodation Support Workers and clients within the Domestic Violence Perpetrators Programme. This improvement has been achieved by taking approaches which focus not simply on offence related needs but also upon broader personal needs which contribute to stable lifestyles. This includes literacy, personal health and relationship advice. As stability in lifestyles is achieved this provides a platform on which to focus on the root causes of offending behaviour as identified through risk assessments.

How we will improve?

The pilot for the Give It Up For Baby Scheme ran until December 2008 and has now secured funding until April 2011. The scheme will aim to recruit 30 women each year. In addition to the services for smoking cessation, NHS Tayside also have a number of services available which attempt to reduce the number of teenage pregnancies. They offer a one to one service for teenage health which can provide pregnancy and sexually transmitted infection tests. The service also carries out health promotion to young peoples groups within Perth and Kinross and offers advice and contraception, through weekly drop in sessions throughout the area, to reduce the number of teenage pregnancies in the area.

Once fully operational the clinical service for obesity will impact on a number of SOA priorities including increasing the number of children in active schools programmes, increasing the number of children undertaking physical activity and working to improve their health and quality of life overall. The project will initially focus on areas of health inequality in Muirton, Letham and Fairfield. In addition to supporting the children through the clinical service we will support and encourage parents to use positive and authoritative parenting styles which will also impact on the overall outcome for their child.

We will implement our Child Protection Improvement Plan for 2009/10 to address key areas for development based on the results of self evaluation, inspection feedback and case audits. We will continue to raise public awareness of child protection to ensure that all members of the community are aware of the full range of child protection issues. This will include making information available to the Perth and Kinross Polish community and further developing the Child Protection website by introducing information in key languages.

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

INEQUALITIES - Our communities and people experience inequalities will have improved quality of life, life chances and health
Supports delivery of national outcome 4, 5, 6, 7, 8

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Healthy life expectancy at birth in priority areas (years): a) Males b) Females	NHS Tayside (SOA 08/09)	a) 69.7 b) 77	-	Available 2011	-	This performance indicator has been deleted from the 2009/10 SOA
Number of people within Perth and Kinross data zones within 20% worst affected 'data zones' in Scotland	PKC (SOA 08/09)	6,815	-	Available October 2009	-	2013 - Reduce by 5%
Average educational tariff score for S4 pupils within the 20% local regeneration partnership areas	PKC (SOA08/09)	111	116	117	↑	2010 - 121

What have we achieved?

Data on healthy life expectancy is calculated using a number of sources including births and deaths and self reported health from the census. The data can only be accurately measured over longer periods of time to ensure it is robust and it is usually collated at five year intervals. Therefore this data will not be available again until after the 2011 census.

Work is ongoing to regenerate areas of deprivation such as Muirton through the development of new housing and environmental works, such as primary school children being involved in some of the planting in the scheme. The Muirton Park Development Trust has also been established, this group will be involved in local employment initiatives. Local Muirton residents have continued to work closely with the Council and Tayside Police on community safety issues, particularly through the Muirton Community Support Network.

It continues to be a challenge to reduce the number of families experiencing fuel poverty, particularly with increases to the price of fuel and the current economic climate. However the Council's Energy Advice Project provides advice and assistance to residents throughout Perth and Kinross to help reduce fuel poverty. A total of 363 individual cases were handled during 2008/09 resulting in 240 energy efficiency measures being installed, 150 grant applications were completed and 77 renewable energy referrals submitted.

We have worked with the Citizen's Advice Bureau and other partners to review how we co-ordinate the provision of financial advice to ensure that we can respond to the increased financial pressures faced by individuals and families over 2008/09.

How we will improve?

All health related outcomes will have a cumulative impact on improving healthy life expectancy. By addressing issues such as poverty, deprivation, inequalities and addressing lifestyle choices such as smoking, drug use, alcohol abuse and obesity within Perth and Kinross, the overall health life expectancy will be increased.

We will improve our Energy Advice Project by working in partnership with front line organisations to raise awareness and reach vulnerable households. This will include Carers, NHS Tayside and

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

Housing Associations. We will also engage with communities to support applications through initiatives such as Climate Challenge Funding in areas such as Letham, Comrie and Alyth. Working in partnership with communities we will also deliver Affordable Warmth by piloting the Office of Gas and Electricity Markets Fuel Poverty Voucher Scheme.

By establishing closer working between the organisations that deliver financial advice to people living in Perth and Kinross we will further improve how financial advice is provided. Work is ongoing to develop a credit union for Perth and Kinross. It is anticipated that the Welfare Rights Team and the Citizens Advice Bureau will soon agree on accommodation which will allow for closer collaboration and co-location opportunities.

SAFER COMMUNITIES - Our communities will be safer Supports delivery of national outcome 4, 5, 8, 9, 11, 13

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Reported crime levels (Groups 1-4)	Tayside Police (SOA 08/09)	6,132	5,445	5,098	↑	5,887 (Equals 4% reduction)
Alcohol related crime levels	Tayside Police (SOA 08/09)	Performance data is not available. This indicator has been deleted from the 2009/10 SOA and replaced with a modified indicator.				
Re-conviction levels within: a) 6 months (%) b) 1 year (%) c) 2 years (%)	PKC (SOA 08/09)	a) 23 b) 33 c) 44	a) 23 b) 34 c) 45	Available Sep 2010	→	2010 - Reduce by 2%
Number of hospital admissions of over 65s as a result of unintentional injury in the home (per 100,000)	NHS Tayside (SOA 08/09)	1,665	1,464	Available Dec 2009	↑	2020 - Reduce by 35%
Number of people killed or seriously injured in road accidents	Tayside Police (SOA 08/09)	83	124	116	↓	2010 - 40% reduction (based on 1994-98 averages)
Number of children killed or seriously injured in road accidents	Tayside Police (SOA 08/09)	14	6	8	↑	2010 - 50% reduction (based on 1994-98 averages)
Number of: a) Dwelling fires b) Fatalities arising from fires c) Alcohol-related fatalities arising from fires	Tayside Fire and Rescue (SOA 08/09)	a) 131 b) 1 c) 0	a) 127 b) 0 c) 0	a) 122 b) 1 c) 1	↑ → ↓	a) 2009/10 - Reduce by 5% (124) b) 0 c) 0

What have we achieved?

A Reduction in the number of group 1-4 crimes has been sustained over the three year reporting period. This has been achieved by a focus on reducing crime in the Community Safety strategies

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- P - Provisional

implemented by Tayside Police and other Community Safety partners and by robust performance monitoring and management through our National Intelligence Model tasking and coordination processes. There was an increase of 48% to 54% in group 1 crimes where the reporting officer has indicated that alcohol use by the offender or victim was a factor in the crime.

Overall group 1 crimes increased from previous years however it should be noted that numbers of serious assaults and robberies were broadly similar to the previous two years figures. There was a fivefold increase in the threats category which was largely attributable to threats made to arresting officers, at or soon after the point of arrest. These are now being recorded as the crime of threats, where in previous years they had been recorded as breach of the peace. Recording practises for this crime type have been reviewed and will be monitored closely.

Hospital admissions for accidents at all ages increased year on year between 2003 and 2006. However, the figure for 2007/08 shows there were 201 less admissions per 100,000 population for over 65s; a reduction of 12%.

There have been sustained reductions in road traffic casualties through improved partnership working and intelligence led education and enforcement. Partnerships have been developed between the Police, Vehicle and Operator Services Agency (VOSA) and Tayside Safety Camera Partnership which focus resources to appropriate places and times to combat anti-social and unlawful use of motor vehicles. The Community Safety Partnership has continued to deliver key road safety messages through Safe Taysiders, cycle training, Driving Ambition and in the Safe Drive Stay Alive events led by Tayside Fire and Rescue Service.

In the year 2008/09 we have continued to steadily reduce fires in dwellings through increased prevention activities and have also reduced the number of wilful fires in Perth and Kinross. Unfortunately in the recording period 2008/09 there was one fire fatality arising directly from a fire which was also attributed to alcohol. This figure of one is above our target of zero fire deaths.

How we will improve?

Through the activities of the Home Safety Partnership on falls and community engagement we will continue to work towards reducing the number of hospital admissions of over 65s as a result of unintentional injury in the home to meet the 2020 target of 35%.

We are working with the Criminological Research Centre to identify the methods of working which seem most successful. We will further strengthen links between Criminal Justice Service, the Drug and Alcohol team and the Scottish Prison Service to improve our assessments of risk and the planning and delivery of interventions.

We will continue to monitor all crime through the National Intelligence Model Tasking and Coordination processes, focussing on priorities to sustain a downward trend in levels of reported crime. There is a need to fully understand the context of the apparent rise in serious violent crime. The impact of changes to recording practices and proactive police operations needs to be considered and monitored. There are clear benefits in having enhanced information about the victims of violent crime from health service partners and developing access to this information will help services to focus on protecting victims.

Our Community Safety Strategic assessment will give the highest priority to tackling violence and protecting those most vulnerable, including children and victims of domestic violence. It will also highlight the need to tackle alcohol related crime and disorder. In relation to Road Traffic Casualties good practice developed by partners will continue to be embedded.

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

We will continue to work with our partners to reduce the impact of fires, both socially and economically on the communities of Perth and Kinross through the delivery of youth engagement initiatives and education. We have challenged ourselves to deliver more potentially lifesaving Home Fire Safety Visits in the year 2009/10 to further reduce the number of fires in the home and thus reduce the number of deaths and injuries resulting from fire.

HEALTHIER - Our people will have improved health and well-being
Supports delivery of national outcome 6, 7

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Deaths from CHD among the under 75s in deprivation areas per 100,000 population (Standardised Rate)	NHS Tayside (SOA 08/09)	1,459.9	Available Nov 2009	Available Nov 2010	-	2013 - Reduce by 5%
Alcohol related hospital admissions per 100,000 population: a) Perth and Kinross b) Areas of Deprivation	NHS Tayside (SOA 08/09)	a) 517 b) 1, 949.3	a) 523 b) Available Oct 2009	Available Feb 2010	→	a) 2013 - Reduce by 5% b) 2013 - Reduce by 7%
Prevalence of problem drug users (%)	NHS Tayside (SOA 08/09)	1.76 (2003)	Not Available	Not Available	-	Reduce by 5%
Prevalence of adults smoking (%): a) Perth and Kinross b) Area of Deprivation	NHS Tayside (SOA 08/09)	a) 21.8 b) 30.6	Not Available	Not Available	-	2010/11 - Reduce by 8%
Suicide rate per 100,000 per year	NHS Tayside (SOA 08/09)	11.4 (5 year average 2002 - 2006)	17.9 (5 year average 2003-2007)	15.7 (5 year average 2004-2008)	↓	2013 - Reduce by 20%
Number of discharges from hospital delayed over 6 weeks: a) Short term b) Delayed over 6 weeks	NHS Tayside (SOA 08/09)	- -	a) 2 b) 0	a) 0 b) 0	↑ →	a) 0 (2010) b) 0 (2010)
Reduce proportion of people aged 65 and over admitted as emergency in patients two or more times in a single year	NHS Tayside (SOA 08/09)	Performance data is not available. This performance indicator has been deleted from the 2009/10 SOA.				
Number of carers receiving health checks and appropriate support	NHS Tayside (SOA 08/09)	Performance data is not available. This indicator has been deleted from the 2009/10 SOA.				

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- P - Provisional

What have we achieved?

During 2008/09 people in Perth and Kinross engaged in over 927,000 sport and active recreation sessions/activities provided by many clubs and voluntary sector organisations as well as the Council and Perth and Kinross Leisure.

We have delivered a wide range of outdoor education opportunities to target vulnerable young people particularly through development of the "Out of Box" programme. In addition we have continued to support sports programmes targeting young people with special needs. Financial and club support has been provided to the voluntary sector particularly Perth and Kinross Sports Council and Perth and Kinross Disability Sport. We have also given a significant commitment this year to support the development of community sport following the launch of the Perth and Kinross Accredited Club Excellence scheme (PACES). We have supported the development of talented athletes and coaches by providing assistance to the Sport Tayside and Fife partnership and also the Tayside and Fife institute of sport. We continue to work closely in partnership with Perth and Kinross Leisure to promote healthy lifestyles and the use of the facilities across the area.

At present within Perth and Kinross, coronary heart disease patients undergo cardiac rehabilitation which is provided post event by a cardiac nurse specialist along with physiotherapy. This is described as phase 1 rehabilitation. Our Community nursing staff have been given training and we are in process of agreeing a future model of delivery of care by them for phase 2 category patients.

In order to address the wider issue of smoking within the area a three year business plan for Tobacco and Health Improvement has been passed by Perth and Kinross Community Health Partnership Committee following a series of consultations. These consultations included the Director of Public Health and Consultant in Public Health, P&K Tobacco and Health Improvement Action Group, Health Improvement Network, Strategic health and Wellbeing Forum and Strategic Health Partnership. The approval and implementation of this plan will allow us to attempt to reduce the number of smokers and meet the SOA target of an 8% quit rate.

The number of delayed discharges over 6 weeks and delays in short stay speciality beds remain at 0. Delayed Discharge monitoring by the Government commenced in 2001 when the number of patients blocking beds reached an all time high. Since then, delayed discharges are monitored on a monthly basis and reported publicly on a quarterly basis. The target is that no patients should be delayed in their discharge from an acute hospital bed or waiting over 6 weeks for discharge from a primary care setting e.g. community hospital. The position in Perth and Kinross is very positive with a low number of delayed discharges year on year and a consistent downward trend.

Twenty percent of all our long term care clients received care at home for intensive care needs. This leads to faster recovery, prevention of unnecessary hospital admission and maximises independent living. Providing this service means we are making a positive difference to support people with intensive care needs to remain in their own home. Currently 23% of our service users aged 65+ receive more than 10 hours of care per week.

In order to reduce the proportion of people aged 65 and over being admitted more than twice in a year NHS Tayside uses a case management service within community nursing to identify patients at highest risk of admission/readmission. The case management system uses the Scottish Patients At Risk of Readmission and Admission tool (SPARRA). Once a patient has been identified staff work directly with the patients to co-ordinate their care and implement anticipatory care plans which helps to reduce admissions.

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

How we will improve?

We are currently developing a new strategic framework for Sport and Active Recreation which will help inform and co-ordinate organisations involved in developing Sport and Active Recreation services within Perth and Kinross. Our aim is to ensure that there is best use of resources, clarity of roles and responsibilities for those involved, and that we have set a clear direction and future vision for the area. We will continue to work collaboratively with partners to increase participation and involvement in sport and active recreation across all sectors of the community.

We will roll out a Keep Well/anticipatory care initiative across Perth and Kinross to continue to reduce the overall level of coronary heart disease and improve the general health of the community. The initiative is currently in the early stages of proposals as to how it will be taken forward. It will specifically focus on cardiovascular risk assessment of those people in areas of deprivation.

The Tobacco and Health Improvement Plan will be implemented through continued development of a partnership approach to sustainable smoking cessation and prevention services within Perth and Kinross focussing on areas of high smoking prevalence and targeting pregnant women who smoke. It will also target workplaces and GP practices not currently offering smoking cessation groups. We will be encouraging the use of e-referral and working with Community Pharmacies and the Smoking Cessation Co-ordinator Acute Setting. Sustainable projects will be supported and implemented to ensure children and young people are protected from second hand smoke in the home and have access to a wide range of innovative programmes that focus on cessation and prevention. This incorporates a smoke free homes pilot led by a project worker.

VIBRANT AND ACTIVE - Our communities will be vibrant and active Supports delivery of national outcome 9, 11, 13

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
% of schools with a pupil council	PKC (SOA 08/09)	90	90	100	↑	2010 - 100%
The number of community organisations receiving: a) support from the Community Capacity team b) financial support from the council	PKC (SOA 08/09)	-	-	a)109 b)139	-	This performance indicator has been deleted from the 2009/10 SOA
% of residents surveyed who are satisfied with the areas they live in	PKC (SOA 08/09)	90	90	-	→	2015 - 93%
% of residents surveyed who feel unsafe outside in their communities after dark	PKC (SOA 08/09)	Performance data is not available. This indicator has been deleted from the 2009/10 SOA and replaced with a modified indicator.				

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

What have we achieved?

In addition to all schools having a pupil council ahead of schedule we have undertaken an evaluation of Pupil Councils in our secondary schools and School Council Consultative Groups are currently being developed to further enhance role and remit of Pupil Council members. Several schools have received staff development on how to enhance the Pupil Voice in planning, learning and teaching. This is an important component of the Council's development of Curriculum for Excellence and valuing the pupil voice through the planning process ensures pupil engagement and provides learning experiences which are relevant to young people's interests and personal and social development.

How we will improve?

The outcome of the review of pupil councils will allow us to introduce better co-ordination between the Pupil Councils and the Youth Council at a local and authority wide level. An Annual Congress for representatives from each School Council will be organised for session 2009/10. This will be organised in consultation with Education and Youth Services. The representatives at the conference will consider the five strategies within the Perth and Kinross 'Creating a Curriculum for Excellence' Strategy, evaluate progress to date and explore ideas for future action.

Reduction of crime and the fear of crime remains a priority for Community Safety partners and we will work to build on the existing Community Safety Strategy 2007-12. We will ensure that this strategy remains focused on priorities for Perth and Kinross by completing an annual Strategic Community Safety Strategic Assessment to accurately identify the risk to Community Safety in the area. The Strategic Assessment will inform the multi agency response to address those risks and will include consideration of issues that continue to affect our communities including alcohol related antisocial behaviour and the misuse of drugs

Tayside Police will improve their methods of engaging and informing our communities so that survey results on how safe people feel are informed by accurate and up to date information about the safety of our communities. We will develop our processes to allow our survey information to be used to inform operational activity and service delivery.

ACCESS TO SERVICES – Our communities will have access to key services they need

Supports delivery of national outcome 10, 12, 14, 15

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2005/06	2007/08	2008/09		
Access to a range of key services (%): a) Local shop b) GP c) Bus Stop	PKC (SOA 08/09)	a) 92 b) 78 c) 64	-	Available Oct 09	-	Validity of this indicator to be assessed prior to setting target
% of residents population that travel to work/school by: a) Private motor b) Public transport c) Foot or cycle	PKC (SOA 08/09)	a) 72 b) 7 c) 19	-	Available Oct 09	-	a) Decrease b) Increase c) Increase
Number of migrant workers accessing	PKC (SOA 08/09)	Performance data is not available. This performance indicator has been deleted from the 2009/10 SOA.				

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

services		
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What have we achieved?

Travel to school remains a priority locally and nationally in relation to health, the environment and road safety. Seventy six per cent (68 out of 89) of schools now have School Travel Plans (STP) and work is currently underway to revitalise the process and target schools without STPs. During 2008/09 a number of Safer Routes to Schools projects (e.g. new footways, cycle routes, cycle parking and crossing facilities) were introduced and a combination of cycling and active travel events and theatre shows took place at 25 schools. We will continue to actively encourage engagement in the school travel planning process by way of new methods such as accreditation and ranking of schools.

How we will improve?

Through the Local Development Plan and the development process we are seeking to ensure that existing services are supported through sustainable development of settlements and where new or enlarged settlements are proposed that adequate local services are provided as part of those developments. We are currently developing our own set of 6 local service indicators which settlements are expected to provide. The data will be reported on for 2009/10.

A draft Council Staff Travel Plan has been produced and is due to be launched later in 2009. This Plan contains a number of actions to promote and encourage sustainable travel for employees e.g. bike maintenance classes, personal travel plans and a cycle to work scheme.

The Council will also work with other employers on ways to promote sustainable travel to and from work. For example, we are working with a number of our larger employers in the area to support their staff travel plans (Aviva and Vion). We are also working with TACTRAN on the feasibility of a further park and ride facility at Walnut Grove. In addition, we are working with local employers, BEAR Scotland Ltd (Broxden) and Scottish and Southern Energy (Dunkeld Road) to advise and provide information of methods to promote sustainable travel to and from work. Parking and congestion at these sites has led to travel plan groups being formed to deal with these issues, highlight opportunities and incentives/events to promote active travel choices.

SUSTAINABLE ENVIRONMENT - Our area will have a sustainable natural and built environment

Supports delivery of national outcome 10, 12, 14

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
% area of land - biological or mixed sight of specific scientific interest (SSSI) - in favourable condition	PKC (SOA 08/09)	60	64	Available in 2013	↑	95%
Abundance of terrestrial breeding birds	PKC (SOA 08/09)	Performance data is not available as this is a new indicator. Baseline to be established 2009/10.				
% water bodies at risk of failing good status	PKC (SOA 08/09)	49	49	Available Autumn 2010	→	2015 - 0%

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

Number of buildings under protection or receiving assistance for improvement	PKC (SOA 08/09)	23	22	34	↑	25
% of road network requiring to be considered for maintenance treatment	PKC (SOA 08/09)	34	36.4	32.0	↑	This performance indicator has been deleted from the 2009/10 SOA
% of municipal waste collected and disposed of by: a) Recycling or composting b) Other methods including energy from waste c) Landfilling	PKC (SOA 08/09)	a) 34 b) 0.6 c) 65.4	a) 35.9 b) 0.5 c) 63.5	a) 38 b) 0.6 c) 62.3	↑ → ↑	a) 2010 - 48% 2020 - 60% b) 2010 - 1% 2020 - 25% c) 2010 - 51% 2020 - 15%
Total domestic energy consumption/capita/consumption (kWh) for Perth and Kinross area	PKC (SOA 08/09)	1,231,855,866 (2005)	1,221,599,674 (-1% weather correction)	Not Available	↑	2018 - Reduce by 7.5%
Emissions from public sector organisations (tonnes)	All CPP (SOA 08/09)	PKC 19,319.88 Tayside Fire - Tayside Police does not currently measure this. NHS Tayside does not currently measure this.	PKC 18,467.30 Tayside Fire -	PKC 18,910 Tayside Fire 1,975 tonnes	↑ - - -	5% annual reduction
Proportion of new public buildings receiving high energy conservation ratings per annum	All CPP (SOA 08/09)	Performance data is not available. Baseline to be established 2009/10.			-	100% from 2009/10

What have we achieved?

We have completed a State of the Environment Report and established a set of Quality of Life Indicators. A baseline for the abundance of terrestrial breeding birds has been established through work with the British Trust for Ornithology. These will form the basis for long term monitoring of the state of the natural environment. SSSIs will be monitored on a 6 yearly basis.

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- P - Provisional

During 2008/09, 5 new Conservation Areas were designated within Perth and Kinross. We also received a Conservation Area Regeneration Scheme grant from Historic Scotland for the regeneration of Blair Atholl and its development as a gateway to the Cairngorms National Park.

Through the SRMCS National survey programme the condition of the road network is compared against all other authorities annually and an indicator given for the percentage requiring treatment. This can then be considered against the percentage actually receiving treatment on the basis of the approved budget level. This years figure shows a reduction in the percentage of network requiring treatment which is not an indication of additional funding or additional maintenance treatment but reflects a refining of the survey method and data processing.

Perth & Kinross Council is one of only two Councils to have achieved the 'Carbon Trust Standard' in recognition of significant carbon reduction. As a result of investments and commitment to energy efficiency, the Council has also now gained Energy Efficiency Accreditation status. The Council's Carbon Management Strategy and Implementation Plan (2007-2017) sets out how the Council will reduce carbon emissions directly from its own operations. Since 2001/02, Carbon dioxide emissions and energy consumption from Perth and Kinross Council buildings have steadily decreased. In 2007/08, Carbon dioxide emissions of 16,998,233 kg and total energy consumption of 65,326,966 kWh were recorded, showing an improvement on the previous year.

During 2008/09 Tayside Fire and Rescue (TRF) identified the organisations carbon footprint based on 2007/08 full year energy costs, fuel and travel. The total was recorded as 1,975 tonnes of CO2 emissions. TFR enlisted the help of the Carbon Trust to quantify their carbon footprint. TFR have no new buildings that satisfy the public buildings criteria to receive a high energy conservation rating. The evaluation of TFR was conducted and funded by the Carbon Trust following a successful application for assistance.

We have introduced a new Kerbside Recycling Service for 16,300 householders within Perth and Kinross to give them greater recycling opportunities. The Council has also redeveloped four recycling centres and introduced seven new recycling points. Since 2003/04 total municipal waste has increased from 95,977 tonnes to 105,610 tonnes in 2007/08. However, as a result of the new Kerbside Recycling Service and the economic downturn this has led to a reduction in projected waste of 9,000 tonnes for 2008/09, to 97,610 tonnes. The Councils recycling and composting performance has improved by 3.1% between 2006/07 and 2008/09 from 34% to 37.1%. The reduction in overall waste has meant that the Council has met its Landfill allowance scheme targets.

How we will improve?

The biodiversity baselines established will identify habitats and species at risk so that they can be protected and enhanced through the development planning process or by specific action. We will also reassess and review 5 Conservation Areas. Planning and consultation on the regeneration scheme for the Kinross Conservation Area will be taken forward during 2009/10. Additionally we will continue to seek new uses for major vacant Listed Buildings in Perth.

We will continue to refine our systems to ensure a year on year assessment of road condition and enable the limited funding available to be targeted to the areas where most benefit will be achieved.

The Council expects to meet the Scottish Governments recycling and composting target of 40% by 2010 through the further roll out of the kerbside recycling service to a total of 64,000 households.

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

The kerbside recycling services will be complemented through proactive education and awareness campaign and supported community led waste and recycling initiatives. We will also increase the number of local Recycling Points from 95 to 110 by 2010. In addition, we will carry out development works at a further 3 Recycling Centres, as well as creating a new Recycling Centre in North Perth and 2 new waste and recycling bulking stations. This will further assist us in achieving short and medium term recycling and composting targets. These services are supported by the development of new waste and recycling contracts to replace the current Waste Disposal Contract and the preparation of a new Waste Management Plan that will develop requirements for residual waste treatment.

AFFORDABLE HOUSING - Our people will have better access to appropriate and affordable housing of quality
Supports delivery of national outcome 10, 12, 14

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
Identification of effective housing land supply (units)	PKC (SOA 08/09)	5,834	5,379	5,301	↓	2011/12 - Increase by 500 units per year to 7,734
Number of affordable houses	PKC (SOA 08/09)	136	155	184	↑	2009/10 - 180

What have we achieved?

The popularity of Perth and Kinross as a place to live means the area's population is set to increase by more than had previously been thought. We have proposed an alteration to the approved Structure Plan which seeks to accommodate the growth and steer it to areas which have the greatest capacity to accommodate it. The draft alteration identifies a need for more new houses to be built in the period to 2020, in order to cope with this projected population increase.

We have worked closely with registered social landlords and private house builders to maintain the build of affordable houses in Perth and Kinross. The number of affordable houses built within Perth and Kinross has steady increased year on year from 136 in 2006/07 to 184 in 2008/09. However, although current economic conditions have reduced house prices in the area, there is still an affordability gap and a continuing need for more affordable housing. A number of affordable housing schemes have been brought forward ahead of the associated private build.

We have also conducted a Housing Needs and Demand Assessment which will provide detailed information on future affordable housing need and we are actively reviewing the Council's own land ownership to identify sites which can be brought forward for development. The Council was one of the 14 successful Local Authorities to secure funding from the Scottish Government to provide new council houses for rent. We were awarded £650,000 which will provide 26 new council houses which will be the first council houses built in Perth and Kinross for 20 years.

How we will improve?

We will use the new Local Development Plan as the channel for the identification of future housing need throughout Perth and Kinross and the Affordable Housing Member Officer Working Group will continue to identify opportunities for increasing the supply of affordable housing. We will keep working with partners to ensure new affordable housing is provided and our target of 180 for 2009/10 is met. We will commence building work on the 26 new council housing during 2009 in

Trend

- ↑ - Performance has significantly improved
- - Performance has remained roughly the same
- ↓ - Performance has significantly deteriorated
- Not applicable
- ^P - Provisional

Methven and Letham with completion due in 2010/11. We are committed to investigating the financial viability of submitting another application as it is anticipated that further money will be available in September/ October of this year.

PUBLIC SERVICES - Our Services will be responsive, of high quality and continually improving

Supports delivery of national outcome 15

Indicator/s	Lead Partner (Source)	Performance data			Trend ↑ → ↓	Local Targets and Timescales
		2006/07	2007/08	2008/09		
% of customer satisfaction of all CPP organisations	All CPP (SOA 08/09)	PKC 72	PKC 72	PKC -	→	75%
		Tayside Police -	Tayside Police 88	Tayside Police 82	↓	
		Tayside Fire -	Tayside Fire 96	Tayside Fire 96	→	
		NHS Tayside does not currently measure this indicator.			-	
Level of efficiency savings achieved (%)	All CPP (SOA 08/09)	PKC -	PKC 1.84	PKC 1.8	→	2%
		Tayside Police -	Tayside Police -	Tayside Police 2.8	-	
		Tayside Fire -	Tayside Fire 1.8	Tayside Fire 1.8	→	
		NHS Tayside does not currently measure this indicator.			-	
Number of positive inspection reports (to include self-assessment) across all CPP organisations	All CPP (SOA 08/09)	Performance data is not available. This performance indicator has been deleted from the 2009/10 SOA.				
Sickness absence rates across CPP:	(SOA 08/09)					
PKC Chief officers, local government employees and Craft: Teachers:	PKC	- -	- -	5.0 4.1	- -	4%

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Officers:	Tayside	-	-	4.2	-
Staff:	Police	-	-	5.3	-
All:	Tayside	-	-	4.1	-
	Fire				
All:	NHS	-	-	4.0	-

What have we achieved?

In August 2008 the Accounts Commission published their findings of Perth and Kinross Council Audit of Best Value and Community Planning which was overall very positive. The Commission describes Perth and Kinross Council as a council which demonstrates a strong commitment to Best Value and continuous improvement and an appetite for better services for the area. It states that the Council's key strengths include effective partnership working, clear priorities, strong leadership and robust performance management.

During 2008/09 the Council strengthened further its arrangements by revising its strategic planning and improvement framework. This includes developing the Single Outcome Agreement 2009/10, revising the Corporate Plan for 2009-12 and producing a Corporate Improvement Plan. We effectively managed our resources by making improvements such as modernising our recruitment processes; developing further our governance and performance management arrangements; strengthening the links between our medium term financial planning, SOA outcomes and corporate objectives; and developing a corporate asset management plan. The Commission also said that there was scope for improvement by further developing scrutiny of decision making processes; by developing performance management arrangements across the Community Planning partnership in support of the delivery of the SOA; and by taking a corporate view of customer satisfaction to ensure that we are more systematic in seeking and using feedback.

Over the last year we have provided training and guidance to elected members of the Scrutiny Committee and supported them to undertake a review of grounds maintenance. We developed a monitoring and reporting framework for the Single Outcome Agreement and established a joint performance and planning group with key partners. We published the results of the first Residents Survey which show that 94% of participants were satisfied with Perth and Kinross as a whole and 73% were satisfied overall with council services. Plans have also been put in place to review the Council's approach to the collection and use of customer feedback and performance management.

Tayside Fire and Rescue has continued to evaluate its working practices to ensure that services are provided effectively and efficiently without compromising service delivery. Efficiency savings have been realised through the reduction of service support posts and the replacement of managerial roles with non managerial personnel.

How we will improve?

To achieve this vision and the priorities of the SOA, the Community Planning Partnership must be dynamic, innovative and committed to delivering and facilitating excellent local services. During 2009/10 the CPP will develop a self evaluation tool, How Good Is Our Partnership? to support the CPP to enhance its improvement capacity to meet these requirements.

Within the Council, the Corporate Improvement Plan (CIP) supports the delivery of the SOA and Corporate Plan, setting out areas of internal improvement activity around people, process and culture in which we want to make more effective progress at a corporate level, often working in collaboration with our Community Planning Partners. The CIP seeks to ensure the Council is effective and efficient, is self reflective and continues on its improvement journey. It is aimed at

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building corporate capacity to better address current and future challenges and focuses on three themes for improvement – leadership, customer focused delivery and efficiency and quality.

Tayside Police have a strategic priority to increase public trust and confidence. To achieve this they will be concentrating on enhanced community policing and improving the quality of service delivery, with the aim of improving the services provided to the public, to make police more visible and to communicate more effectively with all the communities we serve.

Tayside Fire and Rescue will continue to evaluate their working practices from an efficiency perspective in the forthcoming year. Future work planned for the year 2009/10 includes renegotiation of current insurance premiums and the introduction of procurement cards which will streamline procedures for processing invoices.

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