



Child Protection Information Card

What Happens Next

All information will be taken seriously and will be acted upon. Enquiries will be made with people from other agencies who may know the child well. This can include health visitors, teachers or the Tayside Police Public Protection Unit.

Once enquiries have been made one or more of the following actions may be taken:

- *a formal Child Protection investigation jointly with the Tayside Police Public Protection Unit;*
- *support or advice offered to the family;*
- *the concern is recorded but no further action is taken at this time.*

Whilst you will be informed at the end of the investigation that protective action has been taken or the concern noted, the Social Worker may not be able to give much detail due to the information being confidential.

Designed by Chief Executive's Service (2011065 - May 11)

If you or someone you know would like a copy of this document in another language or format, (on occasion only, a summary of the document will be provided in translation), this can be arranged by contacting 01738 476881.

All Council Services can offer a telephone translation facility



Council Text Phone Number
01738 442573

- (i) **Supporting all our children and young people to be the best they can be. A commitment from the Children and Young People's Strategic Partnership and Child Protection Committee for Perth and Kinross**

Protecting Children and Young People is Everyone's Responsibility

All children and young people have the right to be protected and safe from harm. We all have a responsibility to help keep children safe - whether or not we work directly with children and their families.

Matters for Concern

Children rarely tell if they are being harmed.

You may see or hear things which make you worry about a child's care, welfare or safety. This may be related to the actions of anyone caring for a child.

- (ii) **What To Do If You Have Concerns**

Contact Numbers

Child Protection Duty Team (24 hour service):

Tel 01738 476768

Tayside Police:

Tel 0300 111 2222

In an emergency when a child has been seriously hurt or injured contact the emergency services: **Tel 999**

All adults in Perth and Kinross have a duty to report any concerns they might have about a child.

If you have suspicions or concerns and are unsure what to do next, you can contact the Council's Child Protection Duty Team for advice.

Alternatively, you can contact the Tayside Police Public Protection Unit.

If you are a Council member or staff you should discuss your concerns with a Child Protection Officer or your Line Manager. This should not prevent you from also contacting the Child Protection Duty Team for advice or to make a referral.

It is not an option to do nothing. You must never assume that someone else will pass on the information.

When contacting the Child Protection Duty Team you should:

- *give as much information about the child and their family as possible;*
- *describe what you have seen or heard or what it is that concerns you.*