

## Specific Feedback

Please give us any specific feedback you have about your visit to the Campus (comments/compliments or complaints)

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If you would like us to contact you regarding any aspect of your feedback, please provide your details below:

Title

Name

Address

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Tel Home

Mobile

Email

### Data Protection Act 1998

The information provided by you will be used within Perth & Kinross Council to continue to improve the service and facilities on offer in our Community Campuses. The information will not be disclosed to third parties.

In terms of the Data Protection Act 1998, you are entitled to know what information Perth & Kinross Council hold about you, on payment of a fee of £10. Applications should be made to the Executive Director (Education & Children's Services), Perth & Kinross Council, Pullar House, 35 Kinnoull, PERTH PH1 5GD.

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Communications Manager on 01738 476873.



Council Text Phone Number 01738 442573

All Council Services can offer a telephone translation facility



## Community Campus Feedback Form

Thank you for visiting our Campus. It is important we know what you think about our facilities, services and staff. It is the only way we can improve or know when we get it right.

You can give us your general or specific feedback on this form. Alternatively, you can complete it online at:

[www.pkc.gov.uk/Community Life and Leisure/Community Campuses](http://www.pkc.gov.uk/Community Life and Leisure/Community Campuses)



### For Official Use Only

Ref No

Received by

**Thank you for completing this survey.  
Please return this form to the Campus reception.**

*Designed by Chief Executive's Service (2010494 - Mar 11)*

1. Please select the Community Campus which you visited:

<i>Blairgowrie</i>	<input type="checkbox"/>	<i>Breadalbane</i>	<input type="checkbox"/>	<i>Glenearn</i>	<input type="checkbox"/>
<i>Loch Leven</i>	<input type="checkbox"/>	<i>North Inch</i>	<input type="checkbox"/>	<i>Strathearn</i>	<input type="checkbox"/>

2. For each statement below, please mark the box that best describes how satisfied or dissatisfied you are with the Campus and its facilities.

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>Don't know/not applicable</i>
<i>The welcome you receive</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>The helpfulness of staff</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Campus environment and facilities</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Finding your way around the campus</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>The Library</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Access to computer facilities</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Range of leisure facilities</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Food and refreshments available</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. What Campus facilities have you used? (The full range of facilities are not available at all Campuses).

<i>Library</i>	<input type="checkbox"/>	<i>Fitness suite</i>	<input type="checkbox"/>	<i>Sports hall</i>	<input type="checkbox"/>
<i>Sports pitches</i>	<input type="checkbox"/>	<i>Dance studio</i>	<input type="checkbox"/>	<i>Music room</i>	<input type="checkbox"/>
<i>Art and craft area</i>	<input type="checkbox"/>	<i>Recording studio</i>	<input type="checkbox"/>	<i>Drama studio</i>	<input type="checkbox"/>
<i>Hairdressing salon</i>	<input type="checkbox"/>	<i>Main hall</i>	<input type="checkbox"/>	<i>Meeting room</i>	<input type="checkbox"/>
<i>Swimming pool</i>	<input type="checkbox"/>	<i>Classroom</i>	<input type="checkbox"/>		

4. If you have accessed the Community Campus website ([www.pkc.gov.uk/communitylife+leisure/communitycampuses](http://www.pkc.gov.uk/communitylife+leisure/communitycampuses)), please mark the box below that describes how satisfied or dissatisfied you were:

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>Don't know/not applicable</i>
<i>Information on the website</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Layout of the information</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Navigation around the site</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Did you find the information you were looking for on the website?

Yes  No  Partial

6. Have you booked any of our facilities?

Yes  No

*If 'yes', proceed to the following question.*

7. For each statement below, please mark the box that best describes how satisfied or dissatisfied you were with your booking and let.

	<i>Very satisfied</i>	<i>Satisfied</i>	<i>Dissatisfied</i>	<i>Very dissatisfied</i>	<i>Don't know/not applicable</i>
<i>The booking and let process</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Cost of your let(s) and value for money</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>The facilities and equipment you use(d)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>