

Beechgrove House

About the Service

Beechgrove House is registered as a Residential Care Home for older people in Perth City. The facility opened in 1985 and is situated in extensive grounds. It is easily accessible by a 10 minute bus service from the City Centre.

We are registered for a maximum of 48 bedrooms, divided into 5 units. At present 38 of the beds are for permanent care, 2 beds for respite care, 5 rehabilitation beds and 2 beds are for crisis admissions.

Our aims are to enable clients to live a fulfilled life, with their individuality being respected at all times. Clients are supported by staff to voice their opinions as to how Beechgrove will function. Meetings are held with clients every 3 months, where they are encouraged to raise any concerns about how we function. There is a complaints procedure in place. Clients with no family support can be assisted to source the Advocacy Service. All clients have a designated Keyworker with link workers available during their absence.

There is a Fun Fund Committee which is run by Staff, Clients and Carers. Funds are raised by holding BBQ's, raffles. A mini bus is also available to take clients out to shops, the library and any other social events.

Within the Unit, the staff organise an Arts and Crafts Group, indoor bowls, sing-a-long evenings, games nights, video nights and exercise classes for those wishing to participate. We also arrange for various professional entertainment companies to come in on a regular basis.

The Units is run by a Unit Manager and 3 Senior Social Care Officers – one of whom is on duty 24 hours a day. The Senior team is supported by Social Care Officers who operate on a 1:8 ratio between 8.00am and 10.00pm and 1:16 from 10.00pm to 8.00am. We also have one Clerical Assistant, one Driver/Handyperson, one Laundry Maid and a fully staffed kitchen and domestic service.

The Rehabilitation Unit is available to those clients aged 60 or over registered with a Perth City GP. It is situated in Hyacinth Drive and the Social Care Officers are supported by a Senior Staff Nurse, OT and Physiotherapist – one of whom will assess the client prior to admission, in accordance with the set criteria. Clients must have the potential for embarking on a physio programme. It is a short stay Unit with a maximum stay of 28 days.

The Crisis Beds are also situated in Hyacinth. They are available to those clients aged 60 or over registered with a Perth City GP. Clients admitted to these beds must be in a crisis situation at home prior to admission. They will receive no Physio or OT input and will have a review after 72 hours to decide their future needs. These beds are only available for a maximum of 5 days.

Professional Standards

Beechgrove House is inspected on a regular basis by the Scottish Care Commission and thus adheres to the "Standards & Guidance for the Registration and Inspection of Residential and Other Establishments (Adults)".

Unit Managers and Senior Social Care Officers have either a diploma in Social Work, CQSW or CSS or SVQIV in Social Care or registered Managers Award. Social Care Officers have achieved or are working towards SVQII and SVQIII in Social Care. Drivers require to undertake the Minibus Drivers Awareness Scheme test (MIDAS).

Staff attend courses for Handling & Moving, Dementia, Violence & Aggression, Health & Safety, First Aid and Risk Assessment, Elementary Food Hygiene, Oral Hygiene, Core Skills Training, Continence, Drug & Alcohol Abuse, Falls Awareness, Chiropody, Palliative Care and Pressure Care as well as various other in-house training.

How to Access the Service

Operational Times/Days:

Beechgrove House is open 24 hours a day.

Criteria for the Service:

Permanent Clients are admitted via referral from their Care Manager. A pre-admission assessment is carried out. Following admission for a 6 week trial period, a review will be carried out involving the client, Care Manager, Beechgrove staff and family representatives to ascertain if their placement is appropriate and that Beechgrove can meet the needs of the client.

Planned respite bookings are taken in advance, again via referral from their Care Manager. A pre-admission assessment will be carried out, usually during an orientation visit by the client to the unit. This can usually allay any reservations the client may have.

Details of Referral Process:

GP, ICAHS or Care Managers can refer rehabilitation clients. They will be assessed for suitability by the Staff Nurse, Physio or OT.

Care Managers, Out of Hours Team or GP can all refer into Crisis beds. Clients are admitted direct, following a comprehensive assessment of need by the Care Manager, who will also devise an exit strategy.

Frequently Asked Questions

- Q How much will I pay for the Service?
A Your finances will be assessed by the Financial Officers.
- Q What other services are provided?
A A Hairdresser visits twice weekly. Newspapers can be ordered. A WRVS-manned shop is available.
- Q What is the ratio of staff to clients?
A During 8.00am-10.00pm 1:8 and during 10.00pm – 8.00am 1:16.
- Q Can I keep my own GP?
A Yes, providing the GP covers Perth City. You will also maintain other services such as chiropody, optician, dentist etc.
- Q Can I book a further respite break?
A Yes, through your Care Manager.
- Q Can I visit the local library?
A Yes. We have our own mini bus which will transport you to various social outings and/or any hospital appointments you may have.

Contacts

Address: Beechgrove House
Hillend Road
Burghmuir
PERTH
PH1 1DL

Telephone: 01738 625351
Fax Number: 01738 449907
Email: communitycare@pkc.gov.uk

Patient/Client Rights

Clients have rights which are protected in whole by the Registration with, and Inspection by the Care Commission.

There is an extensive directory of Policies and Procedures in place which have been authorised by the Care Commission in order to protect clients within this environment.

There is also an Advocacy Service available, if required, and a Complaints Procedure is in place to support clients' rights and choices.

Feedback Mechanisms

Beechgrove House operates within the guidelines set out by Perth and Kinross Council's Complaints Procedure. Notices are displayed around the building for clients and visitors alike, informing them of procedures and contact details.

Meetings are held regularly, at which clients are encouraged to air their views on issues regarding their overall care and feedback is given on any issues raised.

Personal reviews are held quarterly for each individual client with family and Care Manager input.