

13. CLASSES OF INFORMATION

Under the Freedom of Information (Scotland) Act 2002, our publication scheme must say what broad types, or classes, of information the Council already publishes or intends to publish. We aim to publish as much information as possible about our work through the scheme. However, it should be noted that not all information held by the Council is covered by the scheme. Section 11 provides guidance on how to request information not covered by this scheme.

The scheme has been divided into 'categories and 'classes' to ensure the scheme is easy to understand and to enable you to find information quickly.

About the Scottish Navigation List

The categories and classes are based on a system called the 'Scottish Navigation List' (or SNL). SNL is a standard classification system, which was launched in March 2007 by Scottish local authorities, in partnership with The Improvement Service. The aim of SNL is to enable Councils to classify their activities, and information about those activities, in a way which is helpful, and makes sense, to the general public.

SNL provides a strategic framework to help Councils manage their information in a joined up way, and has a range of applications. As well as driving the structure of this publication scheme, SNL is being adopted by an increasing number of Councils as the framework for their website, and some are also using SNL to organise their internal records management systems.

SNL has four levels, and the top three levels have been used as the framework for this scheme's classes. The Council publishes, or intends to publish, information under 12 broad categories which equate to the 11 'level 1' categories of SNL plus a 'Services, Structure and Accountability' class.

A key to the categories

CATEGORY	DESCRIPTION / OVERVIEW
Services, Structure and Accountability	Information about the structure and strategy of the Council, the range of services we provide affecting residents, visitors and businesses, the cost and standards of those services, our decisions and how we make them.
Business and Trade	Information on services we provide which are relevant to new or existing businesses in the area, such as business rates, commercial waste services and procurement.
Community Life and Leisure	Information and advice on community life and leisure, for example leisure services and activities, education services and learning opportunities, and advice and information on

looking after our countryside and wildlife.

Council and Government

Information about councillors and Council committees, reports on how the Council is performing, services such as our emergency or registration services, and information on our partnership working with other organisations.

Education and Learning

Information on education services for children, young people and adults, as well as our library, museum and archive services.

Housing

Information on housing services in the authority, including council housing, information on benefits and housing repair services.

Jobs and Careers

Information on career opportunities and job vacancies in the Council.

Law and Licensing

Information on our registration service, as well as advice for consumers and businesses on trading standards and licensing.

Planning and the Environment

Information on Council services that are working to look after our living environment, including planning services in relation to buildings, roads and open spaces.

Social Care and Health

Details of the social care services we provide, as well as information on health matters, for example child care, fostering and adoption and mental health services.

Tourism and Visitor Attractions

Information which the Council holds on where to stay and what to do in the area, including details of festivals and parks.

Transport and Streets

Information on getting around and about in the authority, including information on public transport services, parking and car parks, and advice on road safety.

Index to Classes

It should be noted that some of the classes can be found more than once, in different places in the scheme - with some appearing two or three times. It is set up this way to try and help users find information. Different people organise information differently in their minds, and so may search for it under different headings.

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Perth and Kinross Council Specific Information

In the tables that follow, the categories and classes set out above have been adopted exactly as they appear in the model scheme. However the content of the columns headed 'Notes', 'Format / Availability', and 'Charges' are specific to Perth and Kinross Council.

The **Notes** column may contain the following information: -

'Same as' – this shows the section number(s) where the same class appears elsewhere in the scheme e.g. 2.15 Trading Standards – same as 8.11.

'See also' - As Councils do not work in 'silos' and many of their activities complement each other we have also introduced a 'see also' facility to show users where they might find related or similar information in other classes.

'Key content' – where we consider that a local document or piece of local information highlights or illustrates the class description, or is one that our experience suggests will be frequently requested, we have included it here to make it easier to find.










'Contact' – if there is a particular person or section to be contacted for information in a class, contact details are provided.

‘Does not apply’ – if a class does not apply, in its entirety, to Perth and Kinross Council, or the Council does not publish certain information within a class, this will be clearly explained.

The **Format / Availability** column tells you how the information can be made available to you e.g. online, paper copy, special formats. A key to the symbols appears on every page of the class descriptions.

The **Charges** column tells you whether a charge may apply for copies of some of the information in the class. If the charge is not set according to our charging policy explained in Section 6, the specific charge will be detailed in this column. You will not be charged for inspecting information in this publication scheme.

Classes of Information

1 CATEGORY: SERVICES, STRUCTURE AND ACCOUNTABILITY					
	Information Class	Description	Notes	Format / Availability	Charges
1.1	Democratic structure	Information on council democratic structure, including current political composition of the council, also recent election statistics and decision making structures within the council.	See also 4.13	 ,  , 	
1.2	Councillors	Names and contact details of provost and councillors, affiliations to political parties, committee membership and other special interests. Also arrangements for councillor expenditure and register of declared interests.	See also 4.13	 ,  , 	
1.3	Council meetings	Calendars and diaries of forthcoming council and committee meetings. Also minutes of council and committee meetings (including those of sub-committees and other relevant groups), reports and other supporting papers, minutes of strategic meetings with community planning partners and other partnership groups.	See also 4.13	 ,  , 	

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1 CATEGORY: SERVICES, STRUCTURE AND ACCOUNTABILITY					
	Information Class	Description	Notes	Format / Availability	Charges
1.4	Decision making	Information about the council's decision making process, also guidance on how to access the facts and analyses employed during decision making,	See also 4.13	 ,  , 	
1.5	Objectives and strategies	Current and recent strategic and operational objectives, strategies and business plans for services, community plan objectives, annual reports.	See also 4.13	 ,  , 	
1.6	Directorates, service groupings and departments	Information on how the council is structured into directorates, operational services and departments etc.,including structure charts.		 ,  , 	
1.7	Council contacts	Contact information, especially for public-facing council offices, including phone numbers and			

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1 CATEGORY: SERVICES, STRUCTURE AND ACCOUNTABILITY					
	Information Class	Description	Notes	Format / Availability	Charges
		opening hours. Also contact/call centre information, information about council service mailboxes and interactive use of the council website.		 , 	
1.8	Employee pay and grading	Pay and grading structures, also internal procedures for making payments to staff.		 ,  , 	
1.9	Income and expenditure	Current and recent income and expenditure relating to services and functions, current budget statements and reports on variance against budget, spending forecasts, annual accounts and other financial audit reports.		 ,  , 	
1.10	Jobs, tenders and contracts	Information on council employment and procurement policies and external current vacancies. Details of council approved suppliers, contracts lists (including values of contracts) and details of contracts management procedures. Also arrangements for contracting services to outside agencies/businesses.	Same as 4.12 Details of council approved suppliers are not published	 ,  , 	

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1 CATEGORY: SERVICES, STRUCTURE AND ACCOUNTABILITY					
	Information Class	Description	Notes	Format / Availability	Charges
1.11	Capital projects	Full details of ongoing capital programme, details of contracts (including value of all tendered contracts) and forward investment plans.	See also 1.10	 ,  , 	
1.12	Partnerships	Lists/descriptions of services delivered in partnership, e.g. through community planning. Information on the make-up of partnerships, including arrangements with other local authorities. Also information on council contributions towards partnership arrangements, financial and otherwise, and details of joint targets and performance against these.	See also 1.13	 ,  , 	
1.13	Performance reporting	Information on statutory public performance reporting, e.g. Single Outcome Agreements and related reports, Audit Scotland Key Performance Indicators and performance against these, other published targets and performance against these, external audit/Best Value reports, contract performance reports, inspection reports, complaints performance reports.		 ,  , 	

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1 CATEGORY: SERVICES, STRUCTURE AND ACCOUNTABILITY					
	Information Class	Description	Notes	Format / Availability	Charges
1.14	Consultations, complaints and compliments	Information on council consultations including the process for engaging in consultations, and details of current/recent consultations including copies of consultation responses. Also guidance on how to complain to the council about services or staff, and on how to register praise and to make general comment. Also on procedures for civic recognition.	Same as 4.3 See also 1.13	 ,  , 	
1.15	Customer feedback information	Information on the various means whereby the council obtains customer feedback, e.g. surveys, focus groups, including information on how the results are analysed and published.	See also 1.13 and 1.14	 ,  , 	
1.16	Information Governance	Information describing citizen rights as regards freedom of information, data protection and environmental information. Also the council's publication scheme and local guidance on re-use of public sector information. Also information on the council's records management policy and procedures for handling information requests.	Same as 4.8 and 8.3	 ,  , 	

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1 CATEGORY: SERVICES, STRUCTURE AND ACCOUNTABILITY					
	Information Class	Description	Notes	Format / Availability	Charges
1.17	Publications relating to council activities and the local area	Council-produced guidebooks, maps, leaflets, public printed reports and newsletters, press releases, describing the council area and council activities, in the most general sense.		 ,  , 	

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2 CATEGORY: BUSINESS AND TRADE					
	Information Class	Description	Notes	Format / Availability	Charges
2.1	Business rates	Information on business rates, including details of rates and how they are set, how to make account enquiries, information on annual notifications and rate reductions.		 ,  , 	
2.2	Commercial land and property	Information on all aspects of Perth and Kinross Council involvement with commercial land and property, including availability and hire, information on how to obtain enquiry certificates and implement searches, details of geological services, how to apply for grants and licenses (including eligibility and criteria for applications), guidance on relevant regulations, guidance on road adoptions, street naming and numbering.		 ,  , 	
2.3	Commercial waste, pollution and recycling	Information about commercial waste services, including recycling services. Also advice on reducing pollution, including pollution by light, noise and hazardous substances, water pollution control, and guidance on pollution regulations and enforcement.		 ,  , 	

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2 CATEGORY: BUSINESS AND TRADE					
	Information Class	Description	Notes	Format / Availability	Charges
2.4	Conference meeting and event venues	Information relating to council exhibition, conference, meeting and event venues. Also on how to obtain entertainments licences (including eligibility and criteria for applications) and how to make a hall booking or hire a council venue.	See also 8.9	 ,  , 	
2.5	Countryside and farming	Information on business services relating to countryside management, including advice on farming, crofting, forestry and wildlife, also services and advice relating to the business management of parks, gardens and open spaces.	See also 3.5, 9.3 and 11.3	 ,  , 	
2.6	Emergency planning	Information/advice on responding to emergencies, including flooding, gas pipeline emergencies and major accidents. Also advice on how to maintain business continuity at such times.	See also 9.4	 ,  , 	
2.7	Health and safety	Information on council services and advice on all aspects of health and safety, including advice on	Same as 8.7 and 10.11		

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2 CATEGORY: BUSINESS AND TRADE					
	Information Class	Description	Notes	Format / Availability	Charges
		additions and details of needle exchange services, food safety, health and safety at work, how to obtain health and safety licences (including eligibility and criteria for applications), information on public health, and trading standards (including advice on product safety).		 	
2.8	Planning and building standards	Strategic and local development plans, including supporting documents e.g. participation statement, strategic environment assessments. The Planning Register (Parts I and II), including planning applications under consideration by Perth and Kinross Council and related supporting documentation, including statutory notices, reports on community engagement, and decision notices. The Enforcement Register, also guidance on the council's handling of enforcement issues, including use of the Enforcement Charter. Advice and information on how to make a planning application, and on listed buildings and conservation areas, planning consultations, planning policy, advice and service levels. Local advice and guidance on planning development management, and on making an application for a building warrant. The Building Standards Register Part I and Part II (but only for properties that are non-residential and for which there is no security concern).	<p>Same as 6.11 and 9.10</p> <p>Includes Structure and Local Plans</p> <p>Includes advice and information on the fees for planning applications, what happens to an application and how to comment on an application</p> <p>Guidance on the Council's handling of enforcement issues, including use of the Enforcement Charter is not published.</p>	  	

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2 CATEGORY: BUSINESS AND TRADE					
	Information Class	Description	Notes	Format / Availability	Charges
2.9	Regeneration	Information relating to local regeneration, including council regeneration projects, also community development services and information and statistics relating to the local economy. Employment advice. Advice on how to apply for shop front improvement grants (including eligibility and criteria for applications).	Same as 4.14 See also 7.1 and 9.13	 ,  , 	
2.10	Shopping and markets	Information relating to markets, including details of farmers markets, livestock markets and market stalls (including rental procedures). Advice on applying for licences, including market licences and street trading licences (including eligibility and criteria for applications). Information/advice relating to crime prevention in shopping areas.	See also 8.9	 ,  , 	
2.11	Sponsorship and advertising	Information relating to the council's sponsorship and advertising activities, including lists and values of current sponsorships, sponsorship assessment guidelines, and advice on how to seek sponsorship.		 ,  , 	

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2 CATEGORY: BUSINESS AND TRADE					
	Information Class	Description	Notes	Format / Availability	Charges
2.12	Advice and support for businesses	Business advice and local economic information. Information relating to development forums, campaigns and directories. Support information for businesses on health and safety, property and planning; security, trading standards and food safety. Also advice on how to apply for business grants and awards (including eligibility and criteria for applications).	See also 2.1, 2.2, 2.5, 2.7, 2.8 and 2.15	 ,  , 	
2.13	Tenders and contracts	Lists of council approved suppliers. Guidance on how to become an approved supplier. Information on council procurement procedures, including lists of contracts (with values of tendered contracts); also contracts management and procurement policy.	See also 1.10 Details of council approved suppliers are not published	 ,  , 	
2.14	Town centre management	Information on the council's involvement in town centre management, including advice on crime prevention, drainage help and advice, security cameras (policy on provision, location etc.) and how to apply for shop front improvement grants (including eligibility and criteria for applications).	Same as 12.10 See also 9.13	 ,  , 	
2.15	Trading	Advice and support for businesses on matters		 ,	

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2 CATEGORY: BUSINESS AND TRADE					
Information Class	Description	Notes	Format / Availability	Charges	
standards	relating to inspection, testing and enforcement. Advice on licences and registration (including eligibility and criteria for applications). Also advice and information for consumers, including information on how to complain.	Same as 8.11	 		

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3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
3.1	Adult education and community learning	Literature describing the range of adult and community education courses and facilities locally available. Information on council services relating to language and cultural support.	Same as 5.2	 ,  , 	
3.2	Arts and entertainment	Information on council arts and entertainment facilities. Also information published by the council on community arts and entertainment facilities, including amusement arcades, arenas, art galleries, bingo halls, cinemas, concert halls, event and exhibition venues, fairgrounds, museums, music venues, nightclubs, open air venues, play centres and crèches, stadiums, theatres and theme parks. Also information published by the council on arts and entertainments community groups, exhibitions and festivals. Guidance on entertainment licensing (including eligibility and criteria for license applications) and advice on council venue hire and bookings.	<p>See also 2.4</p> <p>See also 5.7</p> <p>See also 8.9</p>	 ,  , 	

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3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
3.3	Community advice	Council advice on community issues, including: childcare; community planning and development; drugs and alcohol related services; how to apply for community grants (including eligibility and criteria for applications); housing services; law, crime and safety; advice on work, money and benefits. Also advocacy services, legal advice and information about translating and interpreting services.	See also 5.3	 ,  , 	
3.4	Community centres	Information about community and day centres in Perth and Kinross and their facilities, including how to make centre bookings, how to apply for a community facilities grant and for an entertainments licence (including eligibility and criteria for applications).	See also 8.9	 ,  , 	
3.5	Countryside facilities and wildlife	Public service information about council and other facilities in countryside and on coastlines, including beaches, bridle paths, canals and waterways, cycle paths, footpaths and national parks. Also related information about countryside activities, including arts and crafts, guided walks, hill-walking, horse riding, mountain biking, orienteering and outdoor activity centres. Also information	Same as 11.3 See also 2.5 and 9.3	 ,  , 	

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3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
		about any council services relating to countryside management and conservation, and local service information on geological features, landscape and scenery, local food and produce, information on nature reserves, visitor centres, wildlife, zoos and farm parks.			
3.6	Crime prevention and community safety	Information on council services and advice on all aspects of community safety and preventative measures, including advice on dealing with dangerous paving and structures, dealing with emergencies, disposal of syringes, fire safety including firework safety, applying for safety grants (including eligibility and criteria for applications), food safety advice, advice on hazardous substances and home safety. Also information relating to certain aspects of law and crime prevention, including council services and advice on family support, harassment issues, prevention of town centre crime, and security cameras.		 ,  , 	
3.7	Leisure clubs, groups and societies	Council directories of community leisure clubs and groups and other information relating to such groups. Will generally include a very wide range of types of group, extending to many subject specialisms, but also including local clubs and	Same as 5.5	 ,  , 	

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3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
		organisations for older people, women's groups, youth clubs and youth organisations, Rotary and Round Table.			
3.8	Libraries and archives	Information on all aspects of local authority archives services, including how to access archives and how to make loans, donations and bequests. Also information on local authority library services, including lending services, information services, local collections and family history; also information on school library services.	<p>Same as 5.6</p> <p>Includes information on what collections are held and how to access the collections</p> <p>Information on school library services is not published</p>	 ,  , 	
3.9	Local history and heritage	Advice, information and guidance on local history and heritage, including details of archives and their arrangements for access, family history and genealogy services, details of local historic sites (including industrial heritage sites), information about local heritage and history societies, information about local archaeology, architecture, memorials and monuments, also contact details for tourist information centres.	<p>Same as 5.7 and 11.7</p> <p>See also 3.8 and 11.11</p> <p>Includes information on arrangements for access to collections</p>	 ,  , 	

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Charges may apply



3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
3.10	Museums and galleries	Information on all aspects of local authority museums and galleries, including location and opening hours, details of conservation and education services, how to make donations and bequests, how to make enquiries, and information about collections. Also details of exhibition programmes, and museum and gallery shops.	Same as 11.8 Details of conservation services are not published	 ,  , 	
3.11	Parks, gardens and open spaces	Information on all aspects of local authority parks, gardens and open spaces, including facilities and events, landscaping, management and maintenance services. Also information on council-run sports pitches and courts.	Same as 9.9 and 11.9	 ,  , 	
3.12	Places of worship	Community service information on religious groups, places of worship and retreats.		 ,  , 	

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3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
3.13	Services and advice for older people	Information on local authority services, facilities and advice for older people, including activities, care services, clubs and organisations, community alarm services, community centres and day centres, garden maintenance, hospice care services, meals on wheels, residential care services, social work services, transport services and advice on winter warmth.	Same as 10.16	 ,  , 	
3.14	Services and advice for young people	Information on local authority services, facilities and advice for younger people, including advice on bullying and harassment, care services, caring, educational opportunities, mentoring services, applying for student loans and awards (including eligibility and criteria for applications), how to take part in volunteering, and advice on youth offending. Also information about youth clubs and organisations, activities for younger people, and Young Scot provision.	Same as 10.17 See also 5.1 More information available on the Young Scot website: http://www.youngscot.org/	 ,  , 	
3.15	Sport, sports clubs and leisure centres	Comprehensive information on local authority sports facilities, sports clubs and leisure centres, including location and contact information. Also information on coaching, leisure passes, sports development, sports equipment hire and applying		 , 	

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3 CATEGORY: COMMUNITY LIFE AND LEISURE					
	Information Class	Description	Notes	Format / Availability	Charges
		for sports grants (including eligibility and criteria for applications).			
3.16	Voluntary organisations and support groups	Information on specialist services available in the community, including advice and support on alcohol and drugs related problems, advice and support for asylum seekers, bereavement advice and support, family support groups, independence support for disabled people. Also general information on volunteering, and Council for Voluntary Service and applying for community grants (including eligibility and criteria for applications).		 ,  , 	

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4 CATEGORY: COUNCIL AND GOVERNMENT					
	Information Class	Description	Notes	Format / Availability	Charges
4.1	Benefits	Advice and information on all aspects of benefits available from the council, including how to apply and eligibility criteria. Also including benefits when hospitalised, Council Tax benefits, education and school benefits, housing benefit and student awards and loans. Also advice on benefits assessment and benefit fraud.	See also 6.6	 ,  , 	
4.2	Birth, marriage and death	Information on services from the council relating to births, marriages, deaths and civil partnerships, including advice and support, burial services, how to obtain certificates (including copies), cremation services, funeral services, graveyard plots (provision and maintenance), historical searches, memorials, mortuaries, naming ceremonies, registration, repatriation of bodies, and sudden death investigation.	<p>See also 8.2</p> <p>Includes burial registers which are available from Perth Crematorium</p>	 ,  , 	
4.3	Consultations, complaints and compliments	Information on council consultations including the process for engaging in consultations, and details of current/recent consultations including copies of consultation responses. Also guidance on how to complain to the council about services or staff, and on how to register praise and to make general comment. Also on procedures for civic recognition.	<p>Same as 1.14</p> <p>See also 1.13</p>	 ,  , 	

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Charges may apply



4 CATEGORY: COUNCIL AND GOVERNMENT					
	Information Class	Description	Notes	Format / Availability	Charges
4.4	Council and government grants	Information on the complete range of grants available from the council, including childcare, school and educational grants, grants for housing and homes, grants for disabled people and grants available to sporting and voluntary organisations. Also how to apply for grants (including eligibility and criteria for applications). Also lists of grants awarded.	See also 5.3	 ,  , 	
4.5	Council departments	Information about council departments, including topics such as municipal banking and how to notify council departments about a change of personal circumstances.		 ,  , 	
4.6	Council information, performance and statistics	Overview of information about Perth and Kinross Council, including newsletters, press releases, census information and registers of council property. Also performance information, including performance indicators and website service standards.	See also 1.13 See also 1.17	 ,  , 	

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4 CATEGORY: COUNCIL AND GOVERNMENT					
	Information Class	Description	Notes	Format / Availability	Charges
4.7	Council tax	Information about council tax procedures and payments, including how to make account enquiries, details of discounts and reductions, council tax benefit and support when in hospital. Also Council Tax bands and how to determine your band.	Same as 6.3	 ,  , 	
4.8	Information Governance	Information describing citizen rights as regards freedom of Information, data protection and environmental information. Also the council's publication scheme and local guidance on re-use of public sector information. Also information on the council's records management policy and procedures for handling information requests.	Same as 1.16 and 8.3	 ,  , 	
4.9	Emergencies and emergency services	Information on the procedures in place for dealing with local emergencies, including medical emergencies, gas pipeline emergencies, major accidents and weather-related emergencies. Also emergency planning, including business continuity.	<p>See also 2.6</p> <p>For information on local fire and rescue services, please contact:</p> <p>Tayside Fire and Rescue Fire and Rescue Headquarters Blackness Road Dundee, DD1 5PA Tel: 01382 322222</p>	 ,  , 	

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4 CATEGORY: COUNCIL AND GOVERNMENT					
	Information Class	Description	Notes	Format / Availability	Charges
			Fax: 01382 200791 Email: enquiries@taysidefire.gov.uk		
4.10	Equality, diversity and citizenship	Information on the arrangements in place to ensure that the council provides services and support to the full diversity of residents, including employment and training initiatives, advice and support for asylum seekers, equal opportunities information, assessment and consultation on equality and diversity, help and support for people suffering harassment, advice and support for teenage pregnancy and support for the children of Gypsy Travellers.		 ,  , 	
4.11	Events and festivals	Information on council support (financial and otherwise) for the wide range of events and festivals held in the local area, including agricultural shows, food festivals, funfairs, highland games, music festivals and seasonal festivals.	Same as 11.5	 ,  , 	
4.12	Jobs, tenders	Information on council employment and	Same as 1.10	 ,	

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4 CATEGORY: COUNCIL AND GOVERNMENT					
	Information Class	Description	Notes	Format / Availability	Charges
	and contracts	procurement policies and current external vacancies. Details of council approved suppliers, contracts lists (including values of contracts) and details of contracts management procedures. Also arrangements for contracting services to outside agencies/businesses.	Details of council approved suppliers are not published	 , 	
4.13	Politicians, elections and democracy	Descriptions and maps of local parliamentary constituencies and council wards, with contact details of local MSPs, MPs, MEPs and local authority councillors. Information on civic offices, such as Provost, Lord Provost and Lord Lieutenant. Also information/advice about elections and voting, and about community councils. Also minutes, agendas and reports of council and council committee meetings. Also information about decision making and about council plans and policies, including Best Value and statutory development plans.	See also 1.1, 1.2, 1.3, 1.4 and 1.5 Includes information on Civic / Ceremonial Activities of the Council	 ,  , 	
4.14	Regeneration	Information relating to local regeneration, including council regeneration projects, also community development services and information and statistics relating to the local economy Employment advice. Advice on how to apply for shop front improvement grants (including eligibility	Same as 2.9 See also 7.1 and 9.13	 ,  , 	

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4	CATEGORY: COUNCIL AND GOVERNMENT				
Information Class	Description	Notes	Format / Availability	Charges	
	and criteria for applications).				

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5 CATEGORY: EDUCATION AND LEARNING					
	Information Class	Description	Notes	Format / Availability	Charges
5.1	Activities and support for young people	Advice and support for young people, including information about bullying, care, caring, educational visits, harassment, mentoring, organised activities, student loans and awards, volunteering and youth clubs.	See also 3.14 and 10.17 Includes information on Youth Services – Local Teams Information on bullying, care, educational visits, harassment, mentoring, student loans and awards is not published – information available from http://www.youngscot.org/	 ,  , 	
5.2	Adult education and community learning	Literature describing the range of adult and community education courses and facilities locally available. Information on council services relating to language and cultural support.	Same as 3.1	 ,  , 	
5.3	Childcare, school and educational grants	Information on the range of grants childcare, school and educational grants available from the council, including how to apply, with details on eligibility and criteria for applications.	See also 4.4 Information on grants for childcare is not published	 ,  , 	

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5 CATEGORY: EDUCATION AND LEARNING					
	Information Class	Description	Notes	Format / Availability	Charges
5.4	Extra-curricular activities	Information on extra-curricular activities for young people, including council-run holiday schemes, music and instrumental tuition, sports facilities and work experience placement. Also council support for such activities including childcare and childminding.	<p>See also 5.1, 3.14 and 10.17</p> <p>Information on Council-run holiday schemes or sports facilities is not published</p> <p>Information on work experience relates to children only</p> <p>See also: http://www.pkc.gov.uk/Education+and+learning/Nurseries+and+childcare/Childcare+Information/</p>	 ,  , 	
5.5	Leisure clubs, groups and societies	Council directories of community leisure clubs and groups and other information relating to such groups. Will generally include a very wide range of types of group, extending to many subject specialisms, but also including local clubs and organisations for older people, women's groups, youth clubs and youth organisations, Rotary and Round Table.	<p>Same as 3.7</p> <p>More information available by contacting one of the Community Learning and Development Teams (contact details provided on webpage – see hyperlink in the Information Class column on the left hand side or telephone 01738 476200</p>	 ,  , 	

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5 CATEGORY: EDUCATION AND LEARNING					
	Information Class	Description	Notes	Format / Availability	Charges
5.6	Libraries and archives	Information on all aspects of local authority archives services, including how to access archives and how to make loans, donations and bequests. Also information on local authority library services, including lending services, information services, local collections and family history; also information on school library services.	<p>Same as 3.8</p> <p>Includes information on what collections are held and how to access the collections</p> <p>Information on school library services is not published</p>	  	
5.7	Local history and heritage	Advice, information and guidance on local history and heritage, including details of archives and their arrangements for access, family history and genealogy services, details of local historic sites (including industrial heritage sites), information about local heritage and history societies, information about local archaeology, architecture, memorials and monuments, also contact details for tourist information centres.	<p>Same as 3.9 and 11.7</p> <p>See also 3.8 and 11.11</p>	  	

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5 CATEGORY: EDUCATION AND LEARNING					
	Information Class	Description	Notes	Format / Availability	Charges
5.8	Nurseries and playgroups	Information on nurseries and playgroups, including how to apply for nursery grants and nursery school places (including eligibility and criteria for applications), term and holiday dates, policies on exclusion of pupils and vetting of staff.		 ,  , 	
5.9	Parental support	Information on parental support for young people, including babysitting and childminding services, how to apply for benefits and grants (including eligibility and criteria for applications). Family centres, advice on health and well-being, home schooling, mentoring schemes, school support and support for youth offenders.	<p>Same as 10.15</p> <p>Includes information on parenting strategy</p> <p>More information available from http://www.pkc.gov.uk/Education+and+learning/Nurseries+and+childcare/Childcare+Information/ or telephone 0845 601 4477</p>	 ,  , 	
5.10	Schools	Information and about schools, including details of council run schools, advice on services relating to additional support	Information published at school level – contact school for details (see hyperlink in the Information Class column on the left hand side for details of local schools)	 , 	

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5 CATEGORY: EDUCATION AND LEARNING					
	Information Class	Description	Notes	Format / Availability	Charges
		needs, statistics and guidance on attendance and behaviour, information on the curriculum and extra-curricular activities, advice on issues relating to exclusion of pupils, advice on how to apply for grants and benefits (including eligibility and criteria for applications), information on school management and inspection, on school music services, on how to request pupil records, on school catering services, on school health services and on school library services, guidance on availability of school places (including eligibility and criteria for applications), school rules, support for pupils, travel and trips, and advice on truancy.			
5.11	Training and personal development	Information on council services relating to personal training and development, including careers advice services, employment advice, employment and training initiatives, equal opportunities	<p>Same as 7.4</p> <p>More information is available from http://www.youngscot.org/</p>	  	

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5 CATEGORY: EDUCATION AND LEARNING					
	Information Class	Description	Notes	Format / Availability	Charges
		advice, New Deal traineeships, training courses, volunteering and work experience placements. Also employment and training schemes for disabled people.			

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6 CATEGORY: HOUSING					
	Information Class	Description	Notes	Format / Availability	Charges
6.1	Adapting homes	Information on adapting homes, especially for meeting the requirements of particular circumstances. Includes information about community alarm services and how to obtain special equipment; also home assessment (care services), how to apply for home repair assistance grants and housing renovation grants (including eligibility and criteria for applications) and occupational therapy.		 ,  , 	
6.2	Council housing	Information/advice on all matters relating to council housing, including adaptations and repair services, how to apply for council housing, housing allocations, advice on arrears, evictions and demolitions, housing benefit services, advice on homelessness and temporary accommodation, improvements and modernisation services, insurances, advice on nuisance and threatening behaviour, availability of parking and garages, rent and charges, advice on safety and crime, dealing with squatters and unauthorised occupants, council housing standards and policies, advice on tenancy issues and tenant participation in focus groups etc. Also information on acquisition of private property by the council, information for	See also 6.4	 ,  , 	

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6 CATEGORY: HOUSING					
	Information Class	Description	Notes	Format / Availability	Charges
		landlords renting property to the council, and information for tenants wishing to buy their council house.			
6.3	Council tax	Information about council tax procedures and payments, including how to make account enquiries, details of discounts and reductions, council tax benefit and support when in hospital. Also Council Tax bands and how to determine you band.	Same as 4.7	 ,  , 	
6.4	Housing advice	Advice on housing matters, including buying your council home, council housing, credit unions and housing co-operatives, advice on crime and safety, demolitions, clearances and re-housing, how to apply for grants and loans (including eligibility and criteria for applications), inspection of accommodation, obtaining insurance, parking and garages, rent and general tenancy issues, repairs and alterations, sheltered, residential and hospice care, and advice on welfare and benefits. Also housing advice for homeless people.	See also 6.2	 ,  , 	

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6 CATEGORY: HOUSING					
	Information Class	Description	Notes	Format / Availability	Charges
6.5	Housing associations and co-ops	Information about housing associations and co-operatives in Perth and Kinross, including information for sheltered housing tenants. Also information about the council's financial assistance to housing associations.		 ,  , 	
6.6	Housing benefits and grants	Information on council tax benefit, council tax discounts and reductions, housing benefit, and housing and homes grants (including crofting and rural house purchase grants, disability facility grants for a private property, home repair assistance grants, housing renovation grants, land and property improvement grants and new home purchase grant) – includes eligibility and criteria for applications and information on how to apply. Also procedures for benefit fraud investigation and information about benefits when hospitalised.	See also 4.1 and 4.7	 ,  , 	
6.7	Housing finance	General advice and information on housing finance, including information on fair rents and low cost home ownership schemes.		 ,  , 	

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6 CATEGORY: HOUSING					
	Information Class	Description	Notes	Format / Availability	Charges
6.8	Improvements and repairs	General advice on council services relating to housing improvements and repairs, including how to obtain accommodation certificates (tolerable standard), advice on alterations by tenants, garden safety, home repair assistance grants, housing decoration and disturbance allowances, housing renovation grants and improvement and repairs loans – includes eligibility and criteria for applications and information on how to apply.		 ,  , 	
6.9	Land and property	General information on land and property, including availability and letting, ecological and geological services for land and property, how to obtain property enquiry certificates, how to undertake land and sasine register searches, land reclamation and improvement grants (including eligibility and criteria for applications), land and property valuations and management, landscape character assessment, details of planning zones, procedures for roads adoption, proposals for land use, registers of council property, and street naming and numbering.	<p>Same as 9.6</p> <p>See also 2.2</p>	 ,  , 	

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6 CATEGORY: HOUSING					
	Information Class	Description	Notes	Format / Availability	Charges
6.10	Multiple occupancy homes	Advice and information on multiple occupancy homes, including communal heating charges, fair rents, insurance, landlords accreditation scheme, repairs to communal areas, register of homes in multiple occupancy and safety inspections.		 ,  , 	
6.11	Planning and building standards	Strategic and local development plans, including supporting documents e.g. participation statement, strategic environment assessments. The Planning Register (Parts I and II), including planning applications under consideration by Perth and Kinross Council and related supporting documentation, including statutory notices, reports on community engagement and decision notices. The Enforcement Register, also guidance on the council's handling of enforcement issues, including use of the Enforcement Charter. Advice and information on how to make a planning application, and on listed buildings and conservation areas, planning consultations, planning policy, advice and service levels. Local advice and guidance on planning development management, and on making an application for a building warrant. The Building Standards Register Part I and Part II (but only for properties that are non-residential and for which there is no security concern).	<p>Same as 2.8 and 9.10</p> <p>Includes Structure and Local Plans</p> <p>Includes advice and information on the fees for planning applications, what happens to an application and how to comment on an application</p> <p>Guidance on the Council's handling of enforcement issues, including use of the Enforcement Charter is not published.</p>	 ,  , 	

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6 CATEGORY: HOUSING					
	Information Class	Description	Notes	Format / Availability	Charges
6.12	Private housing	Information and advice for owners and tenants of private housing, including disability facility grants, home insurance, housing renovation grants (including eligibility and criteria for applications and information on how to apply), improvements and repairs, how to conduct land and sasine register searches, low cost home ownership scheme, how to obtain property enquiry certificates, and rents (including renting to the council).	Same as 9.12	 ,  , 	
6.13	Rubbish and recycling	Information on services relating to the collection of waste, including, assisted collection, disposal sites, domestic bins, garden waste, special collections for large items and skip hire. Also information on recycling, including collection sites and composters, and how to obtain bags and containers.	Same as 9.15 See also 2.3	 ,  , 	
6.14	Supported and sheltered housing	Information and advice on supported and sheltered housing services, including how to obtain accommodation certificates (tolerable standard), homelessness advice and support for tenants. Also information on hospice care services and residential care services, and specific advice to non-council tenants and older people.		 ,  , 	

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7 CATEGORY: JOBS AND CAREERS					
	Information Class	Description	Notes	Format / Availability	Charges
7.1	Careers advice	Information on how to find advice about careers, including specific information for school leavers and disabled people. Also information about job centres, training initiatives, New Deal traineeships and equal opportunities.		 ,  , 	
7.2	Equality in employment	Information on how the requirement for equal opportunities is addressed in the local area, with particular regard to council vacancies. Also advice and support for asylum seekers.		 ,  , 	
7.3	Jobs at the council	Information on current external vacancies and advice on keeping up to date with council vacancies, also information about council policy on filling vacancies, with particular regard to the culture of equal opportunities. Also employment and training initiatives organised by the council, and council policy in support of New Deal traineeships.		 ,  , 	

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7 CATEGORY: JOBS AND CAREERS					
	Information Class	Description	Notes	Format / Availability	Charges
7.4	Training and personal development	Information on council services relating to personal training and development, including careers advice services, employment advice, employment and training initiatives, equal opportunities advice, New Deal traineeships, training courses, volunteering and work experience placements. Also employment and training schemes for disabled people.	Same as 5.11	 ,  , 	

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8 CATEGORY: LAW AND LICENSING					
	Information Class	Description	Notes	Format / Availability	Charges
8.1	Animal regulations and licences	Council advice on animal regulations, including guidance on animal fouling, animal health and welfare, dog warden service, dog waste bins and dog registration. Also information relating to animal licensing, including licences for animal movement, boarding animals, keeping exotic, dangerous and wild animals and performing animals; also dog breeders licences, pet shop licences and licences for zoos.		 ,  , 	
8.2	Birth, marriage and death	Procedures for the registration of births, marriages and deaths (including stillbirths), also obtaining copies of certificates. Also guidance on related subjects, e.g. bereavement advice and support, burials, exhumations, funerals (including civil funerals), graves and memorials, mortuaries, repatriation of bodies, sudden death investigations, marriage ceremonies (registering a place of worship for marriage ceremonies and venue licences for civil ceremonies in Perth and Kinross, renewal of vows, civil partnerships and naming ceremonies.	<p>See also 4.2</p> <p>Includes burial registers which are available from Perth Crematorium</p>	 ,  , 	

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8 CATEGORY: LAW AND LICENSING					
	Information Class	Description	Notes	Format / Availability	Charges
8.3	Information Governance	Information describing citizen rights as regards freedom of Information, data protection and environmental information. Also the council's publication scheme and local guidance on re-use of public sector information. Also information on the council's records management policy and procedures for handling information requests.	Same as 1.16 and 4.8	 ,  , 	
8.4	Environment and pollution regulations	Information on environmental regulations and guidance on asbestos pollution, air quality, conservation areas, contaminated land, dangerous pavements, exhaust emission testing, idling vehicles, pollution control and tree preservation. Also guidance on hazardous substances, and on noise pollution.	See also 1.6, 4.8, 8.3 and 9.11	 ,  , 	
8.5	Environmental health	Information on environmental health regulations and also relating to animal welfare services. Guidance on regulations relating to cooling towers and industrial processes, fire and fireworks, food and food safety, illegal dumping, infectious diseases, pollution and trading standards. Also information relating to environmental health investigations, needles and hazardous waste collection, on how to obtain skin piercing licences, on the smoking ban and on syringe disposal.	Same as 9.5 See also 2.3 and 8.1 Includes list of registered food premises	 ,  ,  , 	

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8 CATEGORY: LAW AND LICENSING					
	Information Class	Description	Notes	Format / Availability	Charges
8.6	Fire safety regulations	Fire safety regulations and related information, including business enforcement of regulations, residential enforcement of regulations, and workplace regulations. Guidance on how to obtain fire certificates for factories, hotels and boarding houses, offices and shops. Also advice on community safety.		 ,  , 	
8.7	Health and safety	Information on council services and advice on all aspects of health and safety, including advice on addictions and details of needle exchange services, food safety, health and safety at work, how to obtain health and safety licences (including eligibility and criteria for applications), information on public health, and trading standards (including advice on product safety).	<p>Same as 2.7 and 10.11</p> <p>For information on local fire and rescue services, please contact:</p> <p>Tayside Fire and Rescue Fire and Rescue Headquarters Blackness Road Dundee, DD1 5PA</p> <p>Tel: 01382 322222 Fax: 01382 200791 Email: enquiries@taysidefire.gov.uk</p>	 ,  , 	

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8 CATEGORY: LAW AND LICENSING					
	Information Class	Description	Notes	Format / Availability	Charges
8.8	Legal advice	Information about how to obtain certain legal advice from the council, e.g. advocacy for carers, consumer advice, debt counselling, guidance on child protection orders, housing advice, information relating to external providers of legal advice and legal aid, and advice on wills and testaments. Also information relating to power of attorney, procedures for release of security camera footage, and witness support services.		 ,  , 	
8.9	Licences, permits and permissions	Information on the wide range of licences, permits and permissions available from the council, e.g. accommodation licences (for caravan sites and multiple homes), alcohol licences, boating and watercraft licences, business licences, entertainment licences, fire certificates and regulations, gambling licences, hazardous goods licences, licences for occupation of roads and streets, transport licences, and weights and measures licences. Including information on how to apply, with guidance on criteria and eligibility.		 ,  , 	

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8 CATEGORY: LAW AND LICENSING					
	Information Class	Description	Notes	Format / Availability	Charges
8.10	Police, courts and criminal justice	Information on criminal justice social work (including single shared assessment and throughcare <i>i.e.</i> support and supervision of an offender), information on procedures and policy behind the creation of criminal justice social work reports (including means enquiry reports, parole reports and social enquiry reports), information on procedures and policy relating to criminal justice social work sentences, orders and supervision (including procedures and policy relating to orders such as community reparation orders, diversion from prosecution scheme, drug treatment and testing orders, intensive support and monitoring, parenting orders, probation orders, supervising attendance orders and supervision of payment of court fines), advice on support for witnesses and victims.	<p>See also 10.5</p> <p>For information about local police services, contact Tayside Police</p> <p>PO Box 59 West Bell Street DUNDEE DD1 9JU</p> <p>Tel: (Non emergency) 0300 111 2222 Fax: 01382 200449 Email: mail@tayside.pnn.police.uk</p> <p>Information on funding community justice activity is available from the Tayside Criminal Justice Authority:</p> <p>Floor 7, City House, Overgate, Dundee. DD1 1UH.</p> <p>Tel: 01382 435390 Fax: 01382 435393</p>	  	

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8 CATEGORY: LAW AND LICENSING					
	Information Class	Description	Notes	Format / Availability	Charges
8.11	Trading standards	Advice and support for businesses on matters relating to inspection, testing and enforcement. Advice on licences and registration (including eligibility and criteria for applications). Also advice and information for consumers, including information on how to complain.	Same as 2.15	 ,  , 	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
9.1	Animal welfare and pest control	Information and advice on animal welfare, including advice on care for strays and for animals during owners' hospitalisation, animal welfare inspection and enforcement services, registration and guidance on the importation of animals and on animal welfare licences. Also information about pest control services and the removal of dead animals.	See also 8.1 and 8.9	 ,  , 	
9.2	Conservation	Information on the council services relating to the conservation of buildings and the environment, including advice on forest and woodland management (where applicable), care of historic sites and listed buildings (including site lists), care of memorials and monuments, care of natural heritage areas, countryside conservation services, details of advertisement control areas and conservation areas, information on residential study centres, ranger services, rural development services and tree management (including tree preservation orders).		 ,  , 	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
9.3	Countryside, farming and wildlife	Information on aspects of planning relating to the countryside environment, including provision for farming and leisure activities and wildlife conservation. Specific coverage will include beaches, bays and coastal features, bridle paths, canals and waterways, cycle paths, footpaths and rights of way, landscape and scenery, national parks, nature reserves, outdoor activity centres, zoos and farm parks.	See also 2.5, 3.5, 9.10 and 11.3	 ,  , 	
9.4	Emergency planning	Information on emergency planning, including measures relating to fire, flooding, gas pipelines, health and diseases, radiation and chemical incidents.	See also 2.6 and 4.9	 ,  , 	
9.5	Environmental health	Information on environmental health regulations and also relating to animal welfare services. Guidance on regulations relating to - cooling towers and industrial processes, fire and fireworks, food and food safety, illegal dumping, infectious diseases, pollution and trading standards. Also information relating to environmental health investigations, needles and hazardous waste	<p>Same as 8.5</p> <p>See also 2.3 and 8.1</p> <p>Includes list of registered food premises</p>	 ,  ,  , 	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
		collection, on how to obtain skin piercing licences, on the smoking ban and on syringe disposal.			
9.6	Land and property	General information on land and property, including availability and letting, ecological and geological services for land and property, how to obtain property enquiry certificates, how to undertake land and sasine register searches, land reclamation and improvement grants (including eligibility and criteria for applications), land and property valuations and management, landscape character assessment, details of planning zones, procedures for roads adoption, proposals for land use, registers of council property, and street naming and numbering.	Same as 6.9 See also 2.2	 ,  , 	
9.7	Marine and waterway services	Information (where applicable) on all categories of the council's marine and waterway services, including licensing, management and safety. Also details of facilities e.g. port and harbour facilities, moorings and storage.	Same as 12.3	 ,  ,  ,	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
9.8	Parking and car parks	Information on local parking facilities, including council car parks (location, charges, etc.), private car parks, parking facilities for disabled people and sites for travelling people. Also information on parking fines, clamping and vehicle removal, and on parking zones and how to obtain permits (including blue badge for disabled people).	Same as 12.4	 ,  , 	
9.9	Parks, gardens and open spaces	Information on all aspects of local authority parks, gardens and open spaces, including facilities and events, landscaping, management and maintenance services. Also information on council-run sports pitches and courts.	Same as 3.11 and 11.9	 ,  , 	
9.10	Planning and building standards	Strategic and local development plans, including supporting documents e.g. participation statement, strategic environment assessments. The Planning Register (Parts I and II), including planning applications under consideration by Perth and Kinross Council and related supporting documentation, including statutory notices, reports on community engagement and decision notices. The Enforcement Register, also guidance on the council's handling of enforcement issues, including use of the Enforcement Charter. Advice and	Same as 2.8 and 6.11 Includes Structure and Local Plans Includes advice and information on the fees for planning applications, what happens to an application and how to comment on an application	 ,  , 	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
		information on how to make a planning application, and on listed buildings and conservation areas, planning consultations, planning policy, advice and service levels. Local advice and guidance on planning development management, and on making an application for a building warrant. The Building Standards Register Part I and Part II (but only for properties that are non-residential and for which there is no security concern).	Guidance on the Council's handling of enforcement issues, including use of the Enforcement Charter is not published.		
9.11	Pollution	Information and advice on all aspects of pollution, including advice and guidance on air pollution, light pollution, noise pollution, pollution by hazardous substances and water pollution. Also information about enforcement of pollution regulations.	See also 2.3 and 8.4	 ,  , 	
9.12	Private housing	Information and advice for owners and tenants of private housing, including disability facility grants, home insurance, housing renovation grants (including eligibility and criteria for applications and information on how to apply), improvements and repairs, how to conduct land and sasine register searches, low cost home ownership scheme, how to obtain property enquiry certificates, and rents (including renting to the council).	Same as 6.12	 ,  , 	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
9.13	Regeneration and town centre management	Information relating to council activity in local regeneration, including community development and the local economy. Employment advice. Information on how to obtain shop front improvement grants (including eligibility criteria) and other aspects of town centre management with council involvement.	See also 2.9, 2.14 and 4.14	 ,  , 	
9.14	Roads and pavements	Information and advice on all aspects of council services relating to roads and pavements, including access to property, damaged and dangerous paving, council maintenance, dealing with obstructions, parking, paving damage and theft of slabs, permission to occupy roads, local road works and diversions, and street trading. Also information on local markings, signs and traffic calming measures, and registers, naming and adoptions.	Same as 12.7 See also 9.8	 ,  , 	
9.15	Rubbish and recycling	Information on services relating to the collection of waste, including, assisted collection, disposal sites, domestic bins, garden waste, special collections for large items and skip hire. Also information on recycling, including collection sites	Same as 6.13 See also 2.3	 , 	

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9 CATEGORY: PLANNING AND THE ENVIRONMENT					
	Information Class	Description	Notes	Format / Availability	Charges
		and composters, and how to obtain bags and containers.			
9.16	Street care and cleaning	Information on all aspects of council services relating to street care and cleaning, including advice on vandalism reporting, grass and verge maintenance, litter control (including litter bins), prevention of animal fouling, prevention of flyposting and flytipping, provision of fire hydrants, public toilet provision (including locations), removal of abandoned vehicles, removal of dead animals, services relating to drains and spillages, and vandalism prevention and repair.	Same as 12.8	 ,  , 	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
10.1	Asylum, immigration and citizenship	Information on services relating to asylum seekers, including advice and support, and nationality checking. Also information relating to citizenship, including citizenship ceremonies.	See also 4.10 and 7.2	 ,  , 	
10.2	Care and carers	Information on all aspects of council care services, for both adults and young people, including services relating to hospice care, residential care, respite care and shared care. Also information on advocacy for carers, advocacy for social work clients, alternative providers of care, and child protection.		 ,  , 	
10.3	Childcare and family care	Information on council services and advice on childcare and family care, including alternative, respite and shared care of children; babysitting, chaperoning and childminding services; care of children outwith term time or school hours, child protection and vetting; residential and hospice care of children. Also information on council support and advice for families, support for children in care, support for the children of	<p>See also 5.3</p> <p>Information on chaperoning or support and advice on teenage pregnancy is not published.</p> <p>More information available from Childcare Information Service – see hyperlink in the Information Class</p>	 ,  , 	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
		travelling people, and support for young people leaving care. Also information on council support and advice for young carers, and support and advice on teenage pregnancy.	column on the left hand side for details or phone 0845 601 4477		
10.4	Community transport	Information and advice on community transport services, including community transport for disabled people, demand responsive transport and school transport. Also how to obtain discount cards and transport passes (including eligibility and criteria for applications). Also general public transport information, including services and timetables.		 ,  , 	
10.5	Criminal justice social work	Information on all aspects of criminal justice social work, including bail accommodation, bail information, bail supervision, policy and procedure relating to children's hearings, policy and procedural information relating to orders and reporting, covering: community reparation orders, community service orders, diversion from prosecution scheme, drug treatment and testing orders, intensive support and monitoring, means enquiry reports, parenting orders, parole reports, probation orders, social enquiry reports, supervising attendance orders, supervising	See also 8.10	 ,  , 	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
		payment of court fines and throughcare (i.e. support and supervision of an offender).			
10.6	Disabilities and adapting homes	Information on services relating to additional support needs, including assessment, co-ordinated support plan, placement in mainstream schools and school transport. Also information and advice on services relating to the home environment for disabled people, including adaptations, alarm services, alterations, home assessment, and provision of disability facility grants and repair assistance grants (including eligibility and criteria for applications). Also other information relevant to the council support of disabled people, including blue badge parking permits (eligibility and criteria for applications), occupational therapy and how to obtain specialist equipment.		  	
10.7	Domestic violence	Information relating to council help and support for people at risk from domestic violence, including harassment help and support, advice on the protection of vulnerable adults, and information about support groups and refuges.		  	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
10.8	Fostering, adopting and looked after children	Information on council services on fostering, adoption and looked after children, including hospice care for young people, residential care for young people, respite care for young carers, shared care for young people, and support for young people leaving care.	More information available through the Fostering and Adoption Team – see hyperlink in the information class column on the left hand side for details or phone 01738 783450	 ,  , 	
10.9	Grants for disabled people	Information about the range of grants available for disabled people, e.g. disability facility grant for a private property and disabled students allowance (including eligibility and criteria for applications). Also advice on welfare rights.		 ,  , 	
10.10	Health and medical information	Information relating to health related council services, e.g. alcohol and drugs related services, including environmental health, food safety, health and safety (including advice on accident reporting, disposal of syringes and regulation and inspection), hospitalisation, keeping warm in winter, healthcare providers, HIV/AIDS, hospice care, needle exchanges, residential care, support at home and vaccinations. Also information about community health facilities, including dentists, district and community nurses, doctors and		 ,  , 	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
		general practitioners, hospitals, pharmacies and NHS 24 health advice and information.			
10.11	Health and safety	Information on council services and advice on all aspects of health and safety, including advice on addictions and details of needle exchange services, food safety, health and safety at work, how to obtain health and safety licences (including eligibility and criteria for applications), information on public health, and trading standards (including advice on product safety)	Same as 2.7 and 8.7	 ,  , 	
10.12	Help for adults	Advice, information and guidance on the broad topics of alcohol and drugs, benefits and grants, care, disablement, health, legal information, mentoring, social work, and student awards and loans (including eligibility and criteria for applications). Care information includes categories such as shared care for adults and the Care and Repair scheme. Social work information and advice includes categories such as advocacy for social work clients, advice on direct payments, inclusion (leisure and social activities), guidance on management of personal financial affairs, missing or out of client contact, and out of hours support.		 ,  , 	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
10.13	Home care	Information on advocacy services for carers, alternative providers of care, community alarm services, home assessment, housing renovation grants (including eligibility and criteria for applications), incontinence laundry service, meals on wheels, and advice on keeping warm in winter		 ,  , 	
10.14	Mental health	Information on services relating to additional support needs, including assessment, co-ordinated support plans, placement in mainstream schools and school transport, also information on psychological, psychiatric or social work services and support groups and voluntary organisations.		 ,  , 	
10.15	Parental support	Information on parental support for young people, including babysitting and childminding services, how to apply for benefits and grants (including eligibility and criteria for applications). Family centres, advice on health and well-being, home schooling, mentoring schemes, school support and support for youth offenders.	Same as 5.9	 ,  , 	

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10 CATEGORY: SOCIAL CARE AND HEALTH					
	Information Class	Description	Notes	Format / Availability	Charges
10.16	Services and advice for older people	Information on local authority services, facilities and advice for older people, including activities, care services, clubs and organisations, community alarm services, community centres and day centres, garden maintenance, hospice care services, meals on wheels, residential care services, social work services, transport services and advice on winter warmth.	Same as 3.13	 ,  , 	
10.17	Services and advice for young people	Information on local authority services, facilities and advice for younger people, including advice on bullying and harassment, care services, caring, educational opportunities, mentoring services, applying for student loans and awards (including eligibility and criteria for applications), how to take part in volunteering, and advice on youth offending. Also information about youth clubs and organisations, activities for younger people, and Young Scot provision.	Same as 3.14 See also 5.1	 ,  , 	

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11 CATEGORY: TOURISM AND VISITOR ATTRACTIONS					
	Information Class	Description	Notes	Format / Availability	Charges
11.1	Accommodation	Information on the range of visitor accommodation available in the local area, including bed and breakfast and guest houses, camping and caravan sites, hotels, self-catering accommodation, and youth hostels.	For more information on local accommodation, contact VisitScotland.	 ,  , 	
11.2	Attractions	Information on facilities and activities likely to attract visitors to the local area, including events and exhibitions; local history and culture; indoor attractions; music, comedy and theatre; nature and wildlife, outdoor attractions, and shopping.		 ,  , 	
11.3	Countryside and wildlife	Public service information about council and other facilities in countryside and on coastlines, including beaches, bridle paths, canals and waterways, cycle paths, footpaths and national parks. Also related information about countryside activities, including arts and crafts, guided walks, hill-walking, horse riding, mountain biking, orienteering and outdoor activity centres. Also information about any council services relating to countryside management and conservation, and local service	Same as 3.5 See also 2.5 and 9.3	 ,  , 	

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11 CATEGORY: TOURISM AND VISITOR ATTRACTIONS					
	Information Class	Description	Notes	Format / Availability	Charges
		information on geological features, landscape and scenery, local food and produce, information on nature reserves, visitor centres, wildlife, zoos and farm parks.			
11.4	Eating and drinking	Community information about distilleries and breweries, food festivals, local food and produce, picnic and beauty spots, pubs and bars, restaurants and cafes, and takeaways.		 ,  , 	
11.5	Events and festivals	Information on council support (financial and otherwise) for the wide range of events and festivals held in the local area, including agricultural shows, food festivals, funfairs, highland games, music festivals and seasonal festivals.	Same as 4.11	 ,  , 	
11.6	Harbours and moorings	Information on council and other facilities available to boat owners in the local area, including boat and trailer parking, launching and recovery facilities, and moorings. Also information relating to ports and harbours.		 , 	

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11 CATEGORY: TOURISM AND VISITOR ATTRACTIONS					
	Information Class	Description	Notes	Format / Availability	Charges
					
11.7	Local history and heritage	Advice, information and guidance on local history and heritage, including details of archives and their arrangements for access, family history and genealogy services, details of local historic sites (including industrial heritage sites), information about local heritage and history societies, information about local archaeology, architecture, memorials and monuments, also contact details for tourist information centres.	Same as 3.9 and 5.7 See also 3.8 and 11.11 Includes arrangements for access to collections	 ,  , 	
11.8	Museums and galleries	Information on all aspects of local authority museums and galleries, including location and opening hours, details of conservation and education services, how to make donations and bequests, how to make enquiries, and information about collections. Also details of exhibition programmes, and museum and gallery shops.	Same as 3.10 Details of conservation is not included.	 ,  , 	
11.9	Parks, gardens and open spaces	Information on all aspects of local authority parks, gardens and open spaces, including facilities and events, landscaping, management and maintenance services. Also information on council-	Same as 3.11 and 9.9	 , 	

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11 CATEGORY: TOURISM AND VISITOR ATTRACTIONS					
	Information Class	Description	Notes	Format / Availability	Charges
		run sports pitches and courts.			
11.10	Sports and outdoor pursuits	Information on council services and signposting to community information about outdoor leisure pursuits, including action and adventure sports, field and country pursuits, golf, horse riding, cycling and walking (including hillwalking and orienteering).	See also 12.12	 ,  , 	
11.11	Tourist information	Information for tourists, including contact details of local tourist information centres. Also education facilities for international students and information on town twinning.	For more tourist information, contact VisitScotland.	 ,  , 	
11.12	Tours, cruises and itineraries	Community information on tours, including how to obtain details of (where applicable) city tours, coach tours, ghost tours, guided tours, helicopter and aeroplane tours, heritage trails, historical tours, literary tours, sea tours, walking tours, wildlife tours, and river, canal and loch cruises.		 ,  , 	

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12		CATEGORY: TRANSPORT AND STREETS			
	Information Class	Description	Notes	Format / Availability	Charges
12.1	Environment-friendly transport	Information on council policy, also user advice on environmentally friendly transport options, including selection of modes of transport. Includes information and advice on local car pooling schemes, cycling, footpaths, and park and ride schemes.		 ,  , 	
12.2	Journey planning and timetables	Timetable information, including guidance on journey planning and ticketing, current updates and news, service changes and service disruption information. Also information about stations, stops and shelters.		 ,  , 	
12.3	Marine and waterway services	Information on all categories of the council's marine and waterway services, including licensing, management and safety. Also details of facilities e.g. port and harbour facilities, moorings and storage.	Same as 9.7	 ,  , 	

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Charges may apply



12		CATEGORY: TRANSPORT AND STREETS			
	Information Class	Description	Notes	Format / Availability	Charges
12.4	Parking and car parks	Information on local parking facilities, including council car parks (location, charges, etc.), private car parks, parking facilities for disabled people and sites for travelling people. Also information on parking fines, clamping and vehicle removal, and on parking zones and how to obtain permits (including blue badge for disabled people).	Same as 9.8	 ,  , 	
12.5	Public and community transport	Information on all aspects of community transport (council run and otherwise), including transport services for disabled people and older people, demand responsive transport, how to obtain travel discount cards (including eligibility and criteria for applications) and school transport. Also the positioning of bus stops and shelters, and timetable information.		 ,  , 	
12.6	Road safety	Information and advice on all aspects of road safety, including advice on pavement safety, details of speed checks, information about driver training services, pedestrian crossings, speed limits, the location of dangerous road junctions, and traffic calming schemes.		 ,  , 	

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Charges may apply



12		CATEGORY: TRANSPORT AND STREETS			
	Information Class	Description	Notes	Format / Availability	Charges
12.7	Roads and pavements	Information and advice on all aspects of council services relating to roads and pavements, including access to property, damaged and dangerous paving, council maintenance, dealing with obstructions, parking, paving damage and theft of slabs, permission to occupy roads, local road works and diversions, and street trading. Also information on local markings, signs and traffic calming measures, and registers, naming and adoptions.	Same as 9.14 See also 9.8	 ,  , 	
12.8	Street care and cleaning	Information on all aspects of council services relating to street care and cleaning, including advice on vandalism reporting, grass and verge maintenance, litter control (including litter bins), prevention of animal fouling, prevention of flyposting and flytipping, provision of fire hydrants, public toilet provision (including locations), removal of abandoned vehicles, removal of dead animals, services relating to drains and spillages, and vandalism prevention and repair.	Same as 9.16	 ,  , 	
12.9	Taxis and minicabs	Information on taxi licensing, including how to obtain a licence (eligibility and criteria for applications) in different categories, e.g. hackney carriages, private hire drivers, private hire vehicles		 , 	

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12		CATEGORY: TRANSPORT AND STREETS		
Information Class	Description	Notes	Format / Availability	Charges
	(minicabs) and private hire vehicle operators. Also council policy on taxi fare setting and location of taxi ranks.			
12.10	Town centre management	Information on the council's involvement in town centre management, including advice on crime prevention, drainage help and advice, security cameras (policy on provision, location etc.) and how to apply for shop front improvement grants (including eligibility and criteria for applications).	Same as 2.14 See also 9.13	 ,  , 
12.11	Transport policy	Information on the local authority's transport policy, and its relationship to national and other policies.		 ,  , 
12.12	Walking, cycling and horse riding	Information and advice on walking, cycling and horse riding, including advice on cycling proficiency, cycling and walking to school, footpaths and rights of way. Details of horse riding, mountain biking and orienteering opportunities, also school crossing patrols and the location of bridle paths, cycle paths and towpaths.	See also 11.10	 ,  , 

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