

# Homelessness



## What should I do if I am homeless?

If you are homeless or think you may become homeless in the next 2 months you should contact your local Area Team, or the Housing Advice Centre as soon as you can.

It is very important that you get in touch straight away as we may be able to:

- prevent you losing your home;
- offer you somewhere to stay;
- help you find other accommodation;
- arrange short term accommodation, and
- contact other agencies able to help you.

## What happens when I get in touch?

We will arrange an interview with a trained Homeless Advice Officer. We understand that being homeless is a very difficult situation. Our services are free, confidential, professional and understanding. Our Homeless Service staff are fully trained to offer all information and advice you may need.

## How do I contact the Housing Advice Centre?

The Housing Advice Centre is based at 10-16 York Place, Perth PH2 8EP (opposite the Grampian Hotel), telephone 01738 474500 or email [HousingAdviceCentre@pkc.gov.uk](mailto:HousingAdviceCentre@pkc.gov.uk)

## Emergency Homelessness

If you are homeless now and our offices are closed you can contact our Emergency Homeless Service on freephone 0800 917 0708 for emergency advice, assistance or accommodation.



### Looking for more information?

Check the Perth & Kinross Council website [www.pkc.gov.uk](http://www.pkc.gov.uk) or contact any Council office to request a copy of:

- 'Homelessness Matters' public leaflet about Homeless services in Perth & Kinross Council
- Tenants' Guide on Repairs and Maintenance (section 3)
- Tenants' Guide on Neighbour Problems (section 8.1)