

2010/11

Perth and Kinross Performance Summary Report






Figures show we're improving services and meeting need

Improving services in challenging times

The Council's Corporate Plan commits us to five key objectives that help us and our partners to improve services, enhance residents' quality of life and make the best use of public resources. Here, we give you a flavour of how we have performed over the last year.

Our performance scorecard against our five key objectives

Provide a safe, secure and welcoming environment	
Promote healthy, caring communities	
Build a prosperous, sustainable, inclusive economy	
Develop educated, responsible and informed citizens	
Support confident, active and inclusive communities	

- Key to progress
-  Performance has improved
 -  Performance has declined
 -  Performance remains steady

 Our annual performance report sets out a balanced picture of how your Council has performed over the last year. You can view the report, along with other performance information on the Council's website at www.pkc.gov.uk/performance. Alternatively, you can contact Louisa Dott on 01738 475070 to request a copy.

Provide a safe, secure and welcoming environment

What have we achieved?

- Received positive inspections for our: Fostering and Adoption services; We Care Perthshire volunteer befriending scheme; 'Gowans Terrace Child and Family Centre; and the Education Psychology Service.
- Opened Woodlea Cottage to provide respite provision for young people who have complex needs
- Fully implemented the Eligibility Criteria to make sure that those in greatest need of care and support receive essential support to allow them to maintain their independence safely
- Re-designed and made major improvements to our Homeless Service. We now sit among the top five Scottish Local Authorities for the delivery of homeless services
- Increased recycling rates by a further four percent to 46.7% and transformed how we manage and process waste resulting in savings of £600,000 per annum.

Case study – Safe and Sound Scheme (child safety around dogs)

We are the only Local Authority in the UK which is actively educating five and six year-old children in keeping safe around dogs. The Kennel Club awarded The Dog Control and Welfare team with first place in the Local Authority category at a national awards ceremony.



Keeping children safe around dogs

Promote healthy, caring communities

What have we achieved?

- Made significant progress in relation to increasing physical education and sport opportunities, and our work has been highlighted nationally as best practice
- All schools have adopted an approach to being health-promoting schools
- Increased the number of people over the age of 65 who receive support from Care at Home Services to enable them to stay at home longer.
- Established health information points in our libraries
- Enhanced our Welfare Rights Service to enable those affected by cancer and long-term conditions to maximise their income
- Secured funding for projects that offered over 20,000 households in Strathmore, Perth City and Highland Perthshire home energy checks and installed free or discounted energy efficiency measures in many properties.



20,000 households received energy checks

Build a prosperous, sustainable, inclusive economy

What have we achieved?

- Held a second Economic Summit with business leaders to review the Economic Recovery Programme
- Alongside Business Gateway we supported new and existing businesses with: 78 start up workshops; 11 existing business workshops; and 12 growth pipeline workshops
- Supported initiatives to assist people back to work including a Retail Academy
- Successfully fulfilled our Future Jobs Fund contract to create 90 six-month job opportunities for unemployed 18-24 year olds
- Supported a programme of civic receptions and very successful events as part of the Perth 800 celebrations which raised the profile of Perth and Kinross.



Perth 800 celebrations end with a bang

Develop educated, responsible and informed citizens

What have we achieved?

- Last year's Scottish Qualifications Authority (SQA) results were very good for S4-S6, bringing our performance in line with or above our comparator authorities in the majority of measures
- Overall, levels of attainment in reading, writing and mathematics have improved over the past five years in primary although there has been some variation
- Developed a sector leading Additional Support Needs online manual to provide practitioners with clear guidance on meeting the needs of all children and young people
- Supported young people in achieving Duke of Edinburgh, Sports Leader and Dynamic Youth and Youth Achievement Awards
- Opened the Breadalbane Community Campus.



Breadalbane campus library

Case study - All-Stars

All-Stars is a specialist educational provision that is planned around the principles of nurture. It aims to transform the lives of children and families affected by severe social, emotional and behavioural difficulties by creating a web of support around each child. This gives each child the opportunity to develop critical skills and enables them to build a more positive future.

Support confident, active and inclusive communities

What have we achieved?

- Provided good opportunities for children and parents/carers to take part in Family Learning Activities such as the Parent and Child Swimming Project and Family John Muir Awards
- Supported the growth of Perth G.L.O.W. group (Gay, Lesbian or Whoever) who are working towards ensuring Perth and Kinross offer inclusive opportunities and services for all Lesbian, Gay, Bi-sexual and Transgender young people
- Set up a Minority Ethnic Access Development initiative to support migrant workers and minority ethnic service users and carers
- Provided funding surgeries and workshops to community groups and organisations to help them build capacity within their communities to shape and deliver services
- Through engagement with communities transformed Aytoun Hall Community Facility in Auchterarder and carried out an extensive upgrade of MacRosty Park in Crieff.



MacRosty park

Case study - Residents' Academies

We have become the first housing service in Scotland to offer an accredited training programme for local residents. Available at both informal and accredited learning levels, the academies give individuals the opportunity to develop their skills, learn about the role of the Council in delivering housing services and shape services in the future.

Key areas for improvement 2011/12

In 2011/12 we will:

- Redesign enterprise support to provide more targeted advice and financial assistance to businesses
- Take forward our Employability Strategy to create employment opportunities, and support social enterprise
- Continue to implement Getting it Right for Every Child (GIRFEC) across all Council Services
- Raise attainment and achievement by providing further training in Co-operative Learning approaches and further developing the curriculum in line with Curriculum for Excellence
- Continue to reshape Older People's Services
- Review the management of our Housing Services, including Neighbourhood Services, and work with other landlords towards developing a Housing Collaborative
- Continue to integrate and redesign our revenues, benefits, welfare rights, financial assessment and charging functions to improve the efficiency and delivery of these services.



Helping older people

If you or someone you know would like a copy of this document in another language or format, (on occasion only a summary of the document will be provided in translation), this can be arranged by contacting
Chief Executive's Service on 01738 475046

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Chief Executive's Service 01738 475046

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Council Text Phone Number 01738 442573

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