



## What do we do?

We provide assessment and longer term support for parents to look after their children. This may be at times of family stress; when a child has been referred to the Children's Reporter; when a child is not living at home, or where there are ongoing concerns about the safety and welfare of children. In some cases we are required to complete assessments and reports for the Court and/or the Children's Hearing System. Support for families is based on assessment of need, and sometimes risk.

## What sort of help do we offer?

Where there are identified difficulties, Social Work Services will support you to look after your children and meet your parenting responsibilities.

A Social Worker will work, with you, to make a Care Plan to help your child and family to address difficulties. This may be through:

- *individual counselling*
- *group work*
- *advice and support*
- *family work*
- *referral to other support organisations*
- *direct work with a child or young person*

You will be involved in making a 'care plan' to help your child's achievements and wellbeing.

### Children at Risk of Harm

For most children family life is safe, secure and happy; however for some children family life can be distressing and unsafe. Where there is a concern about a child's safety the law says that Social Services and other agencies must act to protect the child. In these instances a Social Worker will discuss with you the best way to reduce any risks to your child.

### Children Looked After Away from Home

Sometimes children cannot live at home. This may be because a parent is under stress or if the home is unsafe for a child. In these circumstances the Social Worker will work with the child and family to return the child home as soon as possible, if this is in the best interests of the child.

## Working in Partnership

Your views and the views of children and young people involved with our service are important to us. Wherever possible we will work in partnership with you to ensure that you are fully involved in any decisions made concerning your children.

## Statement of Confidentiality

Children and families often prefer to keep their worries private. We understand this and any personal information that you choose to share with us will be treated as confidential as far as possible. When concerns arise about the safety of individuals or if a child is deemed to be at risk of harm, Social Workers may be required to share this information with other professionals. However, we will only share information that is specifically related to the concern.

## How to contact us:

### Perth City

Child Protection Duty Team  
Pullar House, PERTH.

Tel 01738 476768

Nimmo Resource Centre,  
22 Nimmo Place, PERTH.

Tel 01738 643066

Colonsay Resource Centre,  
37-39 Colonsay Street, PERTH.

Tel 01738 626940

### Crieff

32 James Square, CRIEFF.

Tel 01764 657510  
(Duty appointments Monday, Wednesday and Friday mornings, 09.00 am - 12.30 pm)

### Blairgowrie

2 Balmoral Place, Rattray, BLAIRGOWRIE.

Tel 01250 872255  
(Appointments Monday, Wednesday and Friday mornings, 09.00 am - 12.30 pm)