

1 MAY 2013

APPROVAL OF THE LOCAL POLICING PLAN FOR PERTH AND KINROSS**Report by Executive Director (Housing and Community Care)****ABSTRACT**

The Police and Fire Reform (Scotland) Act 2012 has created a national Police Service of Scotland which has replaced the previous eight forces including Tayside Police. A requirement of the Act is that the new force must prepare a Policing Plan for each local authority area and submit it to the relevant local authority for approval. This report introduces the Policing Plan for Perth and Kinross.

1. BACKGROUND

- 1.1 On 1st April 2013 as a result of the Police and Fire Reform (Scotland) Act 2012 the eight Police Forces in Scotland were combined to become the Police Service of Scotland (Police Scotland). The eight Police Boards which provided governance and scrutiny to the Forces were also abolished at this same time and were replaced by The Scottish Police Authority (SPA). The role of the SPA is to “maintain policing, promote policing principles and continuous improvement of policing, and to hold the Chief Constable to account.” Its 13 members were appointed by the Scottish Government and are accountable to Ministers and Parliament.
- 1.2 The Chief Constable of Police Scotland is Stephen House. Perth and Kinross now forms part of the Tayside Division of Police Scotland under the command of Chief Superintendent Hamish MacPherson. The Perth and Kinross Local Policing Area is commanded by Chief Inspector Mike Whitford.
- 1.3 Section 47(1) of the Act requires the local commander to prepare and submit a local police plan to the relevant local authority for approval. There is no obligation on the local authority to approve the plan.
- 1.4 The Act states that the local police plan will —
- (a) set out the main priorities and objectives for the policing of the local authority’s area,
 - (b) explain the reasons for selecting each of those priorities and objectives,
 - (c) set out the proposed arrangements for the policing of the local authority’s area (and how those arrangements are expected to achieve the main priorities and objectives),
 - (d) where reasonably practicable, identifies outcomes by reference to which the achievement of those priorities and objectives may be measured,

- (e) describe how those priorities, objectives and arrangements are expected to contribute to the delivery of any other relevant local outcomes which are identified by community planning, and
 - (f) include any other information connected with the policing of the local authority's area which the local commander considers relevant.
- 1.5 Whilst the SPA has the primary role in the scrutiny of the performance of Police Scotland the Act allows local authorities to monitor and provide feedback on the operation and performance of local Police in their area. To facilitate this the Act requires the Local Police Commander to provide the Local Authority with -
- (a) reports on the carrying out of police functions in its area (including by reference to any local policing plan in force for the area),
 - (b) statistical information on complaints made about the Police Service in, or the policing of, its area, and
 - (c) other information about the policing of its area, as the local authority may reasonably require.
- 1.6 The local authority may provide to the local commander—
- (a) its views on any matter concerning or connected to the policing of its area,
 - (b) any recommendations for the improvement of the policing of its area that it thinks fit.
- 1.7 At its meeting on 19 December 2012 the Council agreed that the future role of the Council in relation to Police Scotland be referred to the Community Safety Committee, subject to the local police and fire and rescue plans being submitted to full Council in the first instance for approval.
- 1.8 Police Scotland has prepared the first Local Policing Plan for Perth and Kinross which is attached at Appendix I.
- 1.9 The Act anticipates that Policing Plans will be set for three years. However Police Scotland is undergoing significant structural changes as it establishes itself and to allow for this and any further developments the initial Local Policing Plan has been set for a period of one year.

2. PROPOSALS

- 2.1 The Police Scotland Perth and Kinross Local Policing plan sets out the local policing priorities and objectives for Perth & Kinross for 2013-2014. It is produced as part of a planning process which takes account of the Scottish Government's overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authority's Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan. The Perth & Kinross Community Safety Partnership Strategic Assessment and the Local Policing Area Strategic Assessment are the principal instruments for identifying policing priorities for Perth & Kinross. The local policing plan is supported by 12 Multi Member Ward Plans which are available on the Police Scotland website.

2.2 The plan identifies 6 local policing priorities;

- Public Protection & Safety
- Serious & Organised Crime
- Antisocial Behaviour
- Road Safety
- Acquisitive Crime
- Wildlife Crime

and 8 Objectives;

- To reduce serious and violent crime.
- To reduce the incidence and impact of rape.
- To reduce re-offending rates for serious and violent crime and sexual offences.
- To reduce the impact of drug and alcohol abuse on individuals, children, families and communities.
- To reduce the incidence and impact of domestic abuse.
- To increase the detection of domestic abuse.
- To work with partners to maximise the safety of those attending events in Perth and Kinross.
- To work with partners to reduce the impact of severe weather.

2.3 These priorities and objectives support the Council's strategic priorities.

3. CONCLUSION AND RECOMMENDATION

3.1 The establishment of the Police Service for Scotland is the biggest change to policing to occur in Scotland for 38 years. The Chief Constable, Divisional Commander and Local Policing Commander have all stated that local policing will be given the highest priority. Scrutiny of the Local Policing Plan will be the mechanism that the Council, through the Community Safety Committee, will be able monitor and comment on that commitment.

3.2 It is recommended that the Council approve the Local Policing Plan for Perth and Kinross as attached at Appendix I.

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Date: 15 April 2013		

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1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

The undernoted table should be completed for all reports. Where the answer is 'yes', the relevant section(s) should also be completed

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	N/A
External	N/A
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan / Single Outcome Agreement

- 1.1 The Local Policing Plan for Perth and Kinross will assist in the delivery of both the Perth and Kinross Community Plan and the Single Outcome Agreement in respect of the following local outcomes;
1. Our area will have a thriving and expanding economy
 3. Our area will have a positive image locally, nationally and internationally
 6. Our young people will attain, achieve and reach their potential
 7. Our children are nurtured and supported and have the best start in life
 8. Our communities and people experiencing inequalities will have improved quality of life, life chances and health
 9. Our communities will be safer
 11. Our communities will be vibrant and active

Corporate Plan

- 1.2 The Council's Corporate Plan 2013-2018 lays out five strategic objectives which provide clear strategic direction, inform decisions at a corporate and

service level and shape resources allocation. The relevant strategic objectives in respect of this report are as follows:-

- Giving every child the best start in life;
- Developing educated, responsible and informed citizens;
- Promoting a prosperous, inclusive and sustainable economy;
- Supporting people to lead independent, healthy and active lives; and
- Creating a safe and sustainable place for future generations.

2. Resource Implications

Financial

2.1 There are no financial implications arising from this report.

Workforce

2.2 There are no workforce implications arising from this report.

Asset Management (land, property, IT)

2.3 There are Asset management implications arising from this report.

3. Assessments

Equality Impact Assessment

3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

This section should reflect that the proposals have been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- (i) Assessed as **not relevant** for the purposes of EqIA

Strategic Environmental Assessment

3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.

This section should reflect that the proposals have been considered under the Act and:

- Option 1* However, no action is required as the Act does not apply to the matters presented in this report.

Sustainability

- 3.3 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.

Not relevant for the purposes of this report

Legal and Governance

- 3.4 The Local Policing Plan is a requirement of the Police and Fire Reform (Scotland) Act 2012. There is no requirement on the Council to approve the plan and there are no sanctions contained in the Act if that approval is not given.

4. Consultation

- 4.1 The consultation process for the Local Policing Plan was carried out by Police Scotland and the process is described within it.

5. Communication

- 5.1 Not applicable.

2. BACKGROUND PAPERS

- 2.1 No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (and not containing confidential or exempt information) were relied on to a material extent in preparing the above report

3. APPENDICES

Appendix I – Local Policing Plan for Perth and Kinross.



POLICE
SCOTLAND

Perth & Kinross

Local Policing Plan 2013-2014



**PERTH &
KINROSS
COUNCIL**

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Appendix A – Local Strategic Assessment

Appendix B – Local Consultation Results

(please note Appendices A and B will be added to final Plan)

Policing Plan for 2013-2014

1. Introduction

This plan sets out the local policing priorities and objectives for Perth & Kinross for 2013-2014 and is a statutory requirement of the Police and Fire Reform (Scotland) Act 2012. It is produced as part of a planning process which takes account of the Scottish Government's overarching vision for public services, the Strategic Police Priorities set by Scottish Ministers, the Scottish Police Authority's Strategic Police Plan and the Chief Constable of Scotland's Annual Police Plan.

The local policing plan for Perth & Kinross represents a critical part of the delivery process for the new service, demonstrating our commitment to local policing within the national planning framework and enabling us to respond effectively to the concerns of local communities as well as meet and tackle nationwide demands. This local policing plan will be supported by 12 Multi Member Ward Plans which respond directly to local needs and demands.

2. Foreword by: Chief Constable Stephen House

This Plan is the first under the new Policing arrangements for Scotland. Local Policing will be the focus of the Police Service of Scotland and will deliver real improvements to the way services are delivered to local communities. Reform offers us the opportunity to improve accountability and increase scrutiny. This plan sets out our continuing commitment to 'Keeping People Safe'. It establishes the issues we believe are important to communities across Scotland. By delivering a local policing service that drives improvements against our priorities we can make a real difference in the quality of life for people in Scotland.

Chair SPA: Mr Vic Emery OBE

When it comes to local police services, one size doesn't fit all. Different communities across Scotland want access to the best expertise and services in policing - but they quite rightly expect police services to meet their area's needs and priorities. Your Local Police Plan is a key part of making sure this happens, and keeping this local focus at the heart of community policing.

These plans are linked to national priorities, but are based on local issues and what people say matters to them. They are also a very public commitment by Police Scotland on what it will deliver to make our communities safer. The Scottish Police Authority will be working with Police Scotland, partners and communities to ensure we all receive the best policing possible.

Leader of the Council: Councillor Ian Miller

Perth and Kinross is a safe place to live with the number of crimes committed at its lowest ever level, however safety remains an important issue for our communities. Through the Community Planning process Perth and Kinross Council has enjoyed a close and successful partnership with the Police for many years. We share the objectives set out in this Plan and together we are committed to focusing on tackling the issues which may negatively impact on communities to ensure they remain safe, strong and sustainable in the future.

Everyone has the right to live in safe communities, where they feel secure, protected and able to go about their daily business without fear of crime. The Council supports the action detailed in the plan to prevent and reduce crime and anti-social behaviour, accident prevention and developing services to support the protection of children and adults in vulnerable circumstances are vital to the continued wellbeing of our communities.

The Council looks forward to continuing our excellent working relationship with Police Scotland at every level in Perth and Kinross. We share the emphasis on early intervention and prevention. In addition the scrutiny process which will be carried out by the Council on this plan will allow local elected members to have an important role in the development of priorities and the achievement of better outcomes for communities.

Local Police Commander



Chief Superintendent Hamish Macpherson

Welcome to my first Local Policing Plan for Perth & Kinross. As we enter a period of extraordinary change, my job is to ensure that the service expected and experienced by the public in delivering local policing is nothing short of excellent.

Moving to a single service in 2013 is the most significant change in policing in 37 years. Police Scotland puts local community policing at the heart of service delivery, and for that reason the public will continue to see local police responding to local issues and concerns.

Perth & Kinross is an area of outstanding natural beauty. It is a regional employment, education and retail centre and with its location acting as the gateway to the highlands, its road and rail network places it within easy reach of all Scotland's major towns and cities. Policing in Perth & Kinross does not operate in isolation and my accountability extends to Dundee and Angus which have unique policing challenges in their own right, but which also have the ability to influence the dynamics within Perth & Kinross.

Effective policing is based upon sound partnerships, shared information and strong collaboration. This is reflected in our local outcomes and priorities which rely on excellent local delivery and joint working across partnership and geographic boundaries for successful delivery.

Looking back, the police service has had a strong record of responding well to challenging and demanding circumstances. Police forces have always worked together. What is now essential, if we are to offer the range of policing services that we all want to see in Perth & Kinross, is effective collaboration - with public, partners, other local policing areas and specialist services. This joined up approach is necessary in order to understand aspects of risk, capability and capacity, standards and costs. The move to a single service will provide both challenges and opportunities in this regard.

Regular monitoring and publication of results will show how we are progressing in relation to our aims. By incorporating local outcomes into planning and performance, we can ensure greater consistency and transparency in supporting Local Authority Single Outcome Agreements and reporting performance results to Local Authorities and the public.

3. Priorities and Objectives:

Local Policing Priority – Public Protection & Safety

Our officers are dedicated to keeping people safe and tackling violent crime. We are committed to reducing the number of people affected by violence and disorder and will continue to work with partner agencies to exploit all opportunities to prevent crime, manage offenders and support victims through joint working.

To keep people safe we will continue to focus on a victim centered approach to public protection with the aim of preventing crime through early and effective intervention and ensure the sharing of relevant information with partnership agencies to protect the most vulnerable in our communities and enhance public safety for all. We will continue to be involved in national anti-violence campaigns to focus intervention in problem areas. Through our tasking process, we will use local policing and intelligence-led initiatives, including stop and search activity, to detect offenders, reduce disorder and reassure communities.

We will continue with the use of intelligence analysis to proactively target and manage perpetrators of violence to ensure a better quality of life for people within our communities by focusing on emerging trends and problem locations.

Local consultation tells us that the sale and supply of drugs severely impact on the quality of life of individuals and communities themselves. We will work to focus policing resources on targeting the criminals who supply drugs and work in partnership to reduce harm that drug and alcohol abuse does and to prevent access to illegal substances.

The number of people who are victims of physical, sexual or emotional abuse and neglect on a daily basis is a major concern for policing. Domestic abuse in particular blights the lives of individuals as well as their families. Our priority is to tackle domestic abuse by managing the risk of harm posed by dangerous offenders while protecting and supporting victims.

Perth and Kinross plays host to a number of large public events, such as T in the Park and the Ryder Cup. We are committed to working with our partners and key stakeholders to deliver safe, successful and enjoyable events.

As with many other areas, Perth and Kinross has been impacted by severe weather events resulting in flooding in the area. We will work closely with our partners to minimise the impact of such events.

Objectives:

- To reduce serious and violent crime.
- To reduce the incidence and impact of rape.
- To reduce re-offending rates for serious and violent crime and sexual offences.

- To reduce the impact of drug and alcohol abuse on individuals, children, families and communities.
- To reduce the incidence and impact of domestic abuse.
- To increase the detection of domestic abuse.
- To work with partners to maximise the safety of those attending events in Perth and Kinross.
- To work with partners to reduce the impact of severe weather.

Local Policing Priority – Serious & Organised Crime

Our priority is to keep people safe by reducing the risk of harm posed by serious and organised criminals and other threats to communities.

We are committed to reducing the threat from serious and organised crime groups by targeting their criminal enterprises. We know serious and organised criminal rely on money to operate and we will work to stop them receiving funds by targeting drug dealing and disrupting their criminal activity.

This will be in line with the Scottish Government Strategy for tackling serious organised crime, “Letting Our Communities Flourish” through focused intelligence gathering and continued collaborative working with communities, public and private sector bodies and key partner agencies.

We know serious and organised criminal rely on money to operate and we will work to stop them receiving funds by targeting drug dealing and other criminal activity.

Objectives:

- To actively target individuals with links to serious and organised crime groups.
- To target criminals using the roads network within Perth & Kinross.
- To ensure active scrutiny of all licensing applications to identify any links to Serious and Organised Crime Groups.
- Increase the amount of cash and assets seized from criminals using the Proceeds of Crime Act.

Local Policing Priority – Antisocial Behaviour

Antisocial behaviour encompasses a wide range of different types of disorder all of which can have an adverse affect on the quality of life for residents who experience it on a daily basis. It is important to recognise that all crime and antisocial behaviour has an impact. It is incumbent upon the police and their partners to strive to prevent and tackle antisocial behaviour when it does happen and mitigate its impact.

From the sobriety figures of those apprehended by the police in relation to crimes involving antisocial behaviour, we know that alcohol is often be a contributing or exacerbating factor and this sort of disorder or annoyance can also sometimes be a precursor to more serious crime types. There is a clear correlation between excessive alcohol consumption and instances of disorder and analysis of problem premises and persistent offenders enables us to proactively target disorder 'hot spots'.

Antisocial behaviour can cause disproportionate levels of fear to communities in comparison with its volume. It is recognised that much requires to be done in terms of addressing fear, supporting victims and in particular, repeat victims as well as ascertaining levels of under-reporting.

Objective:

- To reduce the impact of antisocial behaviour on our communities.
- Reduce the number of incidents of antisocial behaviour reported by members of the public.
- To reduce the level of alcohol related disorder.

Local Policing Priority – Road Safety

Our priority is to keep people safe on the roads and target criminals using the road.

To keep people safe on the roads we will continue to focus on casualty reduction and target areas including drink/drug driving, speeding, uninsured and disqualified drivers, those not wearing a seatbelt, the use of mobile phones while driving and antisocial driving.

We will pursue criminals who use the roads to further their criminal activities through pro-active patrols, analysis, intelligence and the use of Automatic Number Plate Recognition (ANPR).

Objectives:

- To improve road safety through education and enforcement.
- To disrupt criminal use of the road network.
- To reduce the prevalence of antisocial driving.

Local Policing Priority – Acquisitive Crime

Acquisitive crimes include those where property is stolen or there is an attempt to steal, including theft, housebreaking and fraud, and to some extent this type of crime affects all communities and demographics.

This type of crime continues to be a priority for Perth & Kinross and not just because of the financial loss suffered by victims. Housebreaking is an extremely personal crime. As well as the feelings of violation and intrusion that the householder can suffer, housebreaking has a disproportionate impact on the feeling of safety in communities.

To effectively deal with this priority we will continue to undertake intelligence gathering, conduct crime pattern analysis and deploy targeted police patrols. In addition, we will endeavour to heighten public awareness of the situation to achieve a reduction in the risk of them becoming a victim of this type of crime.

Objectives:

- To reduce acquisitive crime levels by detecting and disrupting those involved in acquisitive crimes particularly housebreakers.
- To reduce the instances of housebreaking.
- To reduce re-offending rates of prolific offenders.

Local Policing Priority – Wildlife Crime¹

Perth & Kinross is an area of outstanding beauty, rich in flora and fauna. As well as enhancing our quality of life, our natural heritage contributes to the Scottish economy and needs to be protected from those who would harm or adversely exploit it. Tourism is one of the largest industries in Perth and Kinross and so wildlife crime can adversely affect the economy of the area as well as impacting on the quality of life enjoyed by those living in and visiting Perth and Kinross.

Objective:

- To support Partnership Against Wildlife Crime in tackling wildlife crime through education and enforcement

¹ Wildlife crime includes - illegal trapping, shooting, snaring or poisoning of birds or animals, the taking of freshwater pearl mussels from local rivers, illegal river engineering works that adversely affect freshwater pearl mussels, badger digging, poaching of deer, game or fish, the collecting of wild birds' eggs, digging up, or in some cases picking, wild plants, the introduction to the wild of non-native species, illegal international trade in wildlife

4. How we identified our Priorities and Objectives

The Scottish Policing Assessment sets out the priorities for Police Scotland to the year 2015. It is a key document for the police in the continuous process of meeting future policing challenges and ensuring that the service the police provide to the communities of Scotland is of a high standard.

The Assessment draws on information and intelligence provided by all the Scottish forces and law enforcement agencies as well as information from key partner agencies including the Scottish Government, Local Authorities and the public. It is through this assessment that risk in relation to crime and disorder is prioritised.

The priorities identified in this plan have been identified through further analysis of local crime trends and information.

In August 2012 we consulted across the Perth & Kinross area with people about the issues that were of greatest concern. These consultation results made a critical contribution to identifying issues for local communities and these have been translated into the key policing priorities for Perth & Kinross. Appendix B shows the results of our consultation.

The Perth & Kinross Community Safety Partnership Strategic Assessment and the Local Policing Area Strategic Assessment are the principal instruments for identifying policing priorities for Perth & Kinross. The strategic assessments bring together a range of data and information from partners including Fire and Rescue Services, NHS Tayside and Perth & Kinross Council as well as the police. This information includes crime, fire-related incidents; Community Safety Warden activity; Antisocial Behaviour Team activity and other council departmental statistics focusing on the challenging issues affecting the community.

Underpinning this policing plan are service delivery plans outlining in more detail specific activity that will take place to ensure effective delivery of objectives. These are not public documents as they may contain detail of covert operations and tactics designed to target offenders and criminal networks.

Public Protection and Public Safety – Creating Safer Communities

The police have a key role to play in protecting the public from dangerous people, such as violent or sexual offenders, who pose a serious risk with respect to harm or danger. This includes protecting individuals or sectors of the community who are potentially more at risk than others, such as children, or vulnerable adults.

Public protection activity covers many areas including child protection, domestic abuse, sexual offences and offender management, vulnerable adults, hate crime, violent crime and the vulnerabilities associated with the prevalence of drugs and alcohol. Delivering this important aspect of policing is

instrumental in enhancing public confidence in the police and making sure people feel safe.

Perth & Kinross, in comparison with the rest of Scotland, has a relatively low crime rate with crime consistently decreasing over the last ten years.

Feedback from the public shows that drugs and alcohol-related crime and antisocial behaviour have a significant effect on individuals and whole communities with respect to their quality of life.

Police crime reports show that for 2011/12, alcohol was a contributing factor in 63% of all violent crime in Perth & Kinross.

The prevalence of drugs and the instances of drug-related deaths continue to be of significant concern.

Community Policing – Responding to Local Concerns

Building public confidence and trust is how the police aim to improve satisfaction with the quality of service provided to the public. This is achieved through the effective delivery of policing services which meet local people's needs. It is about providing easy access to services, giving the public a voice in order to influence how the police respond to issues that matter to them, delivering appropriate and robust interventions, working with partners to resolve concerns, providing feedback to the public and keeping them informed of progress and improvement.

In Perth & Kinross, Community Policing is delivered through three key mechanisms:

- Having an identifiable dedicated officer located in each geographic community
- Consulting with the community to identify and establish local policing priorities
- Adopting a shared partnership problem-solving approach to dealing with issues, determining accountability and appointing the most appropriate lead agency

Strong Community Engagement remains instrumental to successful community policing in the Perth & Kinross.

There are a wide range of opportunities for the public to liaise with the police. Feedback from the public is achieved through a monthly rolling programme of surveys, in addition to other information received through the wide range of mechanisms the police use to engage with local communities such as road shows, meetings, community events and social media.

The main concerns expressed by residents in Perth & Kinross over the last year include antisocial behaviour, drugs, vandalism, housebreaking,

dangerous or careless driving, and perceptions about safety in local neighbourhoods.

Over the years Perth & Kinross Community Safety Partnership (CSP) has made significant progress in reducing the impact of these issues through the introduction of Community Safety Wardens; focused collaborative partnership working; development of the Strategic Multi Agency Reassurance and Tasking Group - membership of which is at manager level with decision-making ability to deploy resources without delay, and improved and effective information-sharing on antisocial behaviour related issues.

Diversity and Equality

Effective and fair policing is about reflecting the needs and expectations of individuals and local communities in setting priorities, upholding standards and providing a good service. The aim of community-focused policing is to improve public confidence in policing, thereby increasing the satisfaction of service users and the public. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police and the aim is to ensure that the service provided to all is fair and consistent.

Perth & Kinross Local Policing Area has a commitment and a statutory duty to eliminate discrimination, promote equality of opportunity and foster good relations in all its internal and external functions. Towards this aim, the Community Equalities Advisory Group provides the vehicle for delivering the local Equality Action Plan.

The Community Equalities Advisory Group (CEAG) includes representatives from diverse community interests, elected council members and police. Its remit is to develop effective relations between diverse local populations, to support community policing. This approach greatly assists the police in community engagement, which in turn shapes policing services and improves access to police and council services.

All of our work is underpinned by our commitment to equality and diversity, in our dealings with the public we serve as well as our own staff.

We recognise that effective and fair policing is about reflecting the needs and expectations of individuals and local communities. Survey results show that different communities have differing expectations and contrasting experiences of the service provided by the police. Our aim is to ensure that our service to all is fair and consistent, keeping those who are most vulnerable safe and enhancing their quality of life.

To further this aim, and satisfy our statutory duties under The Equality Act 2010, we are developing national equality and diversity outcomes for 30 April 2013. We will, in our 2014 three-year plan, identify local priorities and objectives aligned to them.

Providing an Excellent Service to the Public

Standards of Service

The public increasingly expects to be provided with clear information about what they can expect from the police if they call for help or advice. Local Standards of Service provide a means by which customer satisfaction and adherence to standards may be measured.

In Perth & Kinross Local Policing Area performance is measured against the following standards:

- Overall satisfaction with the service provided at first contact.
- Satisfaction with the way the member of the public was treated at first contact.
- Satisfaction with the professional image presented by the police officer.
- Satisfaction with the contact details provided to the member of public by the police officer.
- Satisfaction with the way the member of public was treated by the officer.
- Overall customer satisfaction with police officer contact.
- The proportion of people who were provided with an update on the progress of their enquiry.
- Overall satisfaction with the service provided by the police.

Professional Standards

The Police Investigations & Review Commissioner (PIRC) in Scotland has power to independently investigate complaints against officers. The Procurator Fiscal oversees and directs all investigations of criminal offences involving the police. Issues relating to service delivery are dealt with at local management level. This provides the opportunity and impetus to identify areas of good practice and address areas of failure in order to improve future performance.

Reviewing Progress – Performance Measurement

Performance indicators are used to gather information about performance, quality of service and public perception. They are derived from priorities identified through police and partnership assessments and also include issues such as housebreaking and vandalism, identified as local concerns through public feedback.

A rolling programme of surveys tests public opinion on public safety, local crime levels, confidence in the police, and police effectiveness in dealing with local concerns - in order that where action is required; it can be initiated in a timely manner.

Analysis of performance data, combined with the output from public consultation and engagement, provides an indication of the extent to which

Perth and Kinross is succeeding in contributing to improved community outcomes.

Not all performance indicators are measures of police performance; rather, they provide additional background information or “context” around the demands placed upon the LPA and the environment in which it operates.

Governance – Local Scrutiny and Engagement Arrangements

The Police and Fire Reform (Scotland) Act includes a framework for new local scrutiny and engagement arrangements involving local authorities and the new national police and fire services.

Formal scrutiny and challenge regarding Perth & Kinross outcomes falls under the governance of the Perth & Kinross Community Safety Committee.

The key principles of “Best Value” (as contained within the local Government in Scotland Act 2003) in demonstrating efficiency, effectiveness, economy and the need to meet equal opportunity requirements, remain fundamental to local governance arrangements with respect to scrutiny of police performance.

Performance results are published in accordance with Section 13 of the Local Government (Scotland) Act 2003 which outlines the duty of a Local Authority to make appropriate arrangements for the reporting to the public of the outcome of the performance of its functions.

The challenging economic climate means that robust monitoring and reporting processes are instrumental in ensuring that Perth and Kinross remains on track to deliver against local objectives within the resources available.

Consultation on this Plan

The Police and Fire Reform (Scotland) Act 2012 requires the Area Commander to involve the local authority and consult appropriately with respect to setting priorities and objectives for the policing of the area.

Consistent with the requirements of the Act and in order to ensure broader engagement of partners and public in plans and priorities, the Perth & Kinross Local Policing Plan was circulated for comment using the following methods:

- Presentations of the outputs from the combined Strategic Assessment to the Pathfinder Committee, with a discussion to form the draft plan through a question and answer session
- Elected members within the Pathfinder arrangements
- Elected representatives being sent a link to the draft plan
- With the public via the local policing area web site, social media and the local authority website
- With communities through community meetings and other engagement opportunities
- With key partners being sent a link to the draft plan

- Email survey to a cross section of the general public
- With Tayside Police officers and staff via our internal website
- With key police staff associations being sent a link to the plan

In conclusion, Perth & Kinross Local Policing Plan 2013-14 builds on the wealth of data, information and intelligence provided by a wide range of sources. The priorities focus on the issues that adversely affect the public, cause them most concern and matter to them the most.

This not only ensures that the interests and needs of partners and public are appropriately reflected in the plan, but also supports the benefits to be realised using a joined-up approach.

5. Local policing arrangements

Our mission is to keep people safe. We aim to deliver policing that is visible, accessible and responsive to the needs of the communities across the area.

From 1 April 2013 we have nominated a single local police commander for Tayside Division who will direct a local area commander for Perth and Kinross in order to deliver an effective policing service that delivers against our key priorities.

We will continue to respond quickly and effectively to public demand by answering all calls and operational requests made upon us.

We have local community policing teams based within each electoral ward to tackle local problems and issues.

In addition to the Local Policing Plan for Perth & Kinross, each ward will have an individual plan which will address the priorities specific to that ward and neighbourhood but will also link closely with the Local Policing Plan for Perth & Kinross.

These plans will be delivered by having identifiable officers located in each geographic community, continuing engagement with the communities adopting a shared partnership problem-solving approach to dealing with issues.

Multi member ward community policing plans are available at www.police.scotland.uk

The Perth & Kinross Local Policing Plan incorporates national priorities and any additional issues identified through neighbourhood police and partner assessments. For the period 2013 to 2014, the plan builds upon two key themes:

- **Public Protection: creating safer communities**, achieved through a combination of keeping people safe and protecting the most vulnerable in our community; and
- **Community Policing: responding to local concerns**, achieved through our community policing style and our engagement with a wide range of diverse community sectors.

The police in Perth & Kinross fully engage with local community planning partnerships to promote a joined-up approach in the achievement of shared outcomes. These feed into local Single Outcome Agreements through the Perth & Kinross Community Safety Partnership.

For policing purposes, the area is divided into four separate sections, each in the overall charge of an Inspector.

These are:

- **Perth City** – covering the city of Perth and extends to cover Scone to the north east
- **East Perthshire** – mainly a rural area lying to the northeast of Perth, this Section includes Blairgowrie and the Carse of Gowrie
- **North Perthshire** – covering the main communities of Stanley, Methven, Pitlochry, Aberfeldy, Dunkeld and Birnam
- **South Perthshire** – extending from Bridge of Earn and Abernethy on the outskirts of Perth to the larger communities of Crieff, Kinross and Auchterarder

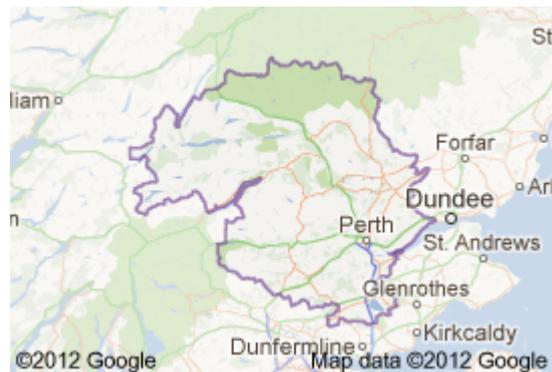
Perth & Kinross Area Demographics

Source: Extract from Single Outcome Agreement for Perth & Kinross 2012-17

Map: Courtesy of Google Maps

Perth & Kinross is known for its thriving tourism industry with a population of around 147,000 which is projected to grow to 182,000 by 2033.

It is undoubtedly one of the most scenic areas of the country, with an influx of visitors each year, who can participate in a wide variety of outdoor pursuits such as fishing, walking, cycling and golf.



For policing purposes, the area is served by Community Officers supported by beat officers whose task is to create strong working relationships with residential and commercial communities to deter theft and to create a safe environment for the public.

Perth hosts a number of major events during the year ranging from large, internationally renowned events such as the T in the Park Music Festival, large scale sporting events such as the Ryder Cup to the regular farmers' markets in the High Street, to events, shows and displays on the Inches and streets. Scone Palace hosts an annual Game Fair among other events. St Johnstone Football Club has its ground on Crieff Road which hosts local and international matches for football and rugby. Similarly, Perth Racecourse offers the spectacle of a national horse racing venue and corporate hospitality.

Farming is the major industry in this area but Perth & Kinross is also well known for producing soft fruit such as strawberries and raspberries, and both industries bring many casual workers from abroad to the area. In addition, the

area includes a well-established ski centre and therefore attracts large numbers of visitors during the winter months.

Whilst unemployment is generally low and the local economy continues to grow, there are nevertheless identifiable areas of poverty within urban communities. The Scottish Indices of Multiple Deprivation (SIMD) confirm that three areas in Perth & Kinross fall within the 15% most deprived data zones. These are Muirton, Fairfield and parts of Letham in North Perthshire and Rattray in East Perthshire.

The area includes major road networks including the A90, which forms part of the main east coast arterial route between Edinburgh and Aberdeen, and the A9 to Inverness. Both roads carry high volumes of traffic and bring with them a variety of policing challenges. Perth is also a major hub for the national rail system.

6. Local Contribution to National Outcomes and National Policing Priorities

The Scottish Government has 16 National Outcomes which demonstrate a commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth. Policing in Perth & Kinross can make a significant contribution to improving these outcomes for this area by contributing to the Community Planning arrangements across Perth & Kinross.

Single Outcome Agreement (SOA) - National Outcomes			
1	We live in a Scotland that is the most attractive place for doing business in Europe	9	We live our lives safe from crime, disorder and danger
2	We realise our full economic potential with more and better employment opportunities for our people	10	We live in well-designed, sustainable places where we are able to access the amenities and services we need
3	We are better educated, more skilled and more successful, renowned for our research and innovation	11	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others
4	Our young people are successful learners, confident individuals, effective contributors and responsible citizens	12	We value and enjoy our built and natural environment and protect it and enhance it for future generations
5	Our children have the best start in life and are ready to succeed	13	We take pride in a strong, fair and inclusive national identity
6	We live longer, healthier lives	14	We reduce the local and global environmental impact of our consumption and production
7	We have tackled the significant inequalities in Scottish society	15	Our public services are high quality, continually improving, efficient and responsive to local people's needs
8	We have improved the life chances for children, young people and families at risk	16	Our people are able to maintain their independence as they get older and are able to access appropriate support when they need

Scottish Ministers have also established Strategic Policing Priorities and these reflect the contribution that policing can make to achieve the National Outcomes.

Strategic Policing Priorities	
1	Make communities safer and reduce crime by demonstrating pioneering approaches to partnership and collaboration at a national and local level
2	Strengthen Scotland's reputation as a successful and safe country by demonstrating excellence in effectively planning for and responding to major national events and threats
3	Provide an efficient, effective service and deliver the benefits of reform
4	Make communities stronger by increasing public confidence and reducing fear of crime, making the new Police Service of Scotland an exemplar of visible and responsive policing

Our local priorities align to the Strategic Policing Priorities and the Government's National Outcomes as follows:

Perth & Kinross Priorities	Strategic Policing Priorities	SOA National Outcomes
Public Protection & Safety	1, 2, 3, 4	8, 9, 11
Serious & Organised Crime	1, 2, 4	9
Antisocial Behaviour	1, 2, 4	4, 9, 11
Road Safety	1, 2, 3, 4	9
Acquisitive Crime	1, 2, 4	9
Wildlife Crime	1, 2, 4	12

Further information on National Outcomes and Strategic Policing Priorities can be accessed at www.scotland.gov.uk and www.police.scotland.uk respectively.

7. Performance and Accountability

To support this plan, Police Scotland will develop a national performance framework which allows the service to measure progress, monitor activity, identify key areas where resources need to be focused and demonstrate how successful we are in meeting our key priorities and objectives as set out in this plan.

We are committed to publishing our performance information and will use this as the foundation for reporting to Perth & Kinross Council and local communities. This information is available upon request or at www.tayside.police.uk.

8. Local Scrutiny and Engagement

The Police and Fire Reform (Scotland) Act 2012 aims to strengthen the connection between the Police Service of Scotland and the communities it serves. There are three key elements to this; designated local commanders, local policing plans, and formal mechanisms for engaging communities and scrutiny by Local Authorities. The Act is not prescriptive on what form this scrutiny should take and Perth & Kinross is a Pathfinder Authority for developing new arrangements.

Five principles have been identified for good scrutiny and engagement:

- Focus on outcomes
- Understand local conditions and reflect the community voice
- Promote joint working to secure better outcomes and best value
- Provide strategic leadership in order to influence service delivery
- Support continuous improvement by providing constructive challenge

In Perth & Kinross, the main body which scrutinises police performance, plans and operational activity and through which the police are accountable is the Policy and Resource Committee of Perth & Kinross Council.

9. Useful Information

This Plan covers the Perth and Kinross Area.

If you would like this information in an alternative format or language - please contact us to discuss your needs.

Ongoing improvement depends on feedback from contributors and users and we would welcome your views. If you require further information about this plan please use the contact options below.

Contact Details: Tayside Division, Police Scotland, West Bell Street, Dundee DD1 9JU

Community Policing Team Number: 101

Group email Address: perthandkinrossLPP@scotland.pnn.police.uk

This group email address is provided to you to contact your local Community Policing Team to discuss non-urgent local crime or antisocial behaviour problems. This should not be used to report a crime or incident.

All emails will be responded to within 48 hours.

For more detailed information about your local Community Policing Team and any other services that Police Scotland provides, please refer to the Force website at www.police.scotland.uk

We are here to help.

We will continue to keep in touch with you to keep you updated on the ongoing work being done to tackle the issues that are affecting life for you and your community.

- If you have any concerns or issues you wish to discuss, contact 101 or your local Community Policing Team.
- Dial 999 for an emergency that requires urgent police attention.
- For non-emergency contact, call 101, the single non-emergency number.
- If you have any information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555 111
- Service users who are deaf or have a hearing impairment can contact Police Scotland in an emergency or non-emergency via our SMS text service.

We respect your right to confidentiality and will not visit you without checking first.