

## How to contact us

### Perth City

#### **Child Protection and Duty Team**

Almondbank House, Lewis Place, PERTH, PH1 3BD

Tel 01738 476768

Email [CPDutyTeam@pkc.gov.uk](mailto:CPDutyTeam@pkc.gov.uk)

(Monday to Friday, 9.00 am - 5.00 pm)

#### **Children & Families Fieldwork Services**

Colonsay Resource Centre

37-39 Colonsay Street, PERTH, PH1 3TU

Tel 01738 783450

Email [Colonsay@pkc.gov.uk](mailto:Colonsay@pkc.gov.uk)

### Auchterarder (Strathearn & Kinross Team)

Community School of Auchterarder

New School Lane, AUCHTERARDER, PH3 1BL

Tel 01764 657810

Email [ECSAuchterarderSW@pkc.gov.uk](mailto:ECSAuchterarderSW@pkc.gov.uk)

(Duty Appointments Monday, Wednesday  
and Friday mornings, 9.00 am - 12.30 pm)

### Blairgowrie

Community Connect, High Street,

Ratray, BLAIRGOWRIE, PH10 7DG

Tel 01250 871330

Email [BlairgowrieChildCare@pkc.gov.uk](mailto:BlairgowrieChildCare@pkc.gov.uk)

(Duty Appointments Thursday and  
Friday mornings, 9.00 am - 12.20 pm)

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

[www.pkc.gov.uk](http://www.pkc.gov.uk)

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Children & Families  
Fieldwork Services

*Information and Advice*



**Getting it Right  
in Perth and Kinross**  
*Helping children be the best they can be*

*All children and young people have the right to be cared for and protected from harm and abuse. Most children and young people get all the help and support they need from their parents, carers and families.*

*Sometimes they may need further help and support. Child protection is everyone's job and everyone's responsibility. Children and young people should get the help they need, when they need it, for as long as they need it and their welfare is always paramount.*

## Who are we?

Children & Families Fieldwork Services are Social Work Teams based in Perth City, Auchterarder (Strathearn & Kinross Team) and Blairgowrie. There are five separate teams covering Perth and Kinross.

## What do we do?

We provide assessment and longer term support to children and families. This could be at times of stress; where there are ongoing concerns about a child's care and welfare; or when a child or young person has been referred to the Children's Reporter.

In some cases we are required to complete assessments and reports for the Court and/or the Children's Hearing System. Our support is based on needs and risks.

## What sort of help can we offer?

We can support you to look after your children and help you to meet your parenting responsibilities.

A Social Worker or a Social Care Officer can work directly with you and we can develop a Child's Plan to help your child and family to address difficulties. This may be through:

- *direct work with a child or young person;*
- *individual support;*
- *group work;*
- *advice and guidance;*
- *family work;*
- *referral to other support services and organisations.*

You will be involved in preparing a 'Child's Plan' to help your child achieve and to promote wellbeing.

## Children at Risk of Harm

For most children and young people, family life is safe, secure and happy; however for some children and young people, family life can be distressing and unsafe. Where there is a concern about a child or young person's safety, the law says that Social Work Services and other agencies must act to protect the child or young person. In these instances a Social Worker or Social Care Officer will discuss with you the best way to reduce any risks to your child.

## Children Looked After Away from Home

Sometimes children or young people cannot live at home. This may be because a parent or carer is under stress or if the home is unsafe for a child or young person. In these circumstances we will work with the child, young person and family to help ensure the safe return home as soon as possible, if this is in the best interests of the child or young person.

## Working in Partnership

Your views and the views of children and young people involved with our service are important to us. Wherever possible we will work in partnership with you to ensure that you are fully involved in any decisions made concerning your child.

## Statement of Confidentiality

Children, young people and families often prefer to keep their worries or concerns private. We understand this and any personal information that you choose to share with us will be treated as confidential as far as possible. When concerns arise about the safety of individuals or if a child or young person is deemed to be at risk of harm, Social Workers and Social Care Officers may be required to share this information with other professionals. However, we will only share information that is specifically related to the concern. We will also provide you with information and advice about information sharing, confidentiality and consent.

The name of your Social Worker/Lead Professional is:

His/her telephone number is:

