

## PERTH AND KINROSS COUNCIL

Council Meeting – 2 October 2013  
Scrutiny Committee – 27 November 2013

**CHILD PROTECTION COMMITTEE STANDARDS AND QUALITY REPORT  
2012/2013**

**Joint Report by Chief Executive and Executive Director (Education and  
Children's Services)**

**PURPOSE OF REPORT**

Perth and Kinross Child Protection Committee (CPC), in compliance with National Guidance, has published their Annual CPC Standards and Quality Report 2012/2013. This evidence-based partnership report presents an overview of the findings from the CPC inter-agency self-evaluation activities; identifies key strengths; areas for further development and/or improvement; provides a *high level summary* of the capacity for improvement; and describes the very ambitious continuous improvement programme for 2013 and beyond.

**1. BACKGROUND / MAIN ISSUES**

- 1.1 All Child Protection Committees (CPCs) across Scotland are required by the Scottish Government's National Guidance for Child Protection in Scotland 2010, to publish an Annual Report, covering the business year 1 April to 31 March annually.
- 1.2 On 6 August 2013, the CPC approved the contents and publication of the CPC Standards and Quality Report 2012/2013, which reflects the key inter-agency child protection activities from 1 April 2012 to 31 July 2013. The Children and Young People's Strategic Group subsequently approved the report on 2 September 2013. CPC partner agencies are currently taking the report to their respective Boards for similar approval.
- 1.3 The report reflects the current Care Inspectorate's Quality Indicator Framework. This evidence-based partnership report presents an overview of the findings from the CPC inter-agency self-evaluation activities; identifies key practice strengths; areas for further development and/or improvement; provides a *high level summary* of the capacity for improvement; and describes the very ambitious continuous improvement programme for 2013 and beyond.

**2. PROPOSALS**

- 2.1 It is proposed that Council and the committee endorse and/or scrutinise the contents of this report and the CPC Standards and Quality Report 2012/2013 (Appendix 1).

### 3. CONCLUSION AND RECOMMENDATIONS

- 3.1 This report demonstrates the CPC partnership's commitment to delivering high quality child protection services across Perth and Kinross, evidences our approach to continuous improvement through self-evaluation and our capacity for improvement.
- 3.2 It is recommended that the Council endorses the contents of this report and the Child Protection Committee Standards and Quality Report 2012/2013 (Appendix 1).
- 3.3 It is recommended that the Scrutiny Committee scrutinises and comments as appropriate on the Child Protection Committee Standards and Quality Report 2012/2013 (Appendix 1).

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#### Approved

Name	Designation	Date
John Fyffe	Executive Director (Education and Children's Services)	25 September 2013

If you or someone you know would like a copy of this document in another language or format, (on occasion only, a summary of the document will be provided in translation), this can be arranged by contacting Report Author



Council Text Phone Number 01738 442573

## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

<b>Strategic Implications</b>	<b>Yes / None</b>
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
<b>Resource Implications</b>	
Financial	No
Workforce	No
Asset Management (land, property, IST)	No
<b>Assessments</b>	
Equality Impact Assessment	No
Strategic Environmental Assessment	No
Sustainability (community, economic, environmental)	No
Legal and Governance	No
Risk	No
<b>Consultation</b>	
Internal	Yes
External	Yes
<b>Communication</b>	
Communications Plan	No

### 1. Strategic Implications

#### Community Plan / Single Outcome Agreement

- 1.1 This report relates to Strategic Objective No (i) *Giving every child the best start in life.*

#### Corporate Plan

- 1.2 This report relates to Strategic Objective No (i) *Giving every child the best start in life.*

### 2. Resource Implications

#### Financial

- 2.1 There are no financial implications.

#### Workforce

- 2.2 There are no workforce implications.

#### Asset Management (land, property, IT)

2.3 There are no asset management implications.

### **3. Assessments**

#### Equality Impact Assessment

3.1 This report has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

(i) Assessed as **not relevant** for the purposes of EqIA.

#### Strategic Environmental Assessment

3.2 The matters presented in this report were considered under the Environmental Assessment (Scotland) Act 2005 and no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

#### Sustainability

3.3 Not Applicable.

#### Legal and Governance

3.4 There are no legal implications.

#### Risk

3.5 There are no associated risks.

### **4. Consultation**

#### Internal

4.1 The Head of Democratic Services, Head of Finance, Head of Legal Services, Head of Human Resources, the Children and Young People's Strategic Group, the Child Protection Committee and its Sub Groups have been consulted in the preparation of this report.

#### External

4.2 Child Protection Committee partners and their respective Boards.

### **5. Communication**

5.1 To be published electronically on the Perth and Kinross Child Protection Website.

**2. BACKGROUND PAPERS**

None

**3. APPENDICES**

**Appendix 1**

**Perth and Kinross CPC Standards and Quality Report 2012/2013**





**ChildProtection**  
Perth & Kinross

# Perth and Kinross Child Protection Committee (CPC)

## Standards and Quality Report 2012/2013

**It's everyone's job to make  
sure I'm ALRIGHT!**

MUM  
DAD  
Granny  
Grandad  
teacher  
Auntie  
uncle



friends  
Cousins  
Sister  
doctor  
Police  
neighbours  
myself

## Perth and Kinross<sup>1</sup>



<b>Guardian/Keeper:</b>	<b>Perth and Kinross Child Protection Committee (CPC) Standards and Quality Report 2012/2013</b>
<b>Version Number:</b>	1.0
<b>Approved by C&amp;YPSG</b>	2 September 2013
<b>Approved by CPC:</b>	6 August 2013
<b>Publication Date:</b>	2 September 2013
<b>Effective From:</b>	2 September 2013
<b>Review Date:</b>	N/A
<b>ECHR Compliant:</b>	Yes
<b>Diversity Compliant:</b>	Yes
<b>Data Protection Compliant:</b>	Yes
<b>FOI Compliant:</b>	Yes
<b>Health &amp; Safety Compliant:</b>	Yes

<sup>1</sup> Source: Perth and Kinross Community Plan / Single Outcome Agreement (SOA) 2013 – 2023

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## Preface by the Children and Young People's Strategic Group

The Chief Officers of the public sector organisations in Perth and Kinross are once again pleased to support the Perth and Kinross Child Protection Committee (CPC) Standards and Quality Report 2012/2013.

Our individual and collective partnership commitment to child protection services across Perth and Kinross remains paramount. Our focus remains firmly on **Early Years, Wellbeing and Getting it Right for Every Child**. Our firm belief that child protection is **everyone's job** is consistently articulated in our shared vision, values and aims statements. We continue to take this responsibility very seriously and we are determined to **support all children and young people to be the best they can be**. We continue to develop and enhance our frontline services for vulnerable people and this remains our collective commitment.

Within the wider Community Planning Partnership (CPP) Framework, the Children and Young People's Strategic Group (C&YPSG) continues to provide robust leadership, direction, governance, scrutiny and support to the CPC. In this, we are supported by Elected Members and our respective agency Boards. Throughout the last year, we have continued to regularly scrutinise evidence-based self-evaluation progress reports from the CPC, firmly focussed on improvement, practice, impact and better outcomes.

Whilst we were particularly pleased by the Care Inspectorate's findings in their Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate, 25 October 2011), which described our child protection services as both **exceptional and outstanding**, we are not complacent and have remained firmly focussed on continuous improvement through self-evaluation.

On 30 May 2013, we were pleased to host, in Perth, the Care Inspectorate's launch and publication of their Child Protection Services: Findings of Joint Inspections 2009 – 2012 and this report, which together with the forthcoming revised Care Inspectorate Quality Indicator Framework 2013, will continue to underpin our own continuous improvement through self-evaluation programme for future scrutiny and inspection.

Finally, we wish to take this opportunity to recognise and acknowledge the efforts of all our staff across the public, private, voluntary/third and independent sectors in Perth and Kinross, whose commitment, dedication and hard work continue to provide better outcomes for vulnerable children and their families.

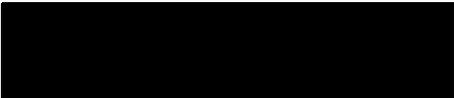
We commend and endorse this CPC Standards and Quality Report for 2012/2013.



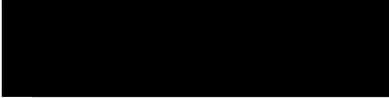
**Bernadette Malone CBE**  
Chief Executive  
Perth & Kinross Council



**Gerry Marr**  
Chief Executive  
NHS Tayside



**Hamish Macpherson**  
Chief Superintendent  
Police Scotland – Tayside Division



**Anne Gerry**  
Locality Reporter Manager  
Scottish Children's Reporter Administration

## Introduction by the Chair of Perth and Kinross CPC

Welcome to our CPC Standards and Quality Report 2012/2013.

As the recently appointed Chair of Perth and Kinross Child Protection Committee (CPC), I am pleased to present to you our CPC Standards and Quality Report 2012/2013. In doing so, I would like to take this opportunity to recognise the significant contribution our former Chair, Bill Atkinson, has made and continues to make, to child protection policy and practice across Scotland nationally, regionally and in particular locally here within Perth and Kinross.

This year, our report presents a **high level overview** of our inter-agency child protection activities since 1 April 2012 to date (31 July 2013). This report presents the findings from a representative sample of our single and inter-agency self-evaluation activities. This report identifies our achievements; *key strengths*; areas for further development and/or improvement; and in looking forward, describes our ambitious continuous improvement through self-evaluation programme for 2013 and beyond.

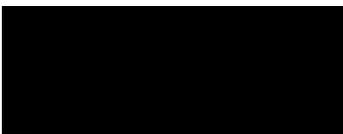
We remain confident that our inter-agency self-evaluation processes are evidence-based, firmly focussed on frontline child protection practices and we continue to work hard to ensure that self-evaluation is embedded across all services/agencies within Perth and Kinross.

Underpinning this report and our approach to continuous improvement through self-evaluation programme are two national publications, namely HMIE's Quality Indicator Framework 2009 and the Care Inspectorate's recently published report Child Protection Services: Findings of Joint Inspections 2009 – 2012. In addition, we are awaiting the forthcoming publication of the revised Care Inspectorate Quality Indicator Framework 2013.

Once again, the last year has been a very demanding and challenging year for the CPC and for frontline child protection practitioners. Working against a backdrop of changing demographics; continuing financial constraints; significant partner agency organisational and transformational change; service delivery redesign; increasing demands; higher expectations from service users; significant new and emerging child protection policy, legislative and practice changes, we have continued to deliver our collective frontline child protection services effectively and efficiently, under the leadership, direction and scrutiny of Elected Members, Chief Officers and respective agency Boards. I am confident that we will continue to do so.

Over the last year, we have been in constant dialogue with both service users and our front line staff. We have listened to and will continue to engage with them to shape our child protection services. We have taken the opportunity to significantly review, evaluate and redesign the work of the CPC and its Sub Groups, to ensure it remain firmly focussed on practitioner's needs and frontline practice.

The hard work, commitment and dedication of our staff is **outstanding** and together, we are continuing to make a positive difference to, and improving the life chances of, all children, young people and their families across Perth and Kinross.



**Alison Irvine**  
**Chair of Perth and Kinross Child Protection Committee (CPC)**  
**31 July 2013**

## Executive Summary

This section provides a *concise summary* of our collective *key* inter-agency child protection strengths and commitment to continuous improvement through self-evaluation.

### What are our Key Strengths?

The Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate, 25 October 2011), identified the following *key* strengths in relation to child protection services within Perth and Kinross:

1. *The exceptional leadership and direction provided to staff;*
2. *Exceptionally high quality and trusting relationships with staff;*
3. *Outstanding individual support provided to children and families at an early stage and for as long as it is needed;*
4. *The high quality support available in evenings and at weekends;*
5. *Very positive improvements in the lives of children in need of protection; and*
6. *A strong culture and ethos of improving outcomes through integrated services and partnership working at all levels.*

These continue to be our **high level** strengths. Throughout this report, additional child protection practice strengths, evidenced by various self- evaluation activities, will be further described, illustrated and/or presented.

### What are our Key Improvement Actions?

*"We are confident that the services will be able to make the necessary improvements in light of the inspection findings... We have agreed the following area for improvement ... continue to build on the very effective practice to improve services to protect children".*

*Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate, 25 October 2011)*

Since the 2011 Child Protection Inspection and our last CPC Standards and Quality Report 2011/2012, we have worked extremely hard to further develop our *very effective practice to improve services to protect children* (Care Inspectorate 2011).

Section 4 of this report: How good is the management and delivery of our services, will demonstrate how we have extended our continuous improvement through self-evaluation programme and delivered a wide range of policy and practice improvements.

In addition, the Care Inspectorate's Child Protection Services: Findings of Joint Inspections 2009 – 2012 (Care Inspectorate, 30 May 2013) their Summary Report (Care Inspectorate 30 May 2013) and a Briefing Note (CareKnowledge 11 June 2013) collectively articulate the generic strengths and what is working well across Scotland; what is improving across Scotland; the areas for further development and what needs to improve across Scotland.

Many of these national strengths are clearly visible within Perth and Kinross, as this report will demonstrate.

At the time of publication, the CPC is carrying out an examination of all three reports, to ensure these national findings underpin our ongoing continuous improvement through self-evaluation programme. Section 6 of this report: How are our services improving will identify our capacity for further improvement in 2013 and beyond.

## 1. Context

This section sets out our clear and ambitious shared vision, values and aims and describes the context within which we continue to deliver our effective and highly evaluated services to children and families.

### Vision, Values and Aims

*“Chief Officers and senior managers share an extremely strong and ambitious vision for child protection. They communicate this very successfully giving staff a clear purpose and direction in their work to protect children and keep them safe. Planning for the development and delivery of services is strongly influenced by the vision held by senior officers”.*

*Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate, 25 October 2011)*

*“We found widespread appreciation of the need for staff at all levels to be guided by a clear, well articulated vision to keep children safe. Chief Officers and senior managers understood that the vision must be owned and implemented across services if positive outcomes for children are to be achieved. In almost all areas we found staff and child protection committees working together well to implement the vision agreed by chief officers, reflecting a joint commitment to keep children safe and protected from abuse. In most areas the shared vision appropriately promoted children’s rights, with emphasis on addressing inequalities and improving the circumstances of children in greatest need and at greatest risk. In a small number of areas the vision lacked ambition, being restricted to meeting children’s immediate safety needs. In contrast, the best performing areas had high aspirations for all children and a strong commitment to closing the gap between the outcomes of the most disadvantaged children and young people and their peers”.*

*Child Protection Services: Findings of Joint Inspections 2009 – 2012 (Care Inspectorate, 30 May 2013)*

Since the 2011 Child Protection Inspection, we have taken the opportunity to review our CPC Vision, Values and Aims.

Our Vision is now firmly fixed within the wider Community Planning (CPP) Framework and realigned with the Perth and Kinross Community Plan / Single Outcome Agreement (SOA) 2013 – 2023, the Perth and Kinross Council Corporate Plan 2013 – 2018 and the Perth and Kinross Integrated Children’s Services Plan (currently under review at time of publication).

Our Vision is more holistic and in keeping with Getting it Right for Every Child approach. It focuses on prevention; early identification; intervention and support; aimed at ensuring that children, young people and their families get the *help they need; when they need it; for as long as they need it.*

Our Vision is to improve the wellbeing of all children and young people; to support all our children and young people to be the best they can be; to improve the life chances of our children and young people; and to provide better outcomes for all children, young people and families across Perth and Kinross.

It also endorses our collective approach that child protection is *everyone’s job*.

#### Vision

***Our vision is of a confident and ambitious Perth and Kinross, to which everyone can contribute and in which all can share.***

## Strategic Objectives

*Through our strategic objectives, we aim to maximise the opportunities available to our citizens to achieve their potential.*

1. Giving every child the best start in life
2. Developing educated, responsible and informed citizens
3. Promoting a prosperous, inclusive and sustainable economy
4. Supporting people to lead independent, healthy and active lives
5. Creating a safe and sustainable place for future generations

## Our Local Outcomes: A Whole Life Approach<sup>2</sup>



## Electronic Links

[Perth and Kinross Community Plan / Single Outcome Agreement \(SOA\) 2013 – 2023](#)

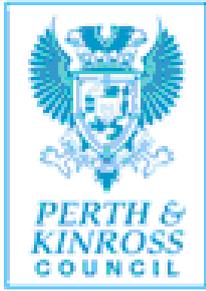
[Perth and Kinross Council Corporate Plan 2013 – 2018](#)

[Perth and Kinross Integrated Children's Services Plan](#) (currently under review at time of publication)

<sup>2</sup> Extracted from the [Perth and Kinross Community Plan / Single Outcome Agreement \(SOA\) 2013 – 2023](#) and the [Perth and Kinross Council Corporate Plan 2013 – 2018](#)

## Child Protection Committee Partners

Perth and Kinross Council is responsible for the delivery of public services across a



large landward area of approximately 5,286 square kilometres to a population of approximately 149, 520<sup>3</sup>. Perth and Kinross Council is ranked 5<sup>th</sup> in Scotland in terms of area and 14<sup>th</sup> in Scotland in terms of population. Our population is projected to grow by 32% by 2035, which is the second highest growth in Scotland. In 2010, there were 64,780 households in Perth and Kinross and it is predicted that there will be 89,030 by 2033.

Around a third of the overall population live in Perth City. More rural areas are clustered around Blairgowrie, Crieff, Kinross, Scone, Pitlochry and Auchterarder which have a population of between 3,000 and 9,000. The remainder of the population is located within numerous villages and in the rural areas.

Perth and Kinross Council Headquarters are located in Perth. Education and Children's Services (ECS) delivers an integrated approach to Children and Families' Services across Perth and Kinross.

NHS Tayside is responsible for delivering healthcare to around 400,000 people



living across Tayside. NHS Tayside employs approximately 14,000 staff and provides a comprehensive range of primary, community-based and acute hospital services for the populations of Dundee City, Angus and Perth & Kinross. The annual budget is now over £750 million of public money which works out at around £2 million spent by NHS Tayside for every day of the year. NHS Tayside's principal health organisations are Tayside

NHS Board, the Single Delivery Unit and three Community Health Partnerships (CHPs) in Angus, Dundee and Perth & Kinross<sup>4</sup>.

Perth and Kinross Community Health Partnership (CHP) aims to establish and develop high quality local services, with health services, social services and voluntary organisations working closely together to provide services that meet local needs. It aims to make sure that the right care is delivered at the right time and in the right place. It also aims to help people in Perth and Kinross to take responsibility for their own health and wellbeing<sup>5</sup>.

Police Scotland was established on 1 April 2013, with the amalgamation of Scotland's eight police forces, the Scottish Crime and Drug Enforcement Agency (SCDEA) and the Association of Chief Police Officers in Scotland (ACPOS). Police Scotland is now responsible for policing across the length and breadth of Scotland<sup>6</sup>.



This amalgamation in 2013 has resulted in significant organisational and transformational change to policing across Scotland in some 40 years.

<sup>3</sup> Source: Perth and Kinross Community Plan / Single Outcome Agreement (SOA) 2013 – 2023

<sup>4</sup> Source: NHS Tayside Website at: <http://www.nhstayside.scot.nhs.uk/>

<sup>5</sup> Source: NHS Tayside Website at: <http://www.nhstayside.scot.nhs.uk/>

<sup>6</sup> Source: Police Scotland Website at: <http://www.scotland.police.uk/forces-welcome/>

Tayside Division (formerly Tayside Police) serves approximately 388,000 people over 2,896 square miles, covering the City of Dundee, Angus and Perth & Kinross Council areas. Tayside Division has four territorial command areas - two for Dundee and one each for Angus and Perth & Kinross. Each area has a dedicated Area Commander who has the responsibility for all day-to-day policing functions in that area. Each area is served by a number of community policing teams. These teams are built around the needs of local people. They are responsible for responding to calls in the local area, as well as looking for long term solutions to local issues<sup>7</sup>.

Perth and Kinross Area Command covers an area of 2,000 square miles and is home to 134,949 people (2001 census). The main centres of population are Perth, Blairgowrie, Crieff, Kinross and Pitlochry<sup>8</sup>.

Policing across Perth and Kinross is delivered in compliance with the Police Scotland: Perth and Kinross Local Policing Plan 2013 – 2014.

Scottish Children's Reporter Administration (SCRA) is the national body focused on children most at risk. SCRA was formed under the Local Government (Scotland) Act 1994 and became fully operational on 1st April 1996. SCRA's main responsibilities, as set out in the Act are to: facilitate the work of Children's Reporters; deploy and manage staff to carry out that work; and provide suitable accommodation for Children's Hearings.



The Children's Hearings System provides the operational setting in which SCRA and partner agencies work. The aim is to provide a safety net for vulnerable children and deliver tailored solutions which meet the needs of the individuals involved, while helping to build stronger families and safer communities.

Focused on children most at risk, SCRA's role and purpose is to: make effective decisions about a need to refer a child to a Children's Hearing; enable children and families to participate in Hearings; provide suitable accommodation and facilities for Children's Hearings; and disseminate information and data to inform and influence improved outcomes for children and young people.

SCRA has also been subject to significant organisational and transformational change in 2012/2013, resulting in the establishment of nine localities, supported by a Head Office. The nine localities are: Highlands & Islands, North Strathclyde, Glasgow, Grampian, South East, Tayside & Fife, Ayrshire, Central, and Lanarkshire/Dumfries & Galloway<sup>9</sup>.

On 24 June 2013, The Children's Hearings (Scotland) Act 2011 was enacted and has resulted in the Children's Hearings System being significantly reformed. Scotland now has a single national Children's Panel, which replaces the previous 32 local authority Children's Panels.

In addition, a network of 22 Area Support Teams, providing support to panel members at a local level, replaces the previous 30 Children's Panel Advisory Committees. Children's Hearings Scotland (CHS) also assumes responsibility for the recruitment, training and support of Scotland's 2,700 volunteer panel members from the Scottish Government<sup>10</sup>.

<sup>7</sup> Source: Police Scotland Website at: <http://www.scotland.police.uk/your-community/tayside/>

<sup>8</sup> Source: Police Scotland Website at <http://www.scotland.police.uk/your-community/tayside/perth-and-kinross/>

<sup>9</sup> Source: SCRA Website at: [Scottish Children's Reporter Administration: Home](http://www.scra.gov.uk/)

<sup>10</sup> Source: Children's Hearings Scotland Website at: <http://www.chscotland.gov.uk/about-chs/>

## 2. Management Information and Statistics (MIS/Stats)

This section describes the significant progress we have made and continue to make in the development of our performance management information and statistics (MIS/Stats) framework and how we are effectively using it to improve our child protection practice and service delivery provision. It will also present the *headline messages* from our wider performance management information and statistics framework.

*“Senior managers are very committed to continuous improvement and developing better approaches to measuring the difference they are making to the lives of children and families. They have a very clear understanding of areas for further improvement, including the development of more helpful management information”.*

*Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate, 25 October 2011)*

*“Child protection committees had broadened the range of management information they collected and were using it more effectively to monitor developments and identify where improvements are needed”.*

*“The range and quality of management information gathered by individual services and child protection committees was improving but more work is needed to ensure information is sufficiently robust and wide-reaching and that patterns and trends are fully explored and understood. Child protection committees now need to demonstrate that the information they collect is being used well to influence local priorities”.*

*“The amount and quality of performance management information used by child protection committees to review the effectiveness of child protection processes had improved in the majority of areas. Nevertheless, developing data sets which tells child protection committees something meaningful about the outcomes being achieved for vulnerable children remains very challenging”.*

*Child Protection Services: Findings of Joint Inspections 2009 – 2012 (Care Inspectorate, 30 May 2013)*

### Background Information and Context

Historically, across Scotland, CPCs have previously published their Annual Reports and their Management Information and Statistical Reports on a fiscal year (April to March) reporting period.

In 2010, the Scottish Government intimated that with effect from 1 August 2011, the Child Protection Management Information and Statistical reporting period would move from the fiscal year reporting period (April to March) to the academic year reporting period (August to July), thus allowing them to be better aligned with the Looked-After Children (LAC) Management Information and Statistical Reports and/or Returns.

Since the 2011 Child Protection Inspection and as intimated in our last CPC Standards and Quality Report 2011/2012, whilst this transition was taking place, Perth and Kinross CPC started to develop and implement a more meaningful, robust and holistic CPC Inter-Agency Management Information and Statistical Dataset (MIS/Stats). We have done so in partnership with Education and Children’s Services; Health; Police; SCRA; and by way of joint working with the Police Scotland/Community Safety Partnership (CSP) Intelligence Analyst.

In keeping with the above scrutiny and inspection reports, we have made significant progress both in the development and use of our improved CPC Inter-Agency Management Information and Statistical Dataset.

We now have in place a broad range of collection templates and single points of contacts; allowing us ready access to current intelligence and to collate, publish and present evidence-based MIS/Stats Reports to the CPC on a regular basis.

We can clearly identify and explore historic and current trends and patterns and we are making effective use of this, in terms of service delivery and in some cases, service redesign.

Whilst this remains only one source of a much wider performance management and statistical framework the CPC has access to, it remains a fundamental part of our continuous improvement through self-evaluation programme.

This work has attracted considerable attention from CPCs across the Central and Central and North East Scotland Child Protection Consortium. The mapping work of our CAPSM (Children Affected by Parental Substance Misuse) Operational Group has also been recently recognised as **excellent** by Scottish Minister for Children and Young People and by the Scottish Parliament's Education and Culture Committee.

Since 2009, the use of performance management information and statistical information by Perth and Kinross has also been recognised as *very good* by external scrutiny bodies (HMIE 2009 and Care Inspectorate 2011).

### **Headline Messages 2012/2013<sup>11</sup>**

For the purposes of this report, we will present only the **headline messages** from our broader performance management information and statistics framework.

These will be presented for the academic year 2012/2013 and where possible, benchmarked, compared and/or contrasted with the previous academic year 2011/2012.

#### **Context**

- Change in the reporting period from fiscal year to academic year;
- Change in the initial screening procedures to reflect the introduction of the Multi-Agency Screening Group MASG (in keeping with the improvement programme);
- Change in focus from child protection to child concern and/or wellbeing (in keeping with a lower threshold for referral and Getting it Right for Every Child);
- Increased workforce basic awareness and understanding of child wellbeing, care and protection (through inter-agency staff training and development opportunities and effective public information and communication initiatives);
- No statistically significant change in the number of Unborn Baby Referrals received from NHS Tayside;
- Toxic Trio (children affected by parental substance use; mental ill health; and domestic abuse) continues to be the highest areas of concern/risk factors to children (both born and unborn) and young people in Perth & Kinross;
- Overall, the number of child protection investigations has increased by 11%<sup>12</sup>. These investigations have, in many cases, become more complex and/or multiple; and
- Overall the number of children/young people going to Initial Child Protection Case Conference has increased by 8%. The subsequent registration rate has also

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<sup>11</sup> Note: These Headline Messages (Context and Key Statistics) relate to the academic year reporting cycle 1 August 2012 to 31 July 2013 and where possible, have been compared to the previous academic year 2011/2012.

<sup>12</sup> Note: Variations in the results may appear extreme, due to very small fluctuations in numbers.

increased by 8%, suggesting that the right children/young people are being identified and going forward to Initial Child Protection Case Conference<sup>1312</sup>.

## Key Statistics

- 3912 child concern reports received in 2012/2013, compared to 3342 in 2011/2012, representing a 17% annual increase;
- 2161 (55%) child concern reports were received in 2012/2013 from the police, compared to 1852 (55%) in 2011/2012;
- 440 (11%) child concern reports were received in 2012/2013 from an educational establishment, compared to 324 (10%) in 2011/2012;
- 247 (6%) child concern reports were received in 2012/2013 from a Community Based Health Care Professional, compared to 212 (6%) in 2011/2012;
- 1666 (50%) child concern reports and 68 unborn baby referrals were considered and screened by the Multi-Agency Screening Group (MASG) between 6 November 2012 and 31 July 2013, with improved information sharing, engagement and feedback being provided to the child/young person's Named Person in health and/or education;
- 70 children/young people were the subject of a Child Protection Investigation in 2012/2013, compared to 63 in 2011/2012, representing an 11% annual increase;
- 92 children/young people were considered at Initial Child Protection Case Conferences in 2012/2013, compared to 85 in 2011/2012, representing an 8% annual increase;
- 68 children/young people out of 92 were registered and/or placed on the Child Protection Register (CPR) in 2012/2013, compared to 56 children/young people in 2011/2012. This represents a registration rate of 74%, compared to a registration rate of 66% in 2011/2012, an annual increase of 8%;
- 49 children/young people were registered and/or placed on the Child Protection Register (CPR) on 31 July 2013, compared to 41 at 31 July 2012<sup>14</sup>;
- 34 (50%) of the children/young people registered and/or placed on the Child Protection Register) CPR throughout 2012/2013 were aged 4 or under;
- Most Common Household Characteristics<sup>15</sup> for those 68 children/young people placed on the Child Protection Register were:
  - Household Unemployment: 35 (51%) children/young people;
  - In Receipt of Welfare Benefits (Unemployment/Income Support and/or Others): 29 (43%) children/young people;
  - Domestic Violence: 27 (40%) children/young people;
  - Parent Female – Misuse of Drugs: 19 (28%) children/young people;
  - Parent Male – Misuse of Alcohol: 13 (19%) children/young people;

<sup>13</sup> Note: Variations in the results may appear extreme, due to very small fluctuations in numbers.

<sup>14</sup> Perth and Kinross Child Protection Register registration rate has been consistently below that of the Scottish average. Source: <http://www.scotland.gov.uk/Resource/0041/00416522.pdf>.

<sup>15</sup> Note: Children/Young People can be registered against one or more Common Household Characteristics, the most frequent are shown above.

- 87 unborn baby referrals were received in 2012/2013, compared to 85 in 2011/2012;
- Most Common Vulnerability Factors<sup>16</sup> for those 87 unborn baby referrals were:
  - Parental Substance Misuse: 39 (45%) unborn babies;
  - Parental Mental Health: 34 (39%) unborn babies;
  - Previous Child Protection Issues: 29 (33%) unborn babies;
  - Domestic Violence: 22 (25%) unborn babies;
- 17 Child Protection Orders (CPOS) were granted by the Sheriff in 2012/2013, compared to 20 in 2011/2012. These applications are made in partnership with Legal Services; and
- 977 children and young people have been identified by the CAPSM (Children affected by Parental Substance Misuse) Operational Group in schools as being affected by parental substance misuse since first established in 2009.

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<sup>16</sup> Note: Children/Young People can be registered against one or more Common Vulnerability Factors, the most frequent are shown above.

### 3. How well are the needs of our children and families being met?

This section describes the **impact** we are having on children, young people and families (service users), on staff and the community across Perth and Kinross. It will do so by providing evidenced-based illustrations from our enhanced continuous improvement through self-evaluation programme.

*“Listening to children is one of the most important things we can do to ensure that they are able to experience and enjoy their rights as set out in the United Nations Convention of the Rights of the Child”.*

*A RIGHT wee blether*, (Scotland’s Commissioner for Children and Young People Final Report, October 2012).

*“The measure of success of child protection systems, both local and national, is whether children are receiving effective help”.*

*The Munro Review of Child Protection Final Report – A child-centred system*, (Munro 2011).

The following Quality Indicators, drawn from the HMIE Child Protection Quality Indicator Framework 2009, are designed to find evidence of the impact services are having on the lives of children, young peoples and families.

Since 2009, these particular quality indicators have continued to underpin our continuous improvement through self-evaluation programme.

Table No: 1

QI Number	Quality Indicator (Reference/Impact/Outcomes Indicators)
2.1	<i>Children are listened to and respected</i>
2.2	<i>Children are helped to keep safe</i>
2.3	<i>Response to immediate concerns</i>
2.4	<i>Meeting needs and reducing long term harm</i>

#### Impact on Service Users

**Evaluation: We are confident that we are listening to, understanding and respecting children young people and their families; that we are helping them to keep safe from harm; that we have in place a range of responses, interventions, and supports, including advocacy; that we are protecting their wellbeing; and meeting their immediate and longer term needs.**

**We are confident that our services are very effective and efficient; working within a learning environment; continuously being improved through self-evaluation and providing better outcomes for children and families across Perth and Kinross.**

Since we published our last CPC Standards and Quality Report 2011/2012, the following key self-evaluation activities have been undertaken:

### **Review of Child Concern Reports – Multi-Agency Screening Group (MASG) 2012**

*“A more systemic approach to ensuring that health and education staff are always quickly informed of child concerns identified by the police, including incidents of domestic abuse, would benefit children. It would be important to ensure that education and health staff are clear about what to do with that information when they receive it. This would be consistent with a strong commitment by managers to a GIRFEC approach”.*

*Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Record of Inspection Findings (RIF) Care Inspectorate, 25 October 2011)*

Following on from the Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate 2011) and in particular, in direct response to the constructive feedback provided to us in the Record of Inspection Findings (RIF), the CPC, in partnership with Education and Children’s Services, Health and Police services, took the opportunity to review and evaluate our child concern report screening procedures and the related child protection inter-agency referral discussions (IRDs) arrangements. We did so using the recognised Institute for Institute for Healthcare Improvement PDSA Model<sup>17</sup>.

As a direct outcome, we established the Multi-Agency Screening Group (MASG) which now comprises senior practitioner representation from education, health, social work and police; supported by dedicated administrative/secretariat support.

Since 6 November 2012, all police generated child concern reports and all health generated unborn baby referrals (wellbeing threshold) are transmitted to the MASG. All are recorded and subsequently shared between all four core partners, who then research their own respective case files/databases to identify and collate all known information in relation to the subject child and/or family.

At the twice weekly MASG meetings, that information is shared and exchanged between partners, early interventions and supports agreed and that information is then systematically recorded by the four core partners. Information is also shared and exchanged timeously with the child or young persons’ Named Person, enabling further early intervention and/or support in schools by education and/or health. Child protection cases continue to be fast-tracked. MASG participants are experienced child protection practitioners and are supported in their work by robust information sharing arrangements/guidance, practitioner flowcharts and strong supervision.

***In terms of impact***, between 6 November 2012 and 31 July 2013, the MASG has received and successfully screened approx 1,666 police child concern reports and 68 unborn baby referrals from health, ensuring early identification, information sharing, intervention and supports are being provided timeously.

This represents a ***significant service delivery improvement*** and investment in children, young people and their families; through better information sharing, aimed at ensuring they *get the right help; at the right time; for as long as they need it*. The establishment of the MASG is also supported by a new and more comprehensive Perth and Kinross Joint Protocol for Multi-Agency Screening Arrangements and Inter-Agency Referral Discussions (IRD) and by way of staff training and development opportunities.

At the time of publication, the MASG continues to be embedded; we have planned fact finding visits (August 2013) to three other CPC areas in Scotland, where similar

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<sup>17</sup> Health Care Improvement PDSA Model is a recognised methodology and framework to guide improvement work the key elements of which are Plan Do Study Act.

arrangements are in place, to see if we can improve and learn further from their experience. A full review and evaluation of the MASG is to be undertaken and reported back to the CPC by the end of 2013.

### **Annual Case File Audit 2013**

Since 2002, the CPC has been carrying out themed, annual, inter-agency case file audits, more recently in compliance with HMIE Child Protection Quality Indicator Framework 2009; in particular Quality Indicators 2.1 to 2.4 (Reference Indicators), to evidence the impact and outcome of our practices on children, young people and their families.

Last year, the audit focussed on children and young people affected by parental mental ill health and/or parental learning disabilities. We reported on the key strengths, many of which have been repetitive since 2002, more recently externally scrutinised, inspected and validated as *excellent/very good* (Care Inspectorate 2011).

This year, the audit focussed on children and young people affected by domestic abuse (dictated by intelligence from our management and statistical information). We also took the opportunity to review previous strengths, in particular last year's areas for further development and/or improvement, which included joint working between adult and children's services; consistency of assessments and plans; information sharing; and chronologies.

In total, a representative sample of 12 children's case files was examined. This year, overall, the audit was very positive.

***In terms of impact***, we identified the following findings:

Key practice strengths include:

- very good information sharing between and across all services and agencies – particularly between social work, health and police (in all 12 cases);
- very good evidence of detailed investigations and assessments being undertaken, using a wide range of assessment tools (in all 12 cases);
- very good evidence, particularly in childcare social work files of planning to meet short and longer term needs, with contingency planning (in all 12 cases);
- very good evidence of children benefitting from a wide range of strategies and support (in all 12 cases);
- very good evidence of children being listened to, understood, respected and seen on a regular basis, with extensive notes being recorded (in the majority of the cases);
- very good evidence of trusting relationships being developed between children and staff (in the majority of the cases);
- very good recording on profile notes by childcare social work staff in case files (in majority of cases);
- very good evidence of health and social work staff following up missed appointments and working effectively with non-engagement (in the majority of the cases);
- very good response by the police to initial crisis situations;
- very good response to chaotic family lifestyles/behaviours (many of which have been generational); and

- very good evidence of child protection processes, e.g. Minutes and Reports for Child Protection Case Conferences (CPCCs), Reviews and Core Groups included in all service/agency case files.

Areas for development and/or improvement:

- improve the consistency of attendance and provision of written reports by adult drug and alcohol services at key child protection meetings;
- continue to develop the consistency of joint working between children's services and adult services, in particular with adult mental health, housing and criminal justice services;
- improve the knowledge of adult services staff, to ensure they recognise when a child or young person is in need and their wellbeing is being compromised, by the impact of parental substance misuse;
- continue to improve the standard and consistency of case file recording and management in health and education;
- continue to improve the consistency of recording to ensure that observations of children and young people are recorded, specifically, ensuring children's views and opinions are noted in all agencies case files; and
- improve the consistency and embedding of chronologies in health and education and continue to work towards integrated chronologies.

At the time of publication, peer review work is underway in partnership with Renfrewshire CPC, to improve upon our existing case file audit arrangements for 2014; to ensure it is more holistic; allows for the triangulation of the feedback and findings; and to ensure it fits with the new scrutiny and inspection arrangements.

Following on from this audit and to support practice further, we have recently launched our own Practitioners' Guide and Information Sharing, Confidentiality and Consent Toolkit and published our own Practitioner's Guide to Child Protection Case Conferences (CPCCs), the Child Protection Register (CPR) and Other Meetings, both of which are now supported by staff training and development opportunities. We are also planning to publish a Practitioner's Guide to Chronologies and as reported in Section 5 of this report: How good is our leadership, the CPC and ADP is working jointly to implement the Scottish Government's Getting Our Priorities Right (GOPR2) Guidance into our own local practice arrangements by the end of 2013.

### ***Annual Audit and Review of Child Protection Case Conference Minutes 2012***

Last year, we reported upon the findings of our second audit and review of Child Protection Case Conferences (CPCCs) Minutes. This year we carried out a further audit of 10 sets of Minutes, relating to a selection of Pre-Birth CPCCs; Initial CPCCs; Review CPCCs; and Looked-After Children Reviews.

Last year we identified a number of areas for further development and/or improvement, including the need to prepare families better before conference; support them at conference; focus on children affected by domestic abuse; improve information sharing; assessment and the provision of reports for conference.

This year, overall, the audit found strong and consistent evidence of effective single and inter-agency practice, particularly in terms of joint working, information sharing and planning. There was clear evidence that the needs of children and young people were being met and that they were *getting the help they need, when they need it, for as long as they need it.*

***In terms of impact***, we identified the following findings:

Key practice strengths include:

- parents and carers being routinely invited to attend and actually attending the CPCCs (in all but one of the CPCCs);
- parents and/or carers being listened, understood and respected at CPCCs (all CPCCS);
- parents and/or carers being actively engaged with and where necessary supported and/or challenged at CPCCs (all CPCCs);
- parents and/or carers being prepared before attending CPCCs and being shown social work reports and/or assessments before CPCCs (majority of CPCCs);
- parents and carers being met and prepared by the Chair before the CPCC; following introductions, having the background for and the purpose of the CPCC explained to them at the start of CPCC and being actively engaged with throughout the CPCC (all CPCCs);
- parents and carers being provided with a wide range of timely single and/or inter-agency interventions, support and strategies to minimise harm including – single service/agency supports; child and family supports; family change; parenting classes; befriending; cooking classes; unborn baby interventions; extended health visiting; extended ante-natal and post natal supports; crèche/ nursery provisions; baby bumps (childcare classes); respite care; foster and kinship care; and a wide range of counselling services including anger management, employability support, drug and alcohol rehabilitation and domestic abuse support (all CPCCs);
- children, parents and carers short term and longer term needs being met by effective intervention, assessment and planning, with evidence of contingency planning at CPCCs (majority of CPCCs);
- effective and consistent information sharing, discussion and dialogue between all participants at the CPCCs (all CPCCs);
- effective and consistent decision making and robust planning at the CPCCs (majority of CPCCs); and
- effective chairing and participation at the CPCCs (in all but one of the CPCCs).

Areas for development and/or improvement:

- refine the consistency of CPCC minutes;
- improve the attendance at CPCCs by adult drug and alcohol workers/services;
- continue to provide advocacy support and arrangements for children and young people at CPCCs; and
- improve the consistency of reports being provided at CPCCs from education, health and adult drug and alcohol workers/services.

At the time of publication, work is well advanced in terms of implementing further significant improvements. Additional advocacy support and/or arrangements have been put in place; we have published our Practitioner's Guide to Child Protection Case Conferences (CPCCs), the Child Protection Register (CPR) and Other Meetings, which clearly articulates individual roles and responsibilities for those attending key child protection etc meetings and we have supported this further by bespoke staff training and development opportunities.

## ***Annual Survey of Child Protection Service Users (Parents & Carers) 2012***

Last year, we reported upon our first independent survey of parents and carers whose child/children had been placed on the Child Protection Register (CPR), after a Child Protection Case Conference (CPCC) had taken place. The sample size was 18, selected at random.

This year, we decided to refine the process, by selecting the sample of parents/carers from the above Child Protection Case Conference (CPCC) Minute Audit, potentially allowing for a better corroboration of the findings. We also decided to focus this survey on three aspects of CPCCs; parents/carers perceptions pre-CPCC; during-CPCC; and after-CPCC.

In total we attempted to survey 19 parents/carers. In practice, 4 (21%) parents/carers out of 19 agreed to take part in the survey. Of the remainder, 2 declined, 6 did not respond and 7 contact numbers/voice messages left, remained unanswered.

Whilst this was a disappointing response, we acknowledge that it highlights the difficulties and sensitivities involved in such engagement. Nevertheless, from those who did participate, the response was very positive.

***In terms of impact***, we identified the following findings:

Key practice strengths include:

- parents/carers reported they were able to contact their social worker and understood the concerns about their child/children (4 out of 4);
- parents/carers reported they were shown the social work reports and risk assessments and understood them (4 out of 4);
- parents/carers reported that they met the chair of the CPCC and that he/she explained the process and purpose of the conference (4 out of 4);
- parent/carers reported that they had been able to participate in the discussion and express their views (4 out of 4);
- parent/carers reported that they were treated with dignity and respect(4 out of 4);
- parents/carers reported that they understood the decisions made about their child, including the child's plan and agreed with this (4 out of 4);
- parents/carers reported that they felt involved in their child's plan (4 out of 4);
- parents/carers reported that they felt they had received the right help quickly enough (4 out of 4); and
- parents/carers reported that they had received a copy of the minute of the CPCC and that they understood it (4 out of 4).

Areas for development and/or improvement:

- parents/carers reported that they did not always see reports from other agencies but were given verbal information from health and police (3 out of 4); and
- parents/carers reported that they did not receive explanatory information and advice leaflets prior to the CPCC (3 out of 4).

Again, since this audit took place, we have implemented significant improvements.

Specifically we have we have published our Practitioner's Guide to Child Protection Case Conferences (CPCCs), the Child Protection Register (CPR) and Other Meetings, which clearly articulates individual roles and responsibilities for those attending key child

protection etc meetings and we have supported this further by bespoke staff training and development opportunities.

We have also produced two new CPCC information and advice leaflets; one for children and young people and one for parents and carers. At the time of publication, these leaflets are currently being printed and will be made available to all children and families, prior to them being invited to attend future CPCCs.

**Perth and Kinross School Pupil Internet Safety Awareness Survey 2012**  
**Independent School Pupil Internet Safety Awareness Survey 2013**

In 2012, we carried out an internet safety etc survey in local authority primary and secondary schools across Perth and Kinross. In 2013, we replicated the survey in the independent schools sector across Perth and Kinross, which has some 11 schools and a pupil population of approx 2,000.<sup>18</sup>

In doing so, we recognised the profile and cohort of the potential pupil survey sample would be different, albeit in terms of keeping themselves safe online, the principles apply to all children and young people.

In total, 891 local authority school pupils took part in the survey. In terms of the independent schools sector, 7 (64%) out of a possible 11 independent schools took part in the survey. In total, 668 (34%) pupils (aged 5 to 18 years of age) out of a possible 1954 (100%) pupil population across these 7 independent schools took part in the survey.

**In terms of impact**, the survey showed that children and young people across local authority and independent schools reported they were being taught internet safety in their schools; used the internet frequently; described their regular internet activity; and if they were to find themselves compromised, knew who they would contact for help and support. Overall the results of both surveys are similar and very positive.

Following on from these surveys, the CEOP<sup>19</sup> Development Officer has improved the information and advice available on the CPC Website – Information for Children and Young People. We are also using the findings to develop further information and advice for children and young people and in the development of an inter-agency new technologies/social network/internet safety staff training and development course, which we are planning to pilot in autumn 2013.

For comparison purposes, the following table presents the findings from the previous 2012 local authority schools survey, against the findings from the 2013 independent schools survey (keeping in mind that every pupil did not necessarily answer every question):

Table No: 2

<i>Have you been taught in school about staying safe online?</i>	Yes		No		Don't Know			
	775 87%	590 89%	45 5%	34 5%	68 8%	39 6%		
<i>How often do you use the internet?</i>	<i>Every Day</i>		<i>More than 3 times a week</i>		<i>Less than 3 times a week</i>		<i>Other</i>	
	383 44%	499 76%	205 23%	118 18%	133 15%	26 4%	158 18%	14 2%

<sup>18</sup> Source: Scottish Council of Independent Schools [www.scis.org.uk](http://www.scis.org.uk) and Joint Meeting on 4 June 2013.

<sup>19</sup> CEOP – Child Exploitation and Online Protection Centre – Internet Safety etc.

Which of these do you use?	Social Networks		Instant Messaging		Online Games		Upload Videos / Photos		Other	
		346 39%	564 84%	199 22%	244 37%	478 53%	254 38%	228 25%	313 47%	556 63%

Do you use a webcam at home?	Yes		No	
		315 36%	304 46%	566 64%

Do you use privacy settings?	Yes		Choose not to		Don't know how to		Don't Know	
		446 51%	554 84%	82 10%	43 6%	85 10%	18 3%	262 29%

Have you ever found yourself in a situation online where you have felt uncomfortable?	Yes		No	
		178 20%	100 15%	709 80%

Who would you tell if you felt uncomfortable about something you saw or heard online?	Parent/Carer		Friend		Teacher		Other	
		744 83%	444 66%	319 35%	437 65%	254 28%	138 21%	334 37%

Legend: P&K Authority Schools 2012  P&K Independent Schools 2013

### **Independent School Pupil Child Protection Awareness Survey 2013**

Last year, we reported on the child protection surveys carried out across local authority primary and secondary schools in 2011 and 2012. In 2012, 2,111 children and young people in the local authority primary and secondary schools took part in the survey. A further survey is planned for autumn 2013.

In March 2013, we decided to extend and replicate the child protection survey into the independent schools sector across Perth and Kinross, which has some 11 schools and a pupil population of approx 2,000.<sup>20</sup> In doing so we also recognised the profile and cohort of the potential pupil survey sample would be different, albeit in terms of keeping themselves safe and wellbeing, the principles apply to all children and young people. We used the exact same questions as we did in 2011 and 2012.

5 (45%) out of a possible 11 independent schools took part in the survey. 742 (45%) pupils (aged 5 to 18 years of age) out of a possible 1632 (100%) pupil population across these 5 independent schools took part in the survey.

**In terms of impact**, the survey showed that children and young people across the independent schools sector reported that they too felt listened to, understood and respected; felt safe, secure and protected; knew what to do and who to contact if they were worried about themselves and/or others; and knew how to keep themselves safe at home, at play and in particular online. Overall the results of both surveys are similar and very positive.

For comparison purposes, the following table presents the findings from the previous 2012 local authority schools survey against the findings from the 2013 independent schools sector survey (keeping in mind that every pupil did not necessarily answer every question):

<sup>20</sup> Source: Scottish Council of Independent Schools [www.scis.org.uk](http://www.scis.org.uk) and Joint Meeting on 4 June 2013.

Table No: 3

Question	Strongly Agree		Agree		Others	
<i>I feel listened to, understood and respected when I talk to a member of staff at school?</i>	33.5%	33%	50.5%	53%	16%	15%
<i>School teaches me how to stay safe?</i>	49%	33%	43%	56%	8%	11%
<i>If I have a problem I know I will get help for as long as I need it?</i>	36%	34%	49%	51%	15%	15%
<i>I know what things are dangerous for me?</i>	60%	56%	36%	41%	4%	3%
<i>I know that I can call ChildLine on 0800 1111 free of charge if I have a problem?</i>	30%	39.5%	37%	46.5%	33%	14%
<i>When I am on the internet, or on Facebook or Bebo, I know I can click on the button to report abuse?</i>	40%	50%	33%	41%	27%	9%

Legend: P&K Authority Schools 2012  (Sample Size 2,111)

P&K Independent Schools 2013  (Sample Size 742)

### **NSPCC (ChildLine) Schools Service/Programme 2013**

Launched in January 2011, the NSPCC ChildLine Schools Service is currently being rolled out across Scotland. By March 2013, it has been delivered to over 25,000 pupils in 500 schools across 22 local authority areas across Scotland.

In May 2013, the programme was presented to a P6 and P7 year group of children and young people in a local Primary School within Perth and Kinross as a pilot. Three Teachers, an Education Service Quality Improvement Officer and the Child Protection Inter-Agency Coordinator were also in attendance. The focus of the NSPCC delivered presentations was keeping children safe from harm and abuse and knowing what sources of help were there to support children.

Following delivery of the teaching sessions, 46 pupils completed an online evaluation survey.

***In terms of impact***, feedback was presented as themed outcomes as follows:-

*Understanding and recognising signs of abuse:*

- 91% of pupils correctly identified the scenarios which indicated signs of abuse; and
- 87% of pupils correctly identified the scenarios describing situations that were not abusive, demonstrating their balance of understanding;

*Knowing who to turn to for help and support:*

- The majority, 85% of pupils confirmed they would speak to their parent or carer;
- 59% said they would speak to an adult they could trust;
- 59% said they would speak to a teacher;
- 48% said they would speak to a relative;
- 39% said they would speak to a friend; and
- 65% said they knew they could also speak to or access help and advice from ChildLine.

*Increased knowledge and protection (we asked pupils what they knew about abuse before the ChildLine visit):*

- 74% of pupils reported that they knew very little, with 20% of those saying they did not know anything;
- as a result of the ChildLine visit, 91% of pupils reported that they now know more about abuse, with over half reporting that they know a lot more;
- 67% of pupils said they were now more likely to seek help and support from someone if they had a worry or concern than they were before the ChildLine visit; and
- 78% of pupils would recommend that other children receive the service; 3% didn't know. 4 pupils said no, but were not asked for any additional comments as to why.

*As a measure of the wider impact and on-going learning from the delivery:*

- 87% of pupils said that they had spoken to their parents about what they had learned in the presentations;
- 46% had spoken to another relative;
- 41% had spoken to an adult they trust; and
- 39% had spoken to a friend.

Feedback from all three teachers was also extremely positive:-

- all rated the content of the programme as either good or excellent;
- all rated the quality of the presentation as either good or excellent;
- all rated the success in engaging the children as either good or excellent; and
- all rated the programmes links to the CfE as excellent.

Additional comments from the teachers included the following:

*"Thank you very much for the input. It was very well presented and the children responded well to the lessons. It was a successful idea splitting the two sessions into whole upper group and then each class in their own room. The children felt comfortable in their own classroom when discussing some tricky issues".*

*"Valuable points made during input and it's an important topic to discuss openly in school".*

*"Very well presented to the children, using a variety of whole, group and individual activities".*

At the time of publication, planning is underway to roll this programme out further via a school cluster/locality within Perth and Kinross.

### ***Perth and Kinross School Pupil Transition Days – Child Protection Surveys Survey 2012***

Between May and June 2012, the CPC, in partnership with Education and Children's Services, carried out a survey of young people in transition between P7 (primary school) and S1 (secondary school). The survey took place at the time of their transition and was anonymous.

In total, 270 young people took the time to complete the survey questions, which related to child protection; knowing what to do if they were worried; who to contact; confidence in services and the expectation of receiving feedback.

***In terms of impact***, of the 270 (100%) who took part in the survey, 210 (78%) reported that they did know who to contact if they were worried about something, the remainder were unsure and/or did not know who to contact. 180 (67%) reported that they were confident they would be taken seriously, the remainder were unsure and/or did not know if they would be. 174 (65%) reported that they would expect to receive feedback, the remainder were unsure and/or did not know if they would.

In terms of practitioners keeping children and young people protected, they cited a wide range of issues, including drugs and alcohol (84 response); bullying (63 responses); and abuse (30 responses).

Following on from the survey, we have significantly improved the CPC Website – Information for Children and Young People, which now includes information and advice on children's rights and responsibilities; includes electronic links to other child-friendly websites; additional downloads; and we have produced further child-friendly information and advice leaflets.

### ***Survey 2013***

Between May and June 2013, the CPC, in partnership with Education and Children's Services, carried out a further survey of young people, currently in transition between P7 (primary school) and S1 (secondary school), albeit we acknowledge this is a different cohort.

This year we took the opportunity to amend the survey questions slightly, in an effort to explore further their wellbeing (GIRFEC Wellbeing Indicators – SHANARRI)<sup>21</sup>, also in keeping with the provisions of the Children and Young People (Scotland) Bill, currently making its way through the Scottish Parliament.

To date, a total of 38 young people have completed and returned the survey so far and it is understood that the remainder of the survey forms are in transit themselves, during the school holidays.

***In terms of impact***, the initial findings show that of the 38 (100%) young people who have completed and returned the survey so far, 36 (95%) reported that they felt listened to understood and respected in school; 37 (97%) reported that they knew how to keep themselves safe from harm; 36 (95%) reported that knew how important it was to keep themselves active and healthy; 36 (95%) knew who to contact if they worried about something; 33 (87%) reported they were confident they would be taken seriously; and 38 (100%) reported that they were helped and encouraged to learn.

At the time of publication, the survey continues to be collated, but early indications are encouraging and very positive.

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<sup>21</sup> Wellbeing is defined as the GIRFEC Eight Indicators of Wellbeing (SHANARRI) – *Safe; Healthy; Achieving; Nurtured; Active; Respected; Responsible; and Included*, in which children and young people need to progress, in order to do well now and in the future.

## Impact on Service Users

### Key practice strengths include:

- very good engagement with children and young people, who are reporting that they feel listened to, understood, supported and respected;
- very good information sharing; assessment and planning (including contingency planning); meeting short, medium and longer term needs of children and young people; and
- ongoing initiatives in schools promoting child wellbeing in keeping with GIRFEC Wellbeing Indicators – SHANARRI<sup>22</sup>, resulting in high levels of self awareness by children and young people themselves.

### Areas for development and/or improvement include:

- continue to engage with children and young people across all sectors, in particular those children and families engaged with child protection services, to seek their views, opinions and experience of our children's services;
- continue to develop and promote joint working between all children's services and adult services;
- continue to improve the consistency of recording and case file management practices in health and education;
- continue to work towards better integrated chronologies and assessments;
- building upon the existing model, improve and develop a more robust case file audit process for 2014;
- develop and deliver a new technologies/social network/internet safety inter-agency staff training and development course;
- review and evaluate the Multi-Agency Screening Group (MASG) to ensure it is fully embedded;
- improve the consistency of attendance and provision of reports at CPCCs, particularly reports from education, health and adult drug and alcohol workers/services;
- improve the support to children and families attending CPCCs by providing them with information and advice leaflets; and
- review children, young people and families understanding of child protection.

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<sup>22</sup> Wellbeing is defined as the GIRFEC Eight Indicators of Wellbeing (SHANARRI) – *Safe; Healthy; Achieving; Nurtured; Active; Respected; Responsible; and Included*, in which children and young people need to progress, in order to do well now and in the future.

## Impact on Staff

**Evaluation: We are confident that we are developing a competent and confident workforce; which is highly motivated and committed; supported by research, robust policy and practice developments, and staff training and development opportunities; which we are striving to disseminate and embed in children's services, adult services and other sectors across Perth and Kinross.**

Since we published our last CPC Standards and Quality Report 2011/2012, the following key self-evaluation activities have been undertaken:

### ***Child Protection Staff Training and Development Courses 2012/2013***

Last year, we reported on our highly evaluated (HMIE 2009 and Care Inspectorate 2011) approach to inter-agency child protection staff training and development.

In 2012, following publication of National Framework for Child Protection Learning and Development in Scotland 2012, we took the opportunity to review and update our CPC Inter-Agency Child Protection Training Framework.

Working in partnership with Perth and Kinross Education and Children's Services (ECS) Training and Development Unit (TDU); the Pan Tayside Child Protection Training Consortium and in close collaboration with the ECS Child Protection Training Officer, we have once again significantly increased the range, flexibility and capacity of staff training and development opportunities, to meet local practitioner needs and/or demands. We have done so within existing budgets, managed to significantly reduce the overall costs and are continuing to deliver that increased capacity free of charge, at the point of delivery, to those practitioners attending.

Working in partnership with the ECS Child Protection Training Officer, we have:-

- improved the Online Child Protection Training Course;
- delivered half day basic awareness child protection training course on 7 occasions to a total of 160 inter-agency practitioners;
- delivered the two day inter-agency child protection training course on 5 occasions to a total of 112 inter-agency practitioners;
- delivered a one day protecting people training course on 2 occasions to a total of 46 inter-agency practitioners, in partnership with the other public protection partnerships;
- delivered a two day designated child protection officers (CPOs in Schools) child protection training courses on 2 occasions to a total of 40 CPOs;
- delivered a five day specialist child protection training course on 1 occasion to a total of 16 inter-agency practitioners;
- delivered a one day hostile and non-engaging child protection training course on 2 occasions to a total 55 inter-agency practitioners; in partnership with the Pan Tayside Child Protection Training Consortium;
- delivered a half day risky behaviours child protection training course on 2 occasions to a total of 40 inter-agency practitioners, in partnership with Pan Tayside Child Protection Training Consortium; and

- delivered a half day domestic abuse child protection training course on 1 occasion to a total of 12 inter-agency practitioners and a one day balancing parental rights and responsibilities child protection training course on 1 occasion to a total of 23 inter-agency practitioners, in partnership with Pan Tayside Child Protection Training Consortium;
- delivered a one day parental mental health impact child protection training course to a total of 30 inter-agency practitioners on 1 occasion, in partnership with the child adolescent mental health team;
- delivered a series of half day children's hearings (new Act 2011) training courses to a total of 89 social work and health practitioners, in partnership with SCRA, Legal Services and Education and Children's Services; and
- delivered a number of other bespoke child protection training courses to 151 inter-agency practitioners in partner services/agencies, including nursery providers; independent schools; and fire and rescue services.

These courses continue to be highly evaluated by delegates, albeit we are continuing to improve upon the evaluation of child protection training courses, particularly in terms of the impact on practice in the workplace. ***In terms of impact***, the following is a representative sample of some of the constructive feedback we have received in terms of our inter-agency child protection staff training and development opportunities:

*"I will take forward the knowledge gained through this training to my work place and make other staff members aware of the issues"* (Basic Awareness Course 2013);

*"Informative, excellent course and presentations – one of the best I have attended in 9 years with PKC"* (Inter-Agency Course 2012);

*"I have a deeper knowledge of child and adult protection and alcohol and drug misuse"* (Protecting People Course 2012);

*"My team is about to undertake outreach into family homes. This course could have been written especially for them"* (Hostile and Non-Engaging Course 2012); and

*"I will take all the knowledge gained today back to the nursery and share with my staff at staff meetings"* (Designated CPO Course 2013).

In addition, the ECS Child Protection Training Officer continues to support the National Child Protection National Learning and Development Group; the Pan Tayside Child Protection Training Consortium; and the CPC Training Sub Group. She has also been central to the revision of the ECS Child Protection Procedures, being published in 2013.

At the time of publication, the CPC is working in partnership with the ECS Child Protection Training Officer to deliver and develop further inter-agency child protection staff training and development courses in 2013/2014; in particular for child protection case conferences; children affected by domestic abuse; children affected by parental substance misuse; children affected by parental mental ill health; chronologies; children's hearings (new Act); new technologies/social networking/internet safety; and self-evaluation etc.

### ***Significant Case Review Seminar 2012***

On 19 November 2012, following publication of Audit and Analysis of Significant Case Reviews (Vincent, S and Petch, A., Scottish Government, 2012), the CPC hosted a regional seminar in Perth to hear more about the research findings and to consider the recommendations and implications for practice.

In total, 96 (100%) delegates attended, including chief officers, strategic leaders, middle managers and frontline managers and practitioners from across the public, private and voluntary/third sectors of Tayside, Forth Valley and Fife. Following a presentation by one of the authors (Dr Sharon Vincent), those attending took part in facilitated table-top discussions and were asked to consider a series of questions. Table-top discussions were noted, transcribed and analysed.

**In terms of impact**, 76 (79%) of the 96 delegates completed an evaluation form following the event. Of those who did complete an evaluation form, 59 (78%) reported that the event fully met their objectives. 73 (96%) evaluated the event as very good/good and 69 (91%) evaluated the in-depth coverage of the topic as very good/good. 72 (95%) reported they would be sharing the findings and learning with colleagues; 68 (89%) reported they would use the findings to inform their own future practice; and 51 (67%) reported they would continue to network in terms of the subject matter.

Descriptive feedback included:

*“we need to work closely together and share information”; “it was good to look at previous cases but more importantly we need to consider how the GIRFEC agenda could improve communication and practice across agencies”; “real opportunity to link the research to our thinking about local practice”; “thinking through the connections, there is a need for strengthened connections between adult and – child care services”; and “we need to share and ensure research findings are incorporated into our local area”.*

Since the event, the CPC has systematically considered all 20 recommendations. Key messages have been extracted; local arrangements for the identification and management of SCRs have been benchmarked and compared to the recommendations. Locally, the research has been used to underpin and inform the revisions of key local policies and procedures, e.g. the recently published Practitioners’ Guide and Information Sharing, Confidentiality and Consent Toolkit. It will also underpin the forthcoming Practitioner’s Guides to Chronologies and Getting our Priorities Right.

### **Independent Schools/School Matrons/Nurses Engagement 2012/2013**

For several years, the CPC has been working in close partnership with the Independent Schools Sector across Perth and Kinross. This work has been recognised and cited as good practice (Care Commission 2012).

At present there are 10 independent schools across Perth and Kinross, with a pupil population of approx 2,000 children and young people (boarders, day and nursery provision)<sup>23</sup>, representing approx 10% of the total Perth and Kinross school pupil population.

Working as a CPC Sub Group and meeting once per academic term, representatives from these schools have been working hard to promote and embed Getting it Right for Every Child; compliance with Private Fostering guidance; and more recently with improving child concern reports and/or case file recording and management. Additionally, in 2013, we have carried out our pupil surveys in terms of keeping themselves safe (child protection and internet safety). We have reported upon these findings in Section 3 of this report: Impact on Service Users.

In June 2013, in an attempt to further promote child health and wellbeing, the CPC Independent Schools Sub Group arranged a joint meeting between the CPC, the Perth and Kinross Community Health Partnership (CHP) and their own Independent School Matrons and/or Nurses. This provided an opportunity to explore further their needs in

<sup>23</sup> Source: Scottish Council of Independent Schools [www.scis.org.uk](http://www.scis.org.uk) and Joint Meeting on 4 June 2013.

terms of vulnerable children and young people; immunisation programmes; and child protection staff training and development.

At the time of publication, the CPC Independent Schools Sub Group and the CHP/CPC/Independent Schools Matrons/Nurses are continuing to meet quarterly and a trainer-for-trainers' child protection course is being arranged for autumn 2013. This model of engagement has also been extended to our Activity Centres/Approved Providers sector.

### ***Activity Centres/Approved Providers Engagement 2012/2013***

In 2012, building on the engagement model described above, the CPC, in partnership with Education and Children's Services: Cultural and Community Services, initiated further engagement with activity centres/approved providers who are providing on-site sport and recreational services to children and young people within Perth and Kinross.

Following two recent meetings and in an attempt to further promote child wellbeing, all 61 (100%) approved providers were asked to produce their respective child protection guidelines etc; confirm who their on-site Designated Child Protection Officer is; what child protection training that individual had undertaken in the last 12 months; and how they cascaded and embedding (proportionately) child protection policy and practice developments across their workforce and into their daily activities.

At the time of publication, 39 (64%) of the 61 approved providers have fully responded; 22 (36%) have not responded and they have been temporarily at least, removed from our Approved Providers List. We are currently in the process of evaluating their child protection guidelines and their training needs, with a view to improving and meeting these needs respectively.

In meeting with this sector, we have taken the opportunity to promote the Children 1st approach to Safeguarding in Sport and their Ten Steps to Safeguarding in Sport. In doing so, Children 1st have highlighted our initiative in their Children1st Newsletter Autumn 2012, as a National Exemplar/Case Study.

### ***Unseen/Hidden Children***

In 2012/2013, following a number of high profile Significant Case Reviews (SCRs), the CPC commissioned a review of our single and inter-agency policy and practice arrangements, where it may be possible for a child or young person to become unseen and/or hidden.

This review identified and examined a total of 33 policy and/or practice areas across education, health, social work, police and the CPCs guidance, where it was possible for a child or young person to become unseen and/or hidden.

All were subsequently reviewed; evaluative templates completed; strengths identified and areas for further development and/or improvement agreed. Overall, the most robust and accessible practitioner guidance was that found within health and police services. The challenge facing Education and Children's Services was noted, particularly in terms of the plethora of practitioner guidance available.

At the time of publication, improvements are being made to this guidance; an improvement plan is in place; and CPC generic practitioner guidance has been drafted to support frontline practice.

### ***Conference 2013***

In support of this work, in June 2013, the Pan Tayside Child Protection Consortium, in partnership with the ECS Child Protection Training Officer, NSPCC Scotland and others, held a Tayside-wide Conference, looking at the wider issues, key themes; practice and

policy areas associated with unseen/hidden children. Keynote Speakers included Tam Baillie, Scottish Commissioner for Children and Young People. 140 Tayside-wide inter-agency practitioners attended this conference.

Through a series of facilitated workshops, delegates were able to learn more about social media; sexual exploitation; harmful practices; parenting multiple complex needs; young carers; young runaways; child trafficking etc. The focus was firmly on increasing basic awareness, understanding and learning.

***In terms of impact***, a post event survey evaluation was carried out. Delegates were asked to evaluate the workshops they attended on a 4 point scale, ranging from poor to excellent. Overall the evaluations were extremely positive. Of those who responded, 52 (100%) out of 52 evaluated the social media workshop as good/excellent in terms of their learning; 36 (84%) out of 43 evaluated the sexual exploitation workshop as good/excellent in terms of their learning; 30 (88%) out of 34 evaluated the harmful practices workshop as good/excellent in terms of their learning;

Descriptive feedback included *“truly inspirational. As a health visitor it was so good to hear someone being so positive about health visiting. Would have liked to have asked what is being done to retain our existing health visiting workforce at a high strategic level”*; *“powerful presentation from young people explaining experiences of peers. Left us very clear about what needs to happen in order to protect young people”*.

## **Impact on Staff**

### **Key practice strengths include:**

- robust CPC inter-agency child protection training framework in place;
- improvements in the range and capacity of staff training and development courses available to inter-agency practitioners;
- national research and policy developments being translated and used to inform the development of local child protection practice; and
- promoting an understanding of child wellbeing across all services.

### **Areas for development and/or improvement include:**

- deliver and develop further inter-agency child protection training course in 2013/2014, in particular for child protection case conferences; children affected by domestic abuse; children affected by parental substance misuse; children affected by parental mental ill health; chronologies; children’s hearings; new technologies/social networking/internet safety; and self-evaluation etc;
- continue to improve upon the evaluation of inter-agency child protection training courses, in terms of the impact on practice and in the workplace;
- continue to promote wellbeing across the independent and/or private sectors, including culture, recreation and sport; and
- continue the revision of the single and inter-agency guidance for unseen/hidden children.

## Impact on the Community

**Evaluation: We are confident that the CPC is providing public information that is accurate, relevant and highly evaluated; and meeting the needs of our communities; our approach is evidence-based and continues to be informed by a wide range of self-evaluation, public protection and community engagement initiatives across Perth and Kinross.**

Since we published our last CPC Standards and Quality Report 2011/2012, the following key self-evaluation activities have been undertaken:

### ***Public Information, Communication and Engagement Strategy***

Last year, we reported on the publication of our CPC Public Information, Communication and Engagement Strategy 2012 – 2015.

This publication continues to underpin our entire approach to public information, communication and community engagement. This publication and a number of the work strands emanating from it are described hereafter. Of particular note is our community engagement work, which has been cited as national exemplars and/or examples by way of vignettes, in the Scottish Child Protection Committee Chairs Forum (SCPCCF): Community Engagement Task Group Report 2013.

### ***CPC Community Engagement Project 2012/2013***

Last year, we reported on our early public protection and community engagement project, aimed at building confidence; capacity; resilience; and engagement between the CPC and the community. We also reported on the initial findings from some 2012 pilot work; carried out in a specific community within Perth and Kinross, during which we visited 9 community based groups and met a total of approx 70 community representatives.

Feedback from these representative community based groups included the need for further information and advice on *the dangers of drugs and alcohol; the impact and nature of domestic abuse; changing technologies and internet safety; and protecting vulnerable people*. What also emerged was a variety of key messages and themes relating to *keeping children, young people and the community safe; promoting health and wellbeing; and wider community safety issues in terms of housing, environment and the delivery of key services*.

Feedback confirmed that there was a good community knowledge base; confidence; resilience; and a good community capacity asset upon which to develop the work of the CPC and the other public protection partnerships.

At the time of publication, working under the auspices of the Community Planning Partnership (CPP) and the Community Safety Partnership (CSP), the CPC, working together with the Alcohol and Drug Partnership (ADP), the Adult Support and Protection Committee (APC), the Violence Against Women Partnership (VAWP); the Voluntary Sector; the CEOP Development Officer; @Scott Street; and others, a further public protection and community engagement is being held on Saturday 10 August 2013.

Under the theme of “*Keeping yourselves safe in the Community*”, the collective partnerships are returning to the pilot area/locality area to provide feedback and to seek further information and intelligence from the community as to their ongoing needs.

## ***Getting it Right – Keeping Your Child Safe Event (Playhouse Cinema Perth) 2013***

Last year, we reported on our first annual *Getting it Right – Keeping Your Child Safe Event* at which 456 delegates attended. This year we held our second annual event in March 2013. This event continues to be targeted at inter-agency practitioners, many of whom are themselves local parents and/or carers.

This event aimed to raise a better basic awareness and understanding of the issues around the sexualisation of children and young people; sexualised behaviours; internet safety (including cyber bullying, sexting and grooming): and included a powerful personal presentation from the father of a local victim of online grooming.

This year a total of 536 delegates attended this event, compared with 456 last year.

***In terms of impact***, prior to the event taking place this year, on a scale of 1 to 10, 214 (40%) of the 536 delegates rated their knowledge levels at only 5 or less out of 10. In terms of impact, after the event, 514 (96%) of the 536 delegates rated their knowledge levels at 7 or more out of 10.

Feedback included descriptors such as: “*eye opener*”; “*informative and interesting*”; “*hard hitting*”; “*powerful*”; “*scary*”; and “*moving*”.

## ***Child Protection Website***

Last year, we reported on the improvements we had made to the Perth and Kinross Child Protection Website. That work has continued throughout 2012/2013, with the website being placed on a new technology platform (from 16 January 2013) with a new analytical capability (from 1 May 2013), resulting in better public presentation, accessibility, navigation, functionality and analysis. At the same we took the opportunity to review the content of the website to ensure it remains accurate; is fit for purpose; and includes additional useful links and downloads.

Specific improvements include:

- Child Protection Website Front Page – Rotating Features;
- What’s New in Child Protection Page?
- Information Sharing, Confidentiality and Consent Web Based Toolkit;
- Learning and Development Zone (Inter-Agency Child Protection Training) etc;
- Online Child Protection Training Course;
- Publications and Resources Page; and
- Perth and Kinross *Getting it Right for Every Child* Website/Online Training Module.

Website Analytics – Between 1 May 2013 and 31 July 2013, there have been approx 5,297 separate website visits/hits. Of these, the most visited web pages visited are the Child Protection Website Front Page – Rotating Features (1,679 hits); the What’s New in Child Protection Page? (645 hits); the Information Sharing, Confidentiality and Consent Web Based Toolkit (419 hits); and the Online Child Protection Training Course (315 hits).

In terms of annual trends, website traffic is steadily increasing; 27% of visitors are accessing the website directly via Google; with 10% of visitors doing so now from mobile devices; compared with only 3.3% the previous year.

## **Evidence2Success**

In 2012, the Community Planning Partnership (CPP), in collaboration with the Social Research Unit, embarked on an ambitious project, Evidence2Success, to deliver even better outcomes for children and young people across Perth and Kinross.

The Evidence2Success approach is consistent with a range of other research relating to increasing preventative and early intervention activity, aimed at improving outcomes for children and young people.

Evidence2Success aims to improve children's wellbeing in five critical areas – *behaviour; education; wellbeing; positive relationships; and physical health*, by enhancing how we use information and evidence-based programmes in the planning and delivery of both universal and targeted services and increasing the proportion of CPP expenditure on prevention. It supports our approach to Early Years; the Early Years Collaborative; *Getting it Right for Every Child*; and in particular enabling all children and young people in Perth and Kinross *to be the best they can be*.

Leadership, direction, support and scrutiny is provided for the project by the CPP, the Children and Young People's Strategic Group (C&YPSG) and Chief Officers.

**In terms of impact**, to date, we have completed a household community survey and captured the views of parents/carers with children aged from 0 to 8 years of age, by having carried out over 800 individual interviews across Perth and Kinross. A further online survey was carried out in primary and secondary schools across Perth and Kinross. 8,611 children and young people took part in this survey, representing 89.1% of the total eligible to do so.

This has enabled the production of a profile of child wellbeing, identified root causes that promote or impede their health and development, and examined the findings against other intelligence sources and professional knowledge. In addition, the project has established a partnership within Perth City North, involving representation from the community and service delivery organisations, which will test new approaches to shared decision making.

At the time of publication, we are continuing to analyse this rich data source to identify our collective priorities; to inform strategic planning and service delivery; and to target resources aimed at improving the life chances of all children and young people across Perth and Kinross.

### **Impact on the Community**

#### **Key practice strengths include:**

- expansion of our public protection and community engagement model;
- ongoing programme of raising basic awareness and understanding of new digital technology developments; internet/mobile phone safety; social media awareness; violence prevention projects; peer education projects; cyber bullying and mentoring projects across schools and to parents, carers and staff groups;
- development of the child protection and *Getting it Right for Every Child* websites; and
- actively seeking the views of children and parents on how well they are doing in relation to a range of key developmental outcomes and risk and protective factors.

**Areas for development and/or improvement include:**

- continue to develop the public protection and community engagement model for further roll out across Perth and Kinross;
- continue to expand the new technologies/social networking/internet safety staff training and development programme;
- continue to develop and promote further the child protection and the *Getting it Right for Every Child* websites; and
- continue to develop the learning from the Evidence2Success initiative.

#### 4. How good is the management and delivery of our services?

This section describes how the CPC is successfully directing, managing, delivering and improving child protection practice and services across Perth and Kinross.

**Evaluation: We are confident that our child protection services are robust and effective; and are improving the life chances of children and young people; practice is being enabled by evidence-based policy and process improvements; all supported by staff training and development opportunities across Perth and Kinross.**

*“A particularly significant finding is the high number of significant case reviews which relate to the care and protection of children living in families whose lives are dominated by drug use and the associated issues this brings. In most cases the child’s needs had been identified and an extensive support package had been put in place but this did not prevent these children from dying or experiencing harm”.*

*Audit and Analysis of Significant Case Reviews* (Vincent, S and Petch, A., Scottish Government, 2012 p 9)

*“It must be remembered, while planning is an important part of offering appropriate help, it should not be an end in itself. It is the actions that arise from the plan and the outcomes these produce for an individual child that matter most”.*

*GIRFEC Practice Briefing 6: The Child’s Plan* (Scottish Government 2010)

*“We will support robust self-assessment within delivery organisations using outcome based Approaches. The involvement of service users will be a critical component of self-assessment. We will work to support delivery bodies to develop these approaches which in time should be an integral part of a more proportionate external scrutiny system and crucially an integral part of a continuous improvement approach within the organisation”*

*Response to Crerar Review*, (Scottish Government 2008)

Last year, we simply reported the Care Inspectorate’s findings in relation to the management and delivery of child protection services in Perth and Kinross, as evidenced in the *Joint inspection of services to protect children and young people in the Perth & Kinross Council area* (Care Inspectorate, 25 October 2011).

Since then, we have had the opportunity to review, evaluate and improve further our continuous improvement through self-evaluation programme. We have also rationalised the Perth and Kinross CPC Single Improvement Plan 2013. We are continuing to make significant progress with both.

Without repeating the information contained elsewhere in this report, we have made a number of significant policy, process and practice improvements, to support the management and delivery of our frontline child protection services, all in compliance with the HMIE Quality Indicators 5.1 to 5.5; 6.1 to 6.3; and 7.1 to 7.3 process quality indicators.

At the time of publication, the CPC has identified a number of areas for development and/or improvement and work is currently underway and/or ongoing.

These are included as Actions/Tasks within the Perth and Kinross CPC Single Improvement Plan 2013 (see Appendix II) and are further articulated in Section 6 How are our services improving of this report.

The following is a *representative sample* of some of these improvements:

**Key practice strengths include:**

- improvements to the screening arrangements for all police concern reports and unborn baby referrals, with the establishment of the Multi-Agency Screening Group (MASG) in November 2013, supported by publication of the Joint Protocol for Multi-Agency Screening Arrangements and Inter-Agency Referral Discussions (IRDs), all supported by staff training and development opportunities;
- improvements to staff guidance in terms of information sharing, confidentiality and consent, by developing and publishing a Practitioner's Guide to Information Sharing, Confidentiality and Consent and a Practitioners Toolkit, all supported by staff training and development opportunities;
- improvements to staff guidance in terms attending and participating in key child protection etc meetings, by publishing a Practitioner's Guide Child Protection Case Conferences, the Child Protection Register and Other Meetings, all supported by staff training and development opportunities;
- improvements to the arrangements for the Joint Investigative Interviewing/Visual Recorded Interviews of children and young people in compliance with the National Guidance on Joint Investigative Interviewing of Child Witnesses in Scotland; by the installation of state of the art recording equipment, all supported by new equipment and staff training and development opportunities;
- improvements to staff guidance in medical examinations, by the publication of the Joint Protocol for the Joint Paediatric/Forensic Medical Examination of Children and Young People across Tayside, all supported by new equipment and staff training and development opportunities;
- improvements to the ECS Child Protection Procedures and Child Concern Folders, by the revision and publication of the ECS Child Protection Procedures 2013 (imminent), all supported by staff training and development opportunities;
- improvements to the quality and consistency of assessments and care planning across Perth and Kinross, particularly within health and social work, evidenced by annual case file audits and reviews, all supported by staff training and development opportunities;
- improvements to the volume and a wider range of inter-agency child protection training opportunities, to meet both local demand and need;
- improvements to the Child Protection Website, by publication of a range of information and advice leaflets; revised and updating guidance; additional publications and resources and by launching the Perth and Kinross GIRFEC Website; and
- improvements to our continuous improvement through self-evaluation programme, by increased self-evaluation activities and with the development of a wider range of performance management information and statistical information, focussed on frontline child protection practice.

## 5. How good is our leadership and direction?

This section describes our approach to collective leadership, direction, scrutiny and partnership working in child protection across Perth and Kinross.

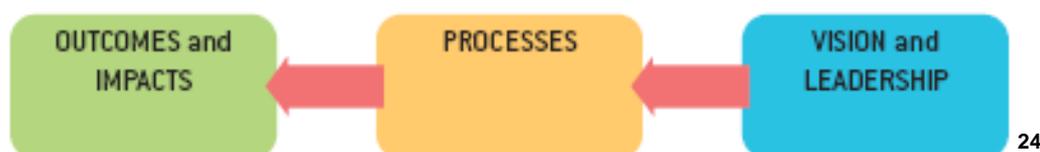
**Evaluation: We are confident that our individual and collective strategic approach to leadership, direction, scrutiny and integrated partnership working is robust and providing better outcomes for children and families across Perth and Kinross.**

*“Attention by senior managers to the quality of services delivered at the front door of each agency where referrals are received is vitally important. Managers must lead by example by taking a personal and visible interest in frontline delivery.”*

*The Protection of Children in England: A Progress Report (The Lord Laming March 2009)*

*“Strategic leadership for child protection had been strengthened considerably. Across the country we found chief officers to have a sound understanding of both their individual and collective responsibilities for keeping children safe. They were appropriately promoting and supporting joint working to improve child protection services. Increasingly, chief officers were taking collective responsibility for wider public protection arrangements and, as a result, were developing a more comprehensive and effective overview of performance across all of these areas. Staff consistently reported stronger and more effective partnership working as the biggest improvement to practice in their area in the last few years”.*

*Child Protection Services: Findings of Joint Inspections 2009 – 2012 (Care Inspectorate, 30 May 2013)*



### Perth and Kinross Children and Young People’s Strategic Group (C&YPSG)

Chief Officers of the public, private and third sectors continue to discharge their individual and collective responsibility for child protection services through the Perth and Kinross Children and Young People’s Strategic Group (C&YPSG) (formerly the Children and Young People’s Strategic Partnership C&YPSP). They do so within the wider Community Planning Partnership (CPP) Framework and their work is well articulated via the Perth and Kinross Community Plan / Single Outcome Agreement (SOA) 2013 – 2023, the Perth and Kinross Council Corporate Plan 2013 – 2018.

The C&YPSG continues to provide strong leadership, direction and scrutiny of all child protection services and promotes the need for self-evaluation through continuous improvement. Elected Members and Board Members also continue to provide high level added scrutiny of the CPC and child protection practice across Perth and Kinross.

The C&YPSG has also provided the CPC with clear governance, accountability and a reporting framework within the wider Community Planning Partnership (CPP) Framework. A copy of that governance, accountability and a reporting framework can be found at Appendix I.

<sup>24</sup> Source: HMIE Child Protection Quality Indicator Framework 2009

The effectiveness of the C&YPSG has been highly evaluated per the Joint inspection of services to protect children and young people in the Perth & Kinross Council area (Care Inspectorate, 25 October 2011). The C&YPSG remains firmly focussed on impact and on providing holistic better outcomes for children and young people. The C&YPSG strives **to support all children and young people to be the best they can be.**

Membership of the C&YPSG is regularly reviewed and currently includes senior representation from Perth and Kinross Council – Elected Members and Chief Officers, NHS Tayside and the Perth and Kinross CHP, Police Scotland, Crown Office and Procurator Fiscal Service, SCRA – Locality Reporter Manager and the Third Sector. Perth and Kinross Council representation includes senior managers from the wider children’s services, adult services, housing and community care services.

At the time of publication, the C&YPSG is planning to carry out a further self-evaluation exercise on 6 October 2013, in keeping with the Self-Evaluation Toolkit – *How Good is Partnership?*

### **Perth and Kinross Child Protection Committee (CPC)**

Perth and Kinross Child Protection Committee (CPC) continues to be compliant with the requirements specified in Part II of the National Guidance for Child Protection in Scotland (Scottish Government 2010).

Membership of the CPC is regularly reviewed to ensure it fully represents local child protection arrangements and local child protection needs. All members of the CPC are provided with a Self Briefing Induction Pack and have access to child protection training and continuous professional development opportunities.

Current membership of the CPC includes representatives from Perth and Kinross Council Education and Children’s Services (Education and Social Work), Housing and Community Care Services, Criminal Justice Services, Cultural and Community Services, Legal Services, Live Active Leisure, Police Scotland, Health, Children’s Reporter Administration, Children’s Panel, Third (Voluntary) Sector, Independent Schools Sector and the Crown Office and Procurator Fiscal Service.

The CPC operates in terms of a CPC Partnership Agreement and Constitution and is supported by a robust public facing Child Protection Website, which provides an overview of the work of the CPC. Fundamental to this work is the CPC Continuous Improvement through Self Evaluation Programme and the CPC Single Improvement Plan 2013.

Last year, we reported on the CPC Annual Development Day held on 17 April 2012. This year we held our CPC Annual Development Day on 16 April 2013 and the findings from that self-evaluation event are reported in the *How are our services improving* section.

### **Partnership Working**

*“Staff consistently reported stronger and more effective partnership working as the biggest improvement to practice in their area in the last few years. Ready access to high quality joint training and the opportunity to work closely with children and families and on practice developments were frequently cited as contributing to better partnership working at all levels, by staff from front line to senior management”.*

*“We could see how clear direction from chief officers about shared responsibility and the priority for child protection is allowing a wider range of staff to recognise the role they can play in keeping children safe. It was encouraging to see how many staff who work primarily with adults, such as staff in criminal justice, substance misuse and housing services, were more engaged with the child protection agenda and understood how they might contribute to keeping children safe through improved information-sharing and participation in decision-making meetings”.*

*Child Protection Services: Findings of Joint Inspections 2009 – 2012 (Care Inspectorate, 30 May 2013)*

Perth and Kinross CPC is continuing to work closely with a number of national, regional and local partnerships and/or groups.

Nationally this includes the Scottish Government's Child Protection Policy Team; the GIRFEC Team; WithScotland; the Scottish Child Protection Committee Chairs Forum (SCPCCF); the National Child Protection Lead Officers' Group; the National Child Protection National Learning and Development Group; and bespoke Ministerial and National Working Groups.

Regionally Perth and Kinross CPC was instrumental in establishing and developing the Central and North East Scotland Child Protection Consortium and continues to support the Tayside GIRFEC Group and Pan Tayside Child Protection Training Consortium.

Locally, the most significant development has been the establishment and ongoing development of the Perth and Kinross Partnership Coordinators' Network. Membership includes the Perth and Kinross Coordinators of the Adult Protection Committee (APC); the Alcohol and Drugs Partnership (ADP); the Child Protection Committee (CPC); the Community Safety Partnership (CSP); the Violence Against Women Partnership (VAWP); the Youth Justice Partnership (YJP); the Voluntary Sector Child Protection Forum and the CEOP Development Officer.

The network continues to meet quarterly and key achievements this year include the joint development and delivery of a highly evaluated Protecting People Training Course; a Protecting People Handbook; and the development of the Public Protection and Community Engagement Model (previously described in the Impact on the Community section).

### **Joint Working between the ADP and CPC**

*"Our shared vision for our children, young people and their families is to work towards Scotland being the best possible place in which to grow up. For many, that means ensuring they have the best possible chances in their lives the right care, help and protection – but for some, the challenges in achieving this are great. Few challenges are as daunting as supporting families where there are problem alcohol and/or drug use".*

*"Alcohol and drug use can result in significant and complex risks for children and young people and in some cases, lives that are greatly damaged as a result. Addressing these issues presents practitioners with some of the most difficult tasks that our health and care services can face".*

Aileen Campbell MSP, Minister for Children and Young People in Getting Our Priorities Right (GOPR2) Guidance (Scottish Government 2013)

At the time of publication, the ADP and CPC partnerships are working in collaboration, following publication of the Scottish Government's Getting Our Priorities Right (GOPR2) Guidance.

Published on 25 April 2013, this guidance provides and a joint working framework, particularly between adult services and children's services and updated practitioner guidance when working with vulnerable children and families affected by problematic parental alcohol and/or drug use.

The guidance contains key messages for Chief Officers; Strategic Planners; Practitioners and recommends Joint ADP/CPC Action Plans and Workforce Development Plans.

At the time of publication these are under development and will culminate with a Joint ADP/CPC Seminar on 29 November 2013, publication of Joint Plans and a Practitioner's Guide to GOPR2, aimed at supporting practice.

## 6. How are our services improving?

This section provides a summary of what progress we have made since we published our last CPC Standards and Quality Report 2011/2012; what capacity we have for further improvement; and what our priorities and next steps are for 2013 and beyond.

**Evaluation: We are confident that our child protection services are improving; there is capacity for further improvement; and we are continuing to deliver better outcomes for children and families across Perth and Kinross.**

*“Child protection is a complex system requiring the interaction of services, the public, children and families. For the system to work effectively, it is essential that everyone understands the contribution they can make and how those contributions work together to provide the best outcomes for children. Social workers, health professionals, police, educational staff and anyone else who works with children and their families, as well as members of the community, need to appreciate the important role they can play in remaining vigilant and providing robust support for child protection”.*

*National Guidance for Child Protection in Scotland (Scottish Government, 2010)*

### **What progress have we made since our last Standards and Quality Report?**

Last year, we identified a wide range of areas for further development and/or improvement and a number of actions/tasks and/or priorities, many of which we have delivered upon, as evidenced throughout this report.

We have reported frequently upon them with regular progress/update reports to the Children and Young People’s Strategic Group (C&YPSG), all of which have been published on the Child Protection Website.

Since then, we have also made further improvement to the:

- continuous improvement through self-evaluation programme, by increasing the number/range of self evaluation activities being carried out per annum and by the publication of evidence-based evaluation reports and regular progress/update reports;
- CPC Single Improvement Plan 2013, by rationalising it, introducing a SMART RAG<sup>25</sup> Legend and by the publication of regular progress/update reports which show that since first published in 2011, a total of 67 separate actions/tasks have been completed/discharged, leaving a total of 29 underway and/or ongoing at 24 June 2013 (see Appendix II); and
- performance management information and statistical information available to the CPC, by working in partnership with the Police Scotland/Community Safety Partnership (CSP) Intelligence Analyst.

### **What is our Capacity for Further Development and/or Improvement?**

We have a strong capacity for further development and/or improvement, underpinned by a robust continuous improvement through self-evaluation programme.

<sup>25</sup> SMART Project Management Toolkit – Specific; Measurable; Attainable; Realistic; Timebound – Progress shown as Red; Amber; Green.

During 2012/2013, the CPC, CPC Sub Groups and Single Service/Agencies undertook further self-evaluation work. The following is a synopsis of that self-evaluation activity and clearly demonstrates our commitment to continuous improvement through self-evaluation – aimed and improving practice and to providing better outcomes for children and families.

### **CPC Development Day**

The above took place on 16 April 2013. 10 (62%) out of a possible 16 (100%) CPC members attended, plus 3 relevant others. The event was highly evaluated by those in attendance, who agreed it fully met the objectives.

Using the HMIE Self-Evaluation Model – *How good are we now? How do we know? How good can we be?*; CPC members took the opportunity to review and evaluate the CPC business, self evaluation and improvement planning processes. A number of improvements have since been made to the CPC meeting/business processes.

A series of presentations and facilitated workshops, particularly around *children and young people affected by parental substance misuse; mental ill health and domestic abuse (toxic trio)*, allowed members to focus on and to identify key priorities for 2013 and beyond. These are now included as high priority actions/tasks in wider the CPC Single Improvement Plan 2013 (Appendix II).

The following table evidences the collective competence and confidence of the CPC membership @ 16 April 2013:

Table No: 4

No	Question	Strongly Agree	Agree	Others
1	I am clear about the role and remit of the CPC, as specified in Part 2 of the National Guidance for Child Protection in Scotland 2010?	4 (31%)	7 (54%)	2 (15%)
2	I am clear about my role, remit and responsibility as a member of the CPC?	7 (54%)	5 (38%)	1 (8%)
3	I understand the role, remit and responsibility of the other members of the CPC and the services and/or agencies they represent?	6 (46%)	4 (31%)	3 (23%)
4	I have the necessary child protection skills and knowledge to fulfil my individual and collective responsibility as a member of the CPC?	7 (54%)	4 (31%)	2 (15%)
5	I think the CPC is sufficiently focussed on frontline child protection practice, and clear about impact and outcomes?	3 (23%)	7 (54%)	3 (23%)
6	I think the CPC provides strong and robust leadership, direction and scrutiny of child protection across Perth & Kinross?	6 (46%)	7 (54%)	0 (0%)
7	I think the CPC is well informed in terms of National Policy and Practice Development?	8 (62%)	5 (38%)	0 (0%)
8	I am clear about the CPC's Self Evaluation Programme and Improvement Planning Framework?	7 (54%)	4 (31%)	2 (15%)
9	I am clear about the CPC's current Business Priorities?	4 (31%)	6 (46%)	3 (23%)
10	I actively cascade and promote the work of the CPC within my own service / agency?	7 (54%)	6 (46%)	0 (0%)

### **CPC Practice Sub Group – Development Session**

The above took place on 31 May 2013. 10 (80%) out of a possible 12 (100%) Sub Group members attended. Again, the event was highly evaluated by those in attendance, who agreed it fully met the objectives.

Following the same self-evaluation model, members focussed on the business processes and work of the Sub Group and how that linked into the wider CPC business, self evaluation and improvement planning processes.

A number of strengths were identified, albeit a number of improvements are now being made to the Sub Group's meeting/business processes, aimed at supporting members further.

**Key Priorities for the CPC Practice Sub Group – Develop/enhance the Annual Case File Audit process; develop further Practitioner Guidance for Under-Age Sexual Activity; Information Sharing etc; Chronologies; and Getting Our Priorities Right (GOPR2); develop further joint working for Children and Young People Affected By Parental Substance Misuse; Mental Ill Health and Domestic Abuse (Toxic Trio); and promote better case file recording practices.**

### ***CPC Training Sub Group – Development Session***

The above took place on 20 June 2013. 10 (77%) out of a possible 13 (100%) Sub Group members attended. Again, the event was highly evaluated by those in attendance, who agreed it fully met the objectives.

Following the same self-evaluation model, members focussed on the business processes and work of the Sub Group and how that linked into the wider CPC business, self evaluation and improvement planning processes. Again, a number of strengths were identified, albeit a number of improvements are now being made to the Sub Group's meeting/business processes, aimed at supporting members further.

**Key Priorities for the CPC Training Sub Group – Increasing staff training and developing opportunities; improving the evaluation of child protection training; developing bespoke/specific training about Children and Young People Affected By Parental Substance Misuse; Mental Ill Health and Domestic Abuse (Toxic Trio); New Technologies/Social Networking/Internet Safety; and Getting our Priorities Right (GOPR2).**

The following table evidences the collective competence and confidence of the CPC Practice Sub Group @ 31 May 2013 and the CPC Training Sub Group @ 20 June 2013 respectively:

Table No: 5

No	Question	Strongly Agree	Agree	Others
1	I have an understanding and awareness of the National Guidance for Child Protection in Scotland 2010?	40%	50%	10%
		60%	30%	10%
2	I am clear about the role and remit of the CPC Practice / Training Sub Group?	30%	30%	40%
		30%	60%	10%
3	I am clear about <b>my</b> responsibility as a member of the CPC Practice/Training Sub Group?	40%	20%	40%
		50%	30%	20%
4	I have the necessary child protection skills and knowledge to fulfil my individual and collective responsibility as a member of the CPC Practice / Training Sub Group?	50%	40%	10%
		60%	20%	20%
5	I think the CPC Practice / Training Sub Group is well informed in terms of national policy and practice developments	30%	60%	10%
		60%	40%	0%
6	I actively cascade and promote the work of the CPC Practice / Training Sub Group within my own service/agency?	0%	70%	30%
		20%	60%	20%
7	I am clear about the CPC Practice / Training Sub Group's priorities?	0%	70%	30%
		20%	40%	40%

Legend: CPC Practice Sub Group (Sample Size 10)



CPC Training Sub Group (Sample Size 10)



### ***Single Service/Agency Self-Evaluations***

Throughout 2012/2013, as evidenced and showcased at the CPC Development Day (16 April 2013), CPC partner services/agencies have continued to develop their own respective continuous improvement through self-evaluation activities.

The following is a snapshot of some of these key activities and/or improvements:

#### ***Education Services***

- improved information sharing of child concern reports, with the introduction of the Multi-Agency Screening Group (MASG), which now has education involvement and better feedback to the child/young person's Named Person within Schools;
- improved the recording practices, record keeping and case file management of child concern reports, with the introduction and roll out of new of Child Concern Folders (underway), supported by staff training and development opportunities;
- improved and mandatory networking and training opportunities for all Child Protection Officers (CPOs) in Schools;
- improved awareness, understanding and embedding of Getting it Right for Every Child and the GIRFEC Practice Model, through staff training and development opportunities; and
- improved support to Education and Children's Services practitioners, with the forthcoming publication of the revised ECS Child Protection Procedures 2013.

#### ***Health Services***

- improved awareness and understanding of continuous improvement through self-evaluation and introduced a quality assurance mechanism, all supported by way of staff training and development sessions;
- improved awareness and understanding of child protection and Getting it Right for Every Child, by developing NHS online training modules;
- improved the quality and consistency of assessments and chronologies, by way of staff training and development sessions;
- published, distributed and evaluated the impact of the Self Harm and Suicide Guidelines, supported by the development of NHS Tayside online training module;
- development of child protection database to monitor and maintain child protection training levels within Perth & Kinross CHP;
- bespoke staff training and development opportunities, including a development day on Trauma and Impact on Brain Development; Using GIRFEC in Practice; Chronologies and the Role of the Named Person (62 local NHS staff attended);
- publishing the Perth and Kinross Inter-Agency Getting it Right for Every Child Newsletters on behalf of partners; and
- developing a number of web-based resources for children, young people and families such as Cool2Talk, Self Harm & Suicide and the Perth & Kinross Children, Young People and Families Health websites.

### ***Police Scotland***

- establishment of Police Scotland, effective from 1 April 2013, resulting in a review and restructuring of the Public Protection Unit across Tayside;
- improved information sharing, with the ongoing roll-out of the Police Scotland Vulnerable Persons' Database;
- publication of the Police Scotland Perth and Kinross Local Policing Plan; and
- improved equipment for the joint investigative interviewing/visual recorded interviews of children and young people, supporting by staff training and development sessions.

### ***Social Work Service – Children and Families' Services***

- embedding self-evaluation and improvement planning across all teams within children and families' services, supported by staff training and development opportunities and in-service briefings;
- improving timescales for permanence planning for children and young people;
- improved engagement and communication with children and families involved with social work to ensure they understand the reasons for decisions being made about them;
- annual self-assessment and unannounced inspections by the Care Inspectorate;
- leading partner on the annual case file audits since 2002;
- leading partner on the implementation, evaluation and roll out of the Multi-Agency Screening Group (MASG);
- leading partner on a range of audits and reviews of key child protection processes and practice; and
- leading partner in the revision of the ECS Child Protection Procedures 2013.

### ***Housing and Community Care Services***

- improved screening processes for child concerns, by drug and alcohol workers;
- joint working protocols with Tayside Substance Misuse Services (TSMS), aimed at promoting joint working, attendance at key meetings and improved timescales;
- improved joint working between Criminal Justice and the Scottish Prison Service Children's Services;
- better coordination of cases/referrals by the inter-agency Complex Case Integration Group (CCIG), ensuring children and families with complex needs are receiving a coordinated package of support; and
- improved working between adult services and children services, in response to recent case file audits, particularly in terms of mental ill health, with barrier busting events, training and regular managerial meetings.

### ***Voluntary/Third Sector – Child Protection Forum***

- reviewed the role, remit and membership of the forum, which now includes dedicated administrative/secretariat support;

- strong voluntary sector representation at the CPC and three CPC Sub Groups, with policy and practice developments being cascaded widely;
- increased membership of the forum; 19 key organisations are core members; other associated membership; overall membership is up 35%;
- increased attendance rates at the quarterly meets; up 50%;
- implemented a robust information and communications strategy, which includes e-alerts and newsletters to voluntary sector organisations and/or managers;
- implemented a planned programme of short practitioner briefings on national and local policy and practice developments; and
- working in partnership with the CPC and engagement with children and young people, refreshing the highly evaluated Child Protection Posters by August 2013.

## **What are our Priorities and Next Steps?<sup>26</sup>**

The following provides a **high level summary**<sup>27</sup> of our capacity for improvement, our priorities and our next steps:-

In 2013 and beyond, within Perth and Kinross, we will continue to:

### **Generally:**

- *promote and advocate that “child protection is everyone’s job”*
- *provide strong leadership, direction and scrutiny of our collective child protection services;*
- *embed the Getting it Right for Every Child approach and practice model across all services/agencies;*
- *focus on frontline child protection services and build on our very effective child protection practices;*
- *engage with and listen to service users (children and families), staff (practitioners) and our communities;*
- *develop further the child protection and GIRFEC websites;*
- *focus on the areas for further development and/or improvement identified in this report; and*
- *influence national, regional and local child protection policy, practice and partnership developments.*

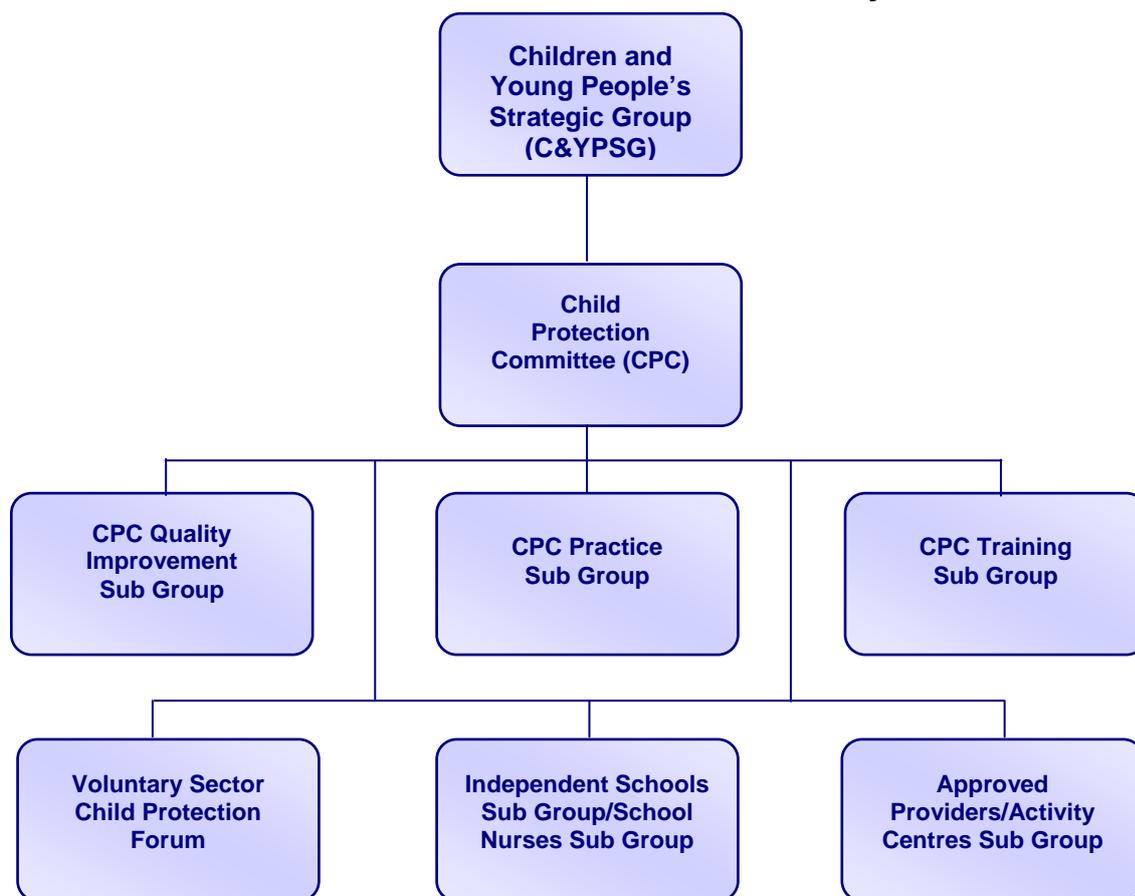
### **Specifically:**

- *develop joint services and support to children and young people affected by parental substance misuse; mental ill health and domestic abuse (toxic trio), supported by staff training;*
- *review and update key child protection practitioner guidance – specifically the CPC Child Protection Guidelines; Practitioners Guides to Under Age Sexual Activity; Chronologies; Child Sexual Exploitation and Getting of Priorities Right (GOPR2), supported by staff training;*
- *work to strengthen integrated assessments, plans and chronologies;*
- *develop further our engagement with, and advocacy provisions for, children, young people and their families, specifically those involved with our child protection services;*
- *promote continuous improvement through self-evaluation, in keeping with the new scrutiny and inspection model; and*
- *implement and fully deliver upon, all the actions/tasks contained within the Perth and Kinross CPC Single Improvement Plan 2013.*

<sup>26</sup> Evidenced by the Perth and Kinross CPC Continuous Improvement through Self-Evaluation Programme and the Perth and Kinross CPC Single Improvement Plan 2013.

<sup>27</sup> Linked with the Care Inspectorate’s Scrutiny & Improvement Agenda per Child Protection Services: Findings of Joint Inspections 2009 – 2012 (Care Inspectorate, 30 May 2013) their Summary Report (Care Inspectorate 30 May 2013) and a Briefing Note (CareKnowledge 11 June 2013).

## Perth and Kinross Child Protection Committee Governance, Structure and Accountability Framework



### Electronic Links

[Perth and Kinross Children and Young People's Strategic Group – Membership](#)

[Perth and Kinross Child Protection Committee – Membership](#)

[Perth and Kinross CPC Quality Improvement Sub Group – Membership](#)

[Perth and Kinross CPC Practice Sub Group – Membership](#)

[Perth and Kinross CPC Training Sub Group – Membership](#)

[Perth and Kinross Child Protection Committee Website](#)

[Perth and Kinross Partnership Agreement and Constitution](#)

[Perth and Kinross CPC – A Guide](#)

[Perth and Kinross CPC Single Improvement Plan 2013](#)

[Perth and Kinross CPC Continuous Improvement through Self-Evaluation Programme](#)

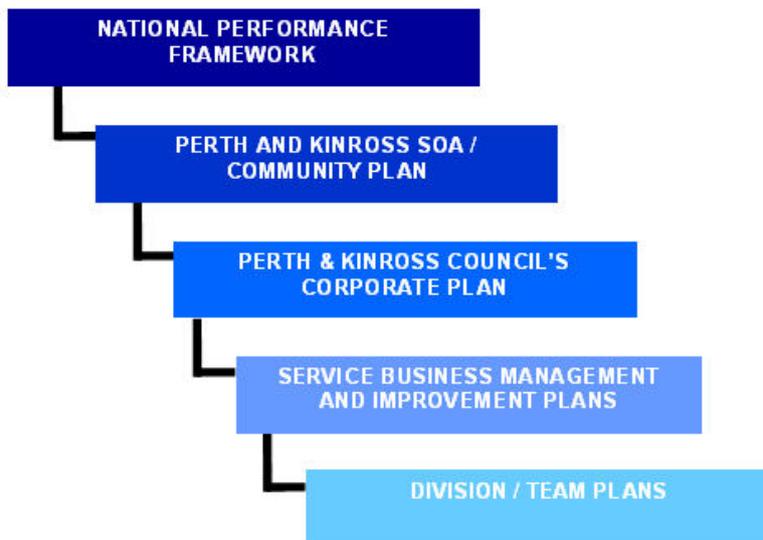
[HMIE Child Protection Quality Indicator Framework 2009](#)

[Care Inspectorate Draft Quality Indicators 2012](#)

## Perth and Kinross Child Protection Committee Reporting Framework



### Our Golden Thread<sup>29</sup>



<sup>28</sup> Perth and Kinross ICSP – Currently under review at the time of publication

<sup>29</sup> Extracted from the Perth and Kinross Council Corporate Plan 2013 – 2018



**CPC Single Improvement Plan 2013**  
**(Reviewed and Published 24 June 2013)**  
**First Progress/Update Report – End October 2013**

**CPC Single Improvement Plan 2013 – Reviewed and Published 24 June 2013**

<b>Date</b>	<b>Progress/Update Report</b>	<b>Total Actions/Tasks</b>	<b>Total Actions/Tasks Completed (Approved by CPC)</b>	<b>Total Actions/Tasks Added</b>	<b>Total Actions/Tasks Ongoing</b>
24/06/2013	Reviewed/Published	29	N/A	N/A	29
October 2013	First Progress Report				

## Electronic Links – CPC Improvement Plan and Progress/Update Reports

- [CPC Single Improvement Plan 2011 – Published 1 November 2011](#)
- [CPC Single Improvement Plan 2011 – First Progress/Update Report](#)
- [CPC Single Improvement Plan 2011 – Second Progress/Update Report](#)
- [CPC Single Improvement Plan 2011 – Third Progress/Update Report](#)
- [CPC Single Improvement Plan 2011 – Fourth Progress/Update Report](#)

RAG Legend – Red; Amber; Green;

<b>R</b>	<b>RED:</b> There are significant issues and/or risks that are impacting on the action/task right now = we are not delivering the action/task on time/scope/budget.
<b>A</b>	<b>AMBER:</b> There are some issues and/or risks that will impact on the action/task if not fixed = we are at risk of not delivering the action/task on time/scope/budget.
<b>G</b>	<b>GREEN:</b> There are no issues and the action/task is progressing according to plan = we are delivering the action/task on time/scope/budget.

## Part I – High Priority Actions/Tasks for CPC 2013/2014

No	What? Action/Task	Who? Strategic Person Responsible	Progress Check to Date	RAG	Evidence Available
<b>Toxic Trio – Children Affected by Parental Domestic Abuse; Mental Health and Parental Substance Misuse</b>					
1	Develop an Inter-Agency Intensive Support Response for Women Experiencing Domestic Abuse	Alison Irvine Head of C&F Service	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	•
2	Promote and develop further Joint Working between Children's Services and Adult Services re <i>Working with Children and Young People Affected by Parental Mental Health Difficulties</i> , supported by staff training and development	Joyce Thewlis ECS C&F Service Manager (Child Protection)	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
3	Review, Revise and Update the current CPC Inter-Agency Guidance – <i>Children Affected by Parental Substance Misuse (CAPSM)</i> , in keeping with the Scottish Government National GOPR2 Guidance 2013	Ian Smillie ADP Lead Officer  Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
<b>Screening; Assessments; Chronologies</b>					
4	Embed and Evaluate the Multi-Agency Screening Arrangements for Child Concern Reports (MASG)	Alison Irvine Chair of Child Protection Committee	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•

No	What? Action/Task	Who? Strategic Person Responsible	Progress Check to Date	RAG	Evidence Available
5	Review and Evaluate Single Service/Agency Assessment Tools and move towards embedding GIRFEC compliant Integrated Assessments across all Services/Agencies, supported by Guidance and Staff Training	Margaret Muir ECS C&F Improvement Officer	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
6	Review and Evaluate Single Service/Agency Chronologies and move towards embedding GIRFEC compliant Integrated Chronologies across all Services/Agencies, supported by Guidance and Staff Training	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
7	Review, Publish and Implement the revised CPC Under-Age Sexual Activity Protocol in compliance with the Scottish Government Guidance – <i>Under-Age Sexual Activity: Meeting the Needs of Children and Young People and Identifying Child Protection Concerns</i>	Joyce Thewlis ECS C&F Service Manager (Child Protection)	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
<b>Miscellaneous – Other High Priorities for 2013/2014</b>					
8	Increase Engagement with, and Feedback from, Service Users – <i>Children, Young People and their Families</i>	Joyce Thewlis ECS C&F Service Manager (Child Protection)	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	<ul style="list-style-type: none"> <li></li> </ul>
9	Develop a robust response to Child Sexual Exploitation and raise basic awareness and understanding of staff	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	<ul style="list-style-type: none"> <li></li> </ul>

## Part II – Other/Ongoing Actions/Tasks for CPC 2013/2014

No	What? Action/Task	Who? Strategic Person Responsible	Progress Check to Date	RAG	Evidence Available
10	Promote and develop further Joint Working between Children's Services and Adult Services re <i>Working with Children and Young People Affected by Parental Learning Disability</i> supported by staff training and development	Margaret Muir ECS C&F Improvement Officer	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	<ul style="list-style-type: none"> <li></li> </ul>
11	Develop further the existing CPC Inter-Agency Management Information and Statistical Data Set, in partnership with the Police Analyst	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
12	Review the local Single Service/Agency policy and practice arrangements re <i>Unseen/Hidden Children</i>	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
13	Review the Advocacy Service arrangements for Children and Young People, via the Children and Youth Rights Worker and the Advocacy Worker	Alison Irvine Chair of Child Protection Committee	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
14	Monitor the impact of DWP Benefit Reforms/Welfare Reforms on Children and Families	Joyce Thewlis ECS C&F Service Manager (Child Protection)	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	<ul style="list-style-type: none"> <li></li> </ul>
15	Review and Evaluate the Joint Investigative Interviewing and VRI arrangements within Perth and Kinross (VRI - Visually Recorded Interviews)	Graham Binnie Detective Inspector, Police Scotland	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	<ul style="list-style-type: none"> <li></li> </ul>

No	What? Action/Task	Who? Strategic Person Responsible	Progress Check to Date	RAG	Evidence Available
16	Develop and deliver staff training re <i>Legislative Changes – Children’s Hearings (Scotland) Act 2011 and Emergency Measures Regulations</i>	Janet McVeigh ECS Child Protection Training Officer	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
17	Publish and Implement the revised CPC Child Protection Information Sharing Protocol 2013 etc, supported by the following related publications:- <ul style="list-style-type: none"> <li>Information and Advice Leaflets for Children and Young People;</li> <li>Information and Advice Leaflets for Parents and Carers;</li> <li>Information, Advice and/or Guidance for Practitioners;</li> <li>Information and advice on Confidentiality and Consent; and</li> <li>Legislative and/or Policy Framework.</li> </ul>	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
18	Review, Publish and Implement the revised CPC Significant Case Review Protocol 2013	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
19	Review, Publish and Implement the revised ECS Child Protection Procedures 2013	Alison Irvine Head of C&F Service	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	<ul style="list-style-type: none"> <li></li> </ul>
20	Review the use of and efficacy of Voluntary Measures between Social Work and the Children’s Reporter	Joyce Thewlis ECS C&F Service Manager (Child Protection)	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	<ul style="list-style-type: none"> <li></li> </ul>

No	What? Action/Task	Who? Strategic Person Responsible	Progress Check to Date	RAG	Evidence Available
21	Complete the Implementation of the Additional Support Needs (ASN) Review	Bill Colley ECS Quality Improvement Officer	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
22	Extend the support for young people in the secondary sector in line with the approach developed in Almondbank House (integrated and intensive support to children and families – Almondbank 2)	Bill Colley ECS Quality Improvement Officer	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
23	Develop and Deliver skills-based Inter-Agency training for staff attending Child Protection Case Conferences and other child protection related meetings	Janet McVeigh ECS CP Training and Development Officer	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
24	Implement further the Community Engagement Programme (Blairgowrie) in terms of the CPC Public Information, Communication and Engagement Strategy 2011	Alison Irvine Chair of Child Protection Committee	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
25	Review Breaches of Non Disclosure Orders (Children's Hearings)	Anne Gerry Locality Reporter Manager	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
26	Embed the role of GIRFEC Named Person – Tayside wide	Julie Flynn (Health)  Anne Dalziel (Education) (Jointly)	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	A	•
27	Develop new Self Evaluation Collection Templates/Toolkits in line with the revised Care Inspectorate Quality Indicator Framework 2013, when finally published	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•

No	What? Action/Task	Who? Strategic Person Responsible	Progress Check to Date	RAG	Evidence Available
28	Review and Publish the revised CPC Inter-Agency Child Protection Guidelines 2013	Ross Drummond Child Protection Inter-Agency Coordinator	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•
29	Refresh the CPC Public Information Poster Campaign, in partnership with Children and Young People, via the Voluntary Sector	Corinna Robertson Chair of Voluntary Sector Child Protection Forum	<ul style="list-style-type: none"> <li>Action Underway/Ongoing @ 24 June 2013.</li> </ul>	G	•

