

PERTH AND KINROSS COUNCIL

Housing and Health Committee

6 November 2013

Social Care Commissioned Services – Contract Values and Monitoring Arrangements**Executive Director (Housing and Community Care)****PURPOSE OF REPORT**

This report advises Committee of the contract values and monitoring arrangements for social care services commissioned by Housing and Community Care for 2013 -14 and notes the importance of joint strategic commissioning as a means of determining future priorities for purchasing care and support services.

1. BACKGROUND

This report presents information on the levels of funding for social care commissioned services during 2013-14. For scrutiny purposes and to comply with the Following the Public Pound Guidance, the Committee is asked to take note of the funding for external voluntary and any private organisations which are contracted to provide services under Service Level Agreements. In addition, this report also provides detailed information on all other funding to external bodies, through different types of contractual arrangements, which are appropriate to the type of service being provided and the method of procurement.

2. COMMISSIONING AND CONTRACTING ARRANGEMENTS

- 2.1 All contracts for social care are subject to monitoring and contract management arrangements which are undertaken by the Commissioning and Contracting Team within Housing and Community Care. The overall review and scrutiny at service level is provided by the Service's Purchased Services Board, which meets bi-monthly and chaired by the Head of Housing and Strategic Commissioning.
- 2.2 Strategic Commissioning is fundamental to the work of Housing and Community Care to ensure that services are designed to meet the community care needs of the Perth and Kinross population and to deliver the outcomes which are critical for individuals and communities. Service Level Agreements and Contracts are monitored to make sure providers deliver an acceptable quality of service which is value for money, and that the services are directly aligned to the objectives and outcomes of Housing and Community Care strategies.

2.3 Committee will be aware of the policies which sets the wider context for the work of Housing and Community Care. In summary, these are:

- Health and Social Care integration and shifting the balance of care away from institutional settings
- Delivering care and support which is personalised and where possible self directed
- Delivering care and support which is focused on achieving positive outcomes for individuals and communities
- Empowering and working with communities to provide a range of appropriate solutions for care and support
- Working in a preventative way and tackling inequalities

These themes are incorporated into the client-based strategies which have been approved previously by the Housing and Health Committee and which provide the underpinning set of principles for monitoring the work of providers.

2.4 Committee should also note the importance of the draft Joint Commissioning Strategy for Older People 2013/14-15/16 (report 13/115 refers) which was approved in March 2013. This strategy will, for the first time, provide an integrated plan for the future shape of a care and support services for older people, commissioned in Perth and Kinross by the Council, NHS Tayside, the Perth and Kinross Association of Voluntary Services (PKAVS) and Scottish Care. The finalised strategy and 3 Year Action Plan will brought back to Committee for approval in 2014 and will indicate the general purchasing priorities for the Council and its planning partners in future years.

2.5 Further guidance on extending joint commissioning strategies to encompass other community care client groups is expected early in 2014 from the Joint Improvement Team at the Scottish Government.

3. PROPOSALS

3.1 All contractual arrangements, including Service Level Agreements, operate within the overarching framework for procurement of social care services, which is contained within the Perth and Kinross Contract Rules and the specific Contract Rules for the Procurement of Social Care Services (the Social Work Contract Rules)

3.2 A detailed list of providers receiving funding is provided in the appendices to this report as follows:

- Appendix 1 provides the list of Service Level Agreements, Block Contracts and also Individual packages which are purchased on a spot basis for 2013-14, to the total value of £13,704,540.
- Appendix 2 provides the list of care homes in Perth and Kinross operating under the National Care Home Contract, with a level of spend of £19.389 million for 2013-14.

- Appendix 3 provides the list of care at home agencies operating under pre-placement agreements in Perth and Kinross, with a level of spend of £4.9 million for 2013-14.

4. CONCLUSION AND RECOMMENDATIONS

4.1 This report provides information on Housing and Community Care's expenditure on a range of externally commissioned services for the financial year 2013-14. Committee is asked to note that monitoring arrangements are well developed and are implemented by the Commissioning and Contracting team in Housing and Community Care, to ensure that services meet quality standards and remain strategically relevant. The draft Joint Strategic Commissioning, which is a core part of the integration of health and social care, will outline the future purchasing intentions of the Council and its planning partners, with a view to directing the shape of expenditure on commissioned services over the next several years.

4.2 Committee is asked to:

- 1) Note the Housing and Community Care commissioning activities and expenditure for 2013/14.
- 2) Instruct that a future report is submitted to Committee in June 2014 detailing the contracts for 2014/15.

Author(s)

Name	Designation	Contact Details
Lorna Cameron	Head of Housing and Strategic Commissioning	LEcameron@pkc.gov.uk Tel 01738 476705

Approved

Name	Designation	Date
John Walker	Executive Director, Housing and Community Care	24 October 2013

If you or someone you know would like a copy of this document in another language or format, (on occasion only, a summary of the document will be provided in translation), this can be arranged by contacting *Lorna Cameron*



Council Text Phone Number 01738 442573

1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

The undernoted table should be completed for all reports. Where the answer is 'yes', the relevant section(s) should also be completed

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	Yes
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	Yes
Consultation	
Internal	Yes
External	Yes
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan / Single Outcome Agreement

1.1 This report supports the following outcomes from the Community Plan/Single Outcome Agreement and Corporate Plans:

- Developing educated, responsible and informed citizens
- Promoting a prosperous, inclusive and sustainable economy
- Supporting people to lead independent, healthy and active lives
- Creating a safe and sustainable place for future generations

Corporate Plan

1.2 As outlined in section 1.1.

2. Resource Implications

Financial

2.1 The expenditure referenced in the appendices to this report has been previously approved as part of the Council's Budget for 2013-14.

Workforce

2.2 There are no workforce implications arising from this report.

Asset Management (land, property, IT)

- 2.3 There are no land, property or IT implications arising from this report.

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

The contents of this report have been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- (i) Assessed as **not relevant** for the purposes of EqIA

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.

The contents of this report have been considered under the Act, however, no action is required as the Act does not apply to the matters presented in this report. This is because the Committee are requested to note the contents of the report only and the Committee are not being requested to approve, adopt or agree to an action or to set the framework for future decisions.

Sustainability

- 3.3 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.

No steps are required to be taken in this area.

Risk

- 3.5 An assessment of key corporate risks associated with Housing and Community Care's funding for external contracts and Service Level Agreements and any proposed changes for 2013-14 and 2014 -15 was included in the report on the Council's Revenue Budget for 2013/14 and 2014/15, which was considered by the Council on the 14 February 2013.

4. Consultation

Internal

- 4.1 The Head of Legal Services has been consulted regarding the content of this report

External

- 4.2 For the purposes of this report there has been no external consultation. However, there are well established arrangements for consulting with external providers of care and support by means of fora and reference groups. In addition, on an individual basis the Commissioning and Contracting Team works with organisations to ensure that services are delivered within the terms of contracts and Service Level Agreements.

5. Communication

- 5.1 No requirements for communication arise from this report. For Service Level Agreements and Contracts the Commissioning and Contracting Team is responsible for notifying providers of the levels of funding which apply to the financial year, following the approval of the Council's budget in February each year.

2. BACKGROUND PAPERS

The following background papers are referred to in this report:

Report 12/476 to the Housing and Health Committee on 31st October 2012- Contract Rules for the Procurement of Social Work Services by the Executive Directors of Housing and Community Care and Education and Children's Services.

Report 13/115 to the Housing and Health Committee on the 13th March 2013 – Consultation Draft Commissioning Strategy by the Executive Director(Housing and Community Care)

3. APPENDICES

Appendix 1 – Housing and Community Care Commissioned Social Care Services 2013/14

Appendix 2 – Housing and Community Care Commissioned Social Care Services 2013/14 (Care Homes)

Appendix 3 – Housing and Community Care Social Care Commissioned Services 2013/14 (Care at Home Providers)

Appendix 1 – Housing and Community Care Commissioned Social Care Services 2013/14

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Alzheimer's Scotland	110,672	SLA	Dementia Specialists
Anchor House Accommodation	136,409	SLA / Contract	Accommodation with support - alcohol and homelessness
Anchor House Floating Support	119,827	Contract	Housing support - sustaining tenancies
Ark Arkbrae/Perth Outreach	115,272	Contract	Housing support - learning disability
Ark Blairgowrie	285,187	Contract	Accommodation with support learning disability
Ark Individual Packages	20,774	Individual Placement	Care and support – learning disability
Autism Initiatives	898,475	Contract	Accommodation with support – autism
Avenue Care Services	20,938	Individual Placement	Care and support – learning disability
Bield Housing Association	95,004	Contract	Sheltered housing
Blairgowrie and District Freedom Coach	8,120	SLA	Transport - older people
Action for Children - P4 Project	135,000	SLA	Specialist support - families
Cairn Housing Association	60,934	Contract	Sheltered housing
Caledonia Housing Association	175,669	Contract	Sheltered housing
Campbell Blair Drummond	106,411	Individual Placements	Specialist Day Care – learning disability
Campbell Village Trust	44,423	Individual Placements	Specialist Day Care – learning disability
Capability	208,378	Individual Placements	Specialist Day Care and supported living – learning disability
Care Services (Perth)	64,508	Individual Placements	Care and support – learning disability
Carewatch Tayside	8,450	Individual Placements	Care and support – learning disability
Carolina House Trust	7,069	Individual Placement	Care and support – learning disability
Check in (Giraffe)	26,500	SLA	Employment opportunities
Choices Community Care Services Ltd	55,040	Individual placements	Care and support – learning disability
Churches Action for the Homeless (CATH) - Day Centre	142,458	SLA	Day Centre - homeless
CATH – Floating Support	97,643	Contract	Housing support - sustaining tenancies
CATH - Hostel	260,606	Contract	Direct access hostel - rough sleeping
CATH - Street - Outreach	66,323	Contract	Specialist support - rough sleeping
Community Integrated Care	326,504	Contract	Accommodation with support – mental health
Cornerstone	140,957	Contract	Care and support - learning disability
Cornerstone Respite Bureau	322,436	Contract	Respite - learning disability
Cornerstone	86,548	Contract	Housing support - learning disability
Cornerstone mental health	41,000	SLA	Secondment to PKC Springwell – mental health
Cornerstone Individual Packages	278,170	Individual Placements	Care and support - learning disability

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Crossroads Care Attendant Scheme	326,046	SLA	Care at home
Crossroads Individual Package	9,522	Individual Placement	Care and support - learning disability
Disabled Go	13,000	SLA	Information on accessibility
Disability Information Service	19,580	SLA	Specialist advice
Dovetail	11,650	SLA	Supported employment placements
Elmwood College	86,000	Individual placements	Supported education – learning disability
ENABLE	87,356	Contract	Housing support package - learning disability
ENABLE - Friendship Network Project	9,405	SLA	Friendship network - learning disability
ENABLE – 10 Individual Packages	326,929	Individual Placements	Specialist care and support – learning disability
Foxlane	7,479	Individual Placement	Day activity – learning disability
Gateway Enterprises Walled Garden /Misecraft	173,716	SLA	Day opportunities - mental health
Gowrie Care Floating Support	208,467	Contract	Housing support - sustaining tenancies
Gowrie Care, Alyth	323,132	Contract	Accommodation with support - learning disability
Gowrie Care, Alyth 2	258,956	Contract	Accommodation with support - learning disability
Gowrie Care, Crieff	356,552	Contract	Accommodation with support - learning disability
Gowrie Care, Kinross	291,832	Contract	Accommodation with support - learning disability
Gowrie Care – Individual Package	25,618	Individual Placement	Car and support – Learning disability
Gowrie Care, Simon House	199,260	SLA and Contract	Accommodation with Support – Mental Health
Hanover Housing Association	49,672	Contract	Sheltered housing
Hansel	4,329	Individual Placement	Day care – learning disability
Hayfield	14,455	Individual Placement	Day care – learning disability
Hillcrest Tenancy Support	60,606	Contract	Housing support - sustaining tenancies
Hope Park Day Care	10,285	Contract	Day care - older people
Hope Park Respite	28,642	Contract	Respite – older people
Independent Advocacy	233,919	SLA	Independent advocacy - carers, people with mental health problems, learning disabilities, physical disabilities, older people, children and young people under 25
Independent Living Services	21,730	Contract	Individual care package
Kinross Day Centre	86,254	SLA	Day care - older people
Kinross Voluntary Group (Rural Outreach)	6,359	SLA	Transport - older people
MECOPP	44,000	SLA	Advice for carers - travellers
Mears Care	55,416	Individual Placement	Care and support – learning disability
Mental Health User Forum (PLUS)	50,393	SLA	Advice for carers – mental health
Momentum Care	3,276	Individual Placement	Day care – learning disability

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Mungo Foundation – Perth	426,757	Contract	Accommodation with support - learning disability
North East Sensory Services for deaf people	53,809	Contract	Specialist social work service - sensory impaired
Norwell Clinic	4,500	SLA	Complementary therapies – carers
Support in Mind (Scotland)	34,800	SLA	Support to carers - mental health
Oasis Day Care	20,250	SLA	Day care for older people
PAMIS	8,781	SLA	Support - profound and multiple disabilities
Penumbra	4,375	SLA	Respite - mental health
Perth and Kinross Access Cars	10,022	SLA	Transport - older people.
Perth and Kinross Association of Voluntary Services (PKAVS) Core Funding	53,859	SLA	Projects for people with community care needs
PKAVS Time banking	32,000	SLA	Time banking development
PKAVS Local Area Co-ordination	16,000	SLA	Local Area Co-ordination
PKAVS Hospital link worker	31,000	SLA	Carers
PKAVS Community Pump Priming	50,000	SLA	Community fund for small groups
PKAVS Community capacity	79,000	SLA	Community capacity
PKAVS MEAD	48,000	SLA	Support - Minority Ethnic Communities
PKAVS Perth City Day Services	26,343	SLA	Day care – older people
Perth and Kinross Society for the Blind	140,078	SLA	Specialist social work service - sensory impairment
Perth Association for Mental Health / Mindspace	192,407	SLA	Day opportunities/ counselling - mental health
Perth Money Advice Project	210,688	SLA	Money advice and support
Perth Six Circle	8,778	SLA	Community Support – mental health, ex offenders, unemployed
Perthshire Women's Aid	85,058	Contract	Accommodation with support - domestic violence
Pitlochry Good Neighbours	1,936	Contract	Transport - older people
Pitlochry Tryst	74,615	Contract	Day centre - older people
Perth Carers Centre (inc. Pitlochry, Blairgowrie, Crieff)	196,512	SLA	Day centre - older people
PUSH	30,261	SLA	Support and independent living - learning disability
Richmond Fellowship Housing Support	196,633	Contract	Housing support - learning disability
Richmond Fellowship Individual Packages	325,322	Contract	Housing support - learning disability
Richmond Fellowship – Simpson Square	221,222	Contract	Accommodation with support - mental health
Richmond Fellowship – St. Madoes	296,890	Contract	Care and support - learning disability
Richmond Fellowship – Individual Packages	131,742	Individual placements	Specialist care and support – learning disability
Rowan Alba	149,495	Contract	Housing support - sustaining tenancies
Saints Sports Academy	34,000	SLA	Sports - learning disability, autistic spectrum, mental health.

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
SACRO Mediation Service	55,000	Contract	Neighbour mediation
Salvation Army – Skinnergate	369,888	Contract	Accommodation with support - homelessness
Scottish Association for Mental Health	173,810	Contract	Housing support - mental health
Scottish Society for Autism	256,525	Individual Placements	Specialist care and support – learning disability
Scottish Huntington's Association	27,066	SLA	Specialist advice and support
Sense Scotland	280,188	Contract	Accommodation with support - learning disability
Sense Scotland	258,338	Individual Placements	Specialist Packages
Stanley Development Trust	10,617	SLA	Time banking/Mentoring
Gowrie Care Simon House	199,260	SLA	Accommodation with support - mental health
Tayside Council on Alcohol	24,832	SLA	Advice and support - alcohol
Turning Point, Perth	450,375	Contract	Accommodation with support - learning disability
Turning Point Springland House	300,250	Contract	Accommodation with support - learning disability
Turning Point	132,669	Contract	Accommodation with Support - learning disability
Various	7,322	Small awards under £2,000	Advice/support/transport/carers
W.R.V.S. Good Neighbours/ Community Transport	84,726	Contract	Good neighbours, community transport

Appendix 2 – Housing and Community Care Commissioned Social Care Services 2013/14 (Care Homes)

Provider	Funding (£)	Contract Type	Service
Ancaster Blesma (Crieff)	Funding is based on the number of placements in each care home, at the National Care Home Contracts rates; £499.38 per week for Residential and £580.11 per week for Nursing Care.	NCHC	Physical Disabilities
Beech Manor (Blairgowrie)		NCHC	Nursing / Older People
Arkbrae (Perth)		NCHC	Learning Disabilities
Ashdene Court (Crieff)		NCHC	Older People / Dementia
Ashdene House (Crieff)		NCHC	Older People / Dementia
Ashley House (Milnathort)		NCHC	Older People / Dementia
Balhouseie Auchterarder (Auchterarder)		NCHC	Older People
Balhouseie Coupar Angus (Coupar Angus)		NCHC	Older People
Balhouseie Crieff (Crieff)		NCHC	Older People
Balhouseie Methven (Methven)		NCHC	Older People
Balhouseie Luncarty House (Luncarty)		NCHC	Older People / Dementia
Balhouseie North Inch House (Perth)		NCHC	Physical Disabilities / Older People / Dementia
Balhouseie Pitlochry (Pitlochry)		NCHC	Older People / Nursing / Dementia
Balhouseie Rigifa (Methven)		NCHC	Older People
Balhouseie Rumbling Bridge (Kinross-shire)		NCHC	Older People
Balhouseie Stormont Lodge (Blairgowrie)		NCHC	Older People
Balhouseie The Grange (Balbeggie)		NCHC	Learning Disabilities
Catmoor House (Scone)		NCHC	Older People
Craigieknowes (Perth)		NCHC	Older People / Dementia
Dalginross House (Comrie)		NCHC	Older People
Glencairn House (Auchterarder)		NCHC	Older People
Glenhelenbank (Luncarty)		NCHC	Older People
Hope Park (Blairgowrie)		NCHC	Older People
Kincarrathie House (Perth)		NCHC	Dementia
Kippen House (Dunning)		NCHC	Older People
Levensglenn (Kinross-shire)		NCHC	Older People / Dementia
Louisebrae (Perth)		NCHC	Older People
Meigle Country House (Meigle)		NCHC	Older People
Moncreiffe (Bridge of Earn)		NCHC	Older People
Mount Erich (Blairgowrie)		NCHC	Learning Disabilities
Muirton House (Blairgowrie)		NCHC	Older People / Dementia

Provider	Funding (£)	Contract Type	Service
Northlands (Blairgowrie)	Funding is based on the number of placements in each care home, at the National Care Home Contracts rates; £499.38 per week for Residential and £580.11 per week for Nursing Care.	NCHC	Nursing / Older People
Ochil (Perth)		NCHC	Older People / Dementia
Richmond House (Crieff)		NCHC	Older People
Rivendell (Dunkeld)		NCHC	Older People
Robert Douglas Memorial Home (Scone)		NCHC	Older People
Rosemount (Blairgowrie)		NCHC	Older People / Dementia
Schiehallion (Blairgowrie)		NCHC	Learning Disabilities
St. Johnstouns (Perth)		NCHC	Nursing / Older People
St. Ninians (Blairgowrie)		NCHC	Older People
Strathtay House (Perth)		NCHC	Older People
The Birches (Crieff)		NCHC	Older People
Viewlands House (Perth)	Funding	NCHC	Older People
Wardside House (Crieff)		NCHC	Older People
Providers Non National Care Home Contract		Type of Contract	Service
Balhouseie Dalguise (Balbeggie)		Pre Placement Contract	Learning disabilities
Corbenic Camphill (Dunkeld)		Pre Placement Contract	Learning Disabilities
Upper Springlands (Perth)		Pre Placement Contract	Physical Disabilities/Learning disabilities

Appendix 3 – Housing and Community Care Social Care Commissioned Services 2013/14 (Care at Home Providers)

Approved Providers - Active		Approved Providers - Inactive	
Provider	Funding (£)	Contract Type	
Allied Healthcare	See note below	Approved Provider	Advantage Healthcare
Alzheimer Scotland		Approved Provider	Affinity Trust
Ashdene Home Care		Approved Provider	Ark Housing Association
Avenue Care Services		Approved Provider	Choices Care
Caledonian Homecare Agency		Approved Provider	Community Integrated Care
Care Services		Core Provider for City and Rural	Enable
Carewatch (Tayside)		Core Provider for City	Hansel Alliance
Crossreach		Approved Provider	Leonard Cheshire Services Scotland
Crossroads		Approved Provider	Margaret Blackwood Housing Association
Elite Care (Scotland) Ltd		Core Provider for Rural	Quarriers
Ericht Home Care		Approved Provider	Raeburn Nurse
Gowrie Care (North)		Core Provider for Rural	Richmond Fellowship
Gowrie Care (Perth City)		Core provider for City	Sue Ryder Care
ILS (Tayside and Fife)		Approved Provider	Thera
Kippen Care Services		Approved Provider	Mungo Foundation
Perth Homecare		Approved Provider	National Autistic Society Scotland
Rigifa Care Services		Approved Provider	Scottish Nursing Guild
Rivendell Care at Home		Approved Provider	Scottish Society for Autism

Note: Standardised rates for home care have been in place since 1 April 2009 and are £13.93 per hour local (within 10 miles of providers Perth and Kinross base) or £14.46 non local (out with 10 miles of providers Perth and Kinross base). It should be noted that following the implementation of a re-ablement service, several providers were successful in the being designated as core providers following a competitive process. Care Services, Carewatch and Gowrie Care Ltd are designated core providers for Perth city and Elite Care (Scotland), Gowrie Care and ILS are designated core providers for rural areas.

Some providers are also approved to provide care at home services in Perth and Kinross. Several of these providers provide specialist care and support for individual packages but they are not routinely purchased for care at home at the standardised rates and are presently defined as 'inactive'.

