

PERTH AND KINROSS COUNCIL

Briefing for the Housing and Health Committee on the Health and Social Care Integration Pathfinder Board

11 March 2015

Briefing by John Walker, Executive Director, Housing & Community Care

PURPOSE OF REPORT

This report provides Committee with a brief overview of the content and progress associated with the Action Plan presented to the meeting of the Health and Social Care Integration (H & SCI) Pathfinder Board on 30 January 2015 and incorporates further progress made in recent weeks.

1. BACKGROUND / MAIN ISSUES

The Health and Social Care Integration Pathfinder Board met on 30 January 2015 to discuss programme progress made so far. An Action Plan has been agreed to guide the work of the Board, comprising eleven action points and details of progress made to date was presented for the Board's consideration and approval. The following update is supplemented by further progress made in recent weeks.

Highlights for each of the action points are noted below:-

ACTION 1 – Develop and agree Integration Scheme

- The model for integration has been agreed.
- A consultation draft Integration Scheme for Perth & Kinross was approved at the Council meeting held on 17 December 2014 and a meeting of NHS Tayside Board held on 18 December 2014.
- The draft Scheme was subject to public consultation from 12 January 2015 to 27 February 2015. Over 40 consultation responses have been received which have been largely positive. A public feedback event is scheduled for 20 March 2015 at which the full outcomes from the consultation process will be presented.
- The final draft Scheme will be submitted for approval to a special meeting of the Council on 25 March 2015 prior to submission to the Scottish Government by 31 March 2015.
- Pan Tayside Senior Management Team are meeting weekly to oversee progress.
- Draft Financial Governance arrangements have been completed and are reflected in the consultation draft Integration Scheme.
- Significant progress is being made in developing a Joint Clinical and Care Governance Framework which focuses on achieving excellence through an enabling approach to integration.
- Perth and Kinross Council and NHS Tayside have produced a first draft scope of functions to be delegated to the Integration Joint Board which is reflected in the consultation draft of the Integration Scheme.

ACTION 2 – Develop and agree Strategic Plan

- Strategic Planning Group established and first meeting took place on 6 August 2014, further meetings were held on 23 October 2014, 18 December 2014 and 6 February 2015.
- Collation of information to inform the Strategic Plan continues, Locality Profiles are being finalised.
- All parties have agreed in principal to establish a virtual centre for Population Health Intelligence for Tayside.
- Institute of Public Care engaged to deliver master classes on Strategic Commissioning to NHS Tayside and Tayside Partner colleagues.

ACTION 3 – Develop and implement H & SCI Communications Strategy

- An update on Communications Strategy activity was presented to Pathfinder Board on 30 January 2015.
- Five communications have been circulated to staff describing Health & Social Care Integration and the benefits of joint working.

ACTION 4 – Develop and Implement Organisational Development Plan

- A revised Health and Social Care Integration OD Plan is being finalised. A key focus of the plan is to provide access for all partnership staff to learning and development opportunities provided by both the Council and NHS Tayside.
- Interim Chief Officers from across Tayside together with the NHS Tayside Directorate are being supported via the Scottish Government's 'Pioneer' programme to further develop team work and collaborative behaviour.
- Five meetings of the Integrated Leadership Group have taken place to date. The following workstreams have been developed:
- The nature of Personalised Planning, what it means to both Health and Social Care staff and how it will inform the future provision of frontline services.
- The nature and objectives of the Enhanced Care and Integrated Care Teams, their membership and target groups of carers / patients.
- The future shape of staff and General Practice engagement to develop activity and in support of the creation of the Enhanced Care Model and Integrated Care Teams as well as health & social care working generally.

ACTION 5 – Ensure Scottish Government guidance and regulations are reflected in Integration Scheme

- There has been discussion and engagement across the Partnership regarding the draft Guidance and Regulations.
- Both the Council and NHS Tayside have responded to the Scottish Government's consultation on the regulations associated with the legislation.
- The Final Regulations associated with the Public Bodies (Joint Working) (Scotland) Act 2014 came into force on 28 November 2014.

- Further guidance on Financial Planning for Large Hospitals and Strategic Planning have since been released.

ACTION 6 – Develop and agree approaches to sharing Information Technology

- Significant work is ongoing to ensure IT infrastructure is in place which will enable premises sharing between all parties. Piece of work planned with operational staff to identify system integration and sharing requirements. SASPI (Scottish Accord for Sharing Personal Information) Phase 1 being tested in Acute Sector. Phase III for Health to Social Care.
- We have defined and rolled out to a test site a single IT infrastructure to support co-location activities which will enable Health and Social Care staff to share the same device to access their own systems.

ACTION 7 – Develop and agree approaches to sharing data

- N3 data connection is established in all Council/NHS shared premises to enable sharing of information.
- STRATA protocol agreed with Scottish Government.
- Local Authority SW Hospital Discharge team can now access referrals from Health electronically, replacing the manual existing, fax/photocopy process and speeding up the referral process.
- Planning on-going to roll out the electronic referral process to the SW Access Team to speed up their referral process and ensure accurate information is passed between organisations.
- Further discussions have taken place with Northgate to arrange a technical meeting to allow STRATA to directly input referrals into SWIFT and remove the duplication of data input making the full referral process into a single electronic pathway for the first time.
- Planning and development ongoing to enable STRATA to also become the middleware product for Health and Social Care practitioners who have common clients. Both organisations will use STRATA to carry out assessments but only the first organisation to visit the service user will need do the assessment. The result of the assessment and agreed outcomes will become available to the other organisations practitioners to support care planning development and other service activities.
- STRATA will make available other agreed client information from other Health and Social Care systems to enable a more holistic approach by partner organisations to support service users.

ACTION 8 – Develop and implement Community Engagement Strategy

- Community Engagement Steering Group meeting regularly. An update on progress on the Community Engagement Strategy was discussed by the Pathfinder Board on 30 January 2015.
- A joint approach to GP Engagement is in place and a series of meetings/presentations with GPs have taken place.
- The four locality engagement groups have each drafted a local engagement plan. These plans encourage the involvement of all local stakeholders including elected members, and will offer the opportunity for individuals and local organisations to participate in local discussions at a time/place, and through a media channel, most suitable to them.

- Locality profile information provided – further work required to determine information for public communication.
- Universal communications leaflets and press releases currently being drafted.
- ‘Engagement Skills’ classes were delivered over the first two weeks in November 2014 by Steering Group members.
- A contribution analysis framework has been adopted to identify related thematic strategies.

ACTION 9 – Develop and implement effective Workforce Engagement Strategy

- An Organisational Development Plan to support the Integrated Care Team approach is in place and its implementation is being overseen by the Integrated Leadership Group.
- An Integrated Care Team approach has been in place in Pitlochry since 2013. Teams have now also been introduced in South Perthshire and Perth City. These pilots will be evaluated and the lessons learned will inform the roll out of the approach across Perth & Kinross by the end of March 2015.
- The Enhanced Care Model is being piloted in two GP Surgeries in Blairgowrie. Presently these pilots involve predominately Health staff. Increased involvement of Social Care staff in the model will be part of the pilots’ next stages.

ACTION 10 – Develop and implement Shared Performance Management Framework

- Development of Performance Management Framework is continuing and will also include Public Performance Reporting.
- A suite of Draft National Indicators which have been prepared by the Scottish Government are presently the subject of consultation.
- Performance Management/Setting our Outcomes Workshop has been scheduled with Pathfinder Board members for 9 April 2015.

ACTION 11 – Develop and implement Shared Risk Management Framework

- Risk Management Framework needs to be addressed as soon as possible. There were discussions some time ago around a common approach and these discussions need to be re-established.

2. BRIEFING FOR ELECTED MEMBERS

A total of eight Elected Members Briefing Sessions were held between October and February 2015 in relation to the development of the Draft Integration Scheme, and the Scope of Functions to be delegated to the Integration Joint Board. These sessions were well attended and well received by Elected Members with 100% positive evaluations. The input from members at these sessions was invaluable in informing the development of the Integration Scheme.

3. NEXT MEETING

It is proposed that the next meeting of the Health and Social Care Integration Pathfinder Board will take place on 10 April 2015 (date still to be confirmed), where further progress on the Programme and all Action Points in the Plan will be reported.

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Approved

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