

PERTH AND KINROSS COUNCIL

**Briefing for the Housing and Health Committee on the Health and Social Care
Integration Pathfinder Board**

26 August 2015

Briefing by John Walker, Executive Director (Housing & Community Care)

PURPOSE OF REPORT

This report provides the Committee with a brief overview of the content and progress associated with the updated Health & Social Care Integration (H&SCI) Action Plan presented to the meeting of the H&SCI Pathfinder Board on 3 July 2015 and incorporates further progress made in recent weeks.

1. BACKGROUND / MAIN ISSUES

On 3 July 2015 the Health and Social Care Integration Pathfinder Board met and approved an updated approach to the Health and Social Care Integration (H&SCI) Action Plan and discussed programme progress made so far. The H&SCI Action Plan has been revised to incorporate the key milestones and actions required to implement the Perth & Kinross Integration Scheme and ensure the establishment of the substantive Integration Joint Board in accordance with legislative regulations and timescales.

Whilst reviewing the Action Plan, completed milestones have been removed to reduce the length of the document and milestones and actions specifically required to implement the Perth and Kinross Integration Scheme have been included. The updated Action Plan comprises of nine action points covering details of progress made to date supplemented by further progress made in recent weeks.

Highlights for each of the action points are noted below:-

ACTION 1 – Develop and agree Integration Scheme

- The detailed scope and hosting arrangements for Health and Social Care Integrated services in Perth & Kinross has been finalised and is reflected in the revised Integration Scheme.
- Financial Governance arrangements have been completed. Assurance of the Due Diligence process is being reported to the Pathfinder Board by the Internal Auditors to both NHS Tayside and Perth and Kinross Council Audit Committees.
- The Clinical Care and Professional Governance Framework has been agreed and work is ongoing to develop the work programme and membership of

appropriate groups to oversee and provide assurance in relation to joint clinical and care governance.

- Work continues within localities to align workforce planning with locality integrated care team approach.
- The Integration Scheme has been amended to reflect comments from the Scottish Government and best practice elsewhere. The Scheme will be re-submitted for Scottish Government approval during August.
- The final dissolution of CHPs as operating units remains on schedule for completion on or before the 1 April 2016.
- Arrangements for Code of Conduct for IJB members to be defined and confirmed with Standards Commission / Scottish Government.
- Work is ongoing to continue arrangements for NHS and PKC Corporate and Social Work complaints relative to integrated services.
- Arrangements for agreeing to utilise CNORIS (Clinical Negligence and Other Risks Indemnity Scheme) as the appropriate scheme for the Integration Joint Board are ongoing. Finalised arrangements to be reported to the first meeting of the Integration Joint Board.
- Discussions ongoing to finalise the procedure for Dispute Resolution.

ACTION 2 – Develop and agree Strategic Plan

- Information obtained from Care Group Strategies continues to inform the development of the Strategic Plan.
- A number of Care Group Strategies are being refreshed to reflect the key themes proposed for the Joint Strategic Plan.
- Locality Profiles are being refreshed to ensure that the target client group needs are reflected in the Joint Strategic Plan.
- Work on the Communication Plan, associated with the Strategic Plan, is scheduled to begin August 2015, with the formal consultation period in November / December.
- The Strategic Planning Group continues to meet to inform development of the plan.

ACTION 3 – Develop and implement H & SCI Communications and Community Engagement Strategy

- A variety of communications continue to be distributed, such as, bulletins, newsletters, staff surveys, web and intranet pages.

- A Conference for Council & NHS staff – New Perspectives, New Opportunities – held at Perth Racecourse on 29 May 2015 was held with a focus on Health & Social Care Integration.
- Face to face communication with staff continues in relation to Health & Social Care Integration, using the feedback from the sessions that took place at: Murray Royal, PRI and Pitlochry, to inform the discussions.
- The Join the Conversation engagement continues with a number of engagement events with community groups taking place in localities over the summer.
- Data from Join the Conversation is being analysed in locality working groups. 5 'Sense Checking' volunteers have been recruited to review findings of analysis against the raw data evidence.
- Community Feedback Events to present summarised findings to locality *conversation* participants and agree local actions that can be taken forward locally with partners - Autumn 2015.

ACTION 4 – Develop and implement effective Workforce Engagement Strategy

- Information continues to be cascaded to staff via newsletters, intranet pages etc.
- A successful Joint Development session on the potential for integration to reduce avoidable admissions to hospital was held on 26 May 2015. The session will be led by Sir Harry Burns and included clinicians from across the primary and acute sectors.
- New Perspectives, New Possibilities Conference was held 29 May 2015 to engage staff across Perth and Kinross in relation to Integration.
- Staff also gaining information through participation in Join the Conversation events.

ACTION 5 - Develop and Implement Organisational Development Plan

- A development session, 'Setting Our Outcomes' for Pathfinder Board members; was held on 9 April 2015.
- Action Learning Sets were rolled out in Perth City in March 2015.
- Targeting of future Action Learning Sets underway to reflect planned Enhanced Care / Integrated Care Teams.
- Action Learning Sets are to be rolled out across other localities, over the coming months, to support future integrated working and planning.
- Joint workforce and Organisational Development plan to be in place within 3 months of Joint Board being established.

ACTION 6 – Develop and agree approaches to sharing Information Technology

- Participation in Tayside (H&SC) Partnerships Collaborative discussions has ensured approaches appropriate for Perth and Kinross are being developed.
- Work is now focussing on the modernisation and alignment of IT infrastructures in all Perth and Kinross Council (H&SC) colocation sites to support integration.
- Information on existing ICT technical infrastructure currently in place at all Perth and Kinross owned sites, where colocation activity takes place, has been collated.
- A proforma is being created to ensure information, relating to business requirements, gathered across all collocated sites in Perth and Kinross; is consistent in each location.
- Information available on ICT Infrastructure, within relevant areas of NHS sites across Perth and Kinross, where colocation activities take place; is to be collated.

ACTION 7 – Develop and agree approaches to sharing data

- Participation in Tayside (H&SC) Partnerships Collaborative discussions has ensured data sharing approaches appropriate for Perth and Kinross are being developed.
- A Data Sharing Health and Social Care workshop was delivered for H&SCI staff in Perth on the 29 May.
- An action list from the workshop day will be produced to identify further work scope and activities.

ACTION 8 – Develop and implement Shared Performance Management Framework

- The P&K Joint Performance and Improvement Team (Health and Social Care) have been working with a variety of indicators e.g. Scottish Government, Core Suite of Indicators, Change Fund Indicators, Older People Indicators, Clinical Indicators, Heat Targets etc. to identify the data sources and actual indicators that will be used to populate the Health & Social Care Integration Performance Management Framework.
- Performance Framework Indicators (Health and Social Care) are being aligned to the national health and wellbeing outcomes.
- Collaboration is ongoing with Dundee and Angus to agree / ensure that the suite of Performance Framework indicators (qualitative and quantitative) will be consistent across Tayside.
- Health and Social Care Integration Indicators will be aligned with those in the CPP / SOA Performance Framework.

ACTION 9 – Develop and implement shared Risk Management framework

- A draft Tayside wide Risk Management strategy has been prepared. A specific risk workshop is to be held in order to identify risks for Perth and Kinross.
- Joint risk register to be prepared for the Integration Joint Board.
- Risk Management Framework to be in place within 3 months of establishment of Integrated Joint Board as outlined in draft Integration Scheme.

2. PATHFINDER BOARD DEVELOPMENT SESSION

A development session will be held on 6 October for Pathfinder Board members. The session will provide an opportunity to discuss the roles and responsibilities of the Integrated Joint Board members and progress in relation to the development of the Perth and Kinross Strategic Plan.

3. NEXT MEETING

The next meeting of the Health & Social Care Integration Pathfinder Board will take place on 18 September 2015, where further progress on the Programme and all Action Points in the Plan, will be reported.

Author

Name	Designation	Contact Details
Paul Graham	Senior Corporate Strategy Manager (HCC)	pbgraham@pkc.gov.uk 01738 475056

Approved

Name	Designation	Date
John Walker	Executive Director (HCC)	27 July 2015

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

