

Budget

In 2019/20 the net cost of the Food Safety Services in Perth and Kinross is approximately £ 2.70 per year/per head of population.

Business Support

To assist food businesses in the implementation of requirements of EU food law, the officers of the Food Safety Team of Perth and Kinross Council provide support and guidance to each business they inspect on Food Safety Management Systems. Where necessary these support activities are provided at Business Support Seminars on a request basis. Seminars run when 10 people are on our waiting list.

The Seminars are free, last for two hours and although there is no exam or formal qualification other than an attendance certificate, they have proved to be invaluable to food businesses.

Free examples of Food Safety documentation in hard copy and electronic versions are supplied to attendees of Business Support Seminars on request. Booking arrangements can be obtained by telephone on 01738 476476 or by email to foodhealthsafety@pkc.gov.uk

A Food Safety Management template is also available to download from our website at www.pkc.gov.uk/article/14686/Food-safety-management-systems

Customer Service

We support your right to expect excellent service levels. We need your comments therefore, to continuously improve our service. If you have any comments or concerns regarding level of service or would like to discuss any aspect of an inspection please contact:

Robert Lyle
Regulatory Services Manager
Tel: 01738 476476

Total Mobile

In 19/20 we further developed the use of the Total Mobile System to incorporate electronic notices.



Food Safety Team Food Hygiene Inspections 2019/20



Food Law Inspections In Perth and Kinross

The Officers of Environmental & Consumer Services carry out Perth & Kinross Council's statutory functions in relation to food law enforcement throughout the Council's area including the regular inspection of food premises to ensure standards of food hygiene are being maintained. In 2019/20 709 businesses were the subject of unannounced food hygiene inspections by food enforcement officers to gauge compliance with stringent cross contamination requirements. At the time of visiting, 597 (84%) of premises, were deemed to be operating at a satisfactory level. 109 were subject to revisit which, after intervention, were deemed to be operating to a satisfactory level. The level of initial compliance found indicates the continued commitment of the majority of food proprietors in Perth & Kinross to operate their businesses within the relevant legal requirements. The number of revisits carried out however, indicates some businesses require more formal interventions by the council to maintain or raise standards.



As part of the Food Safety Teams internal performance management system a copy of the leaflet "Food Law Inspections and your Business" is issued with every inspection report. Businesses inspected also have the opportunity to complete an electronic feedback form providing comments on the results of the inspection and the inspecting officer's performance during the inspection.

During 2019/20 responses from electronic feedback indicate that;

- 99% of businesses confirmed that they were satisfied with the officer's explanation of the purpose of their visit.
- 99% of businesses confirmed that they were satisfied with the results of the inspection.
- 99% of businesses confirmed they were satisfied at receiving instant feedback at the conclusion of the inspection.
- 99% of businesses confirmed they were satisfied with the officer's overall inspection performance.
- Food businesses were asked if they were satisfied that they were treated fairly and sensitively 95% said very , 4% said fairly satisfied and 1% said they were dissatisfied.

These statistics appear to confirm that officers of the Council are continuing to carry out their inspections in a manner which is appreciated by the businesses concerned and are effectively communicating the information needed by food business operators to maintain their compliance with food safety legislation. In order that this working relationship can be maintained and improved upon, I would welcome any comments or suggestions you may have on any aspect of the food hygiene inspection arrangements currently in place in Perth and Kinross.

Food Law Enforcement Policy

Food businesses in Perth & Kinross are included in an ongoing inspection programme to ensure their compliance with food law and to provide where necessary advice and support in that connection. In situations however, where significant breaches of food law are identified which provide a risk to public health more formal enforcement including prosecution or emergency closure may be necessary. A copy of the Council's Food Law enforcement policy can be obtained by contacting The Food Safety Team by e-mail at foodhealthsafety@pkc.gov.uk or telephone on 01738 476476.

