



The annual performance report provides and overview of how well Perth & Kinross Council has performed during 2017/18, summarising progress towards delivering our strategic objectives. You can view the full annual performance report, along with other performance information, on the Council's website at:

[www.pkc.gov.uk/performance](http://www.pkc.gov.uk/performance)  
or contact **01738 475070**

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# Annual Public Performance Summary

# Performance Summary 2017/18



## Best Start in Life

- Outstanding staff and leadership, delivering high quality services, and innovative practice for children and young people were recognised by the Care Inspectorate following a joint inspection last year.
- Of the children entering primary school 81% are meeting their developmental milestones, a 2% increase from 2016/17.
- Support for children with additional support needs has seen 17 additional Pupil Support Assistants recruited.
- Looked After Children and young people are increasingly being accommodated in community placements.
- There has been a 9% reduction in the number of families presenting as homeless since 2015 and our Home First model is enabling us to assist families to move straight into permanent accommodation.



## Educated, Responsible and Informed Citizens

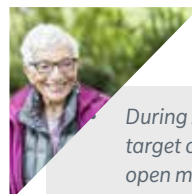
- The Literacy and Numeracy of school leavers is increasing; 92% of leavers achieved level 4 literacy and 88% achieved level 4 numeracy; 77% of leavers achieved level 5 literacy and 62% achieved level 5 numeracy.
- Young people have achieved well in their exams in 2018, early indications show high performance has been sustained as seen over previous years.
- There has been a 25% increase in the number of people involved in family learning and parenting programmes over the past four years.
- The first cohort of "Learn to Teach" candidates have successfully completed their first year as probationer teachers, increasing our school workforce with 11 new teachers.
- The proportion of 16-19 year-olds in education, training or employment (93%) has remained higher than the national average (91%).
- In 2017/18 94% of adults aged between 16-64 had qualifications above SCQF level 4, which places Perth and Kinross amongst the top authorities and higher than the national average (89%).



## Prosperous, Sustainable and Inclusive Economy

Residential and business premises with access to next generation broadband has increased over the last three years from 63% to 83.9%.

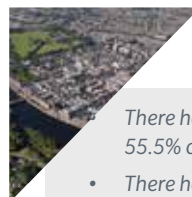
- The estimated economic impact generated from our winter festival was £1.8m.
- The Non-Domestic Rates collection rate of 98.4% has been achieved in an ongoing difficult economic environment by supporting ratepayers through rating relief. Over the past two years we have also brought back into use 285 vacant residential and commercial properties.
- There was a 24% increase last year in the number of unemployed people participating in employability and skills programmes (81% of claimants) and as a result 63% (594 people) were assisted into work, a 23% increase on last year.



## Independent, Healthy and Active Lives

During 2017/18, a total of 159 new housing units were built for social housing exceeding the target of 150. The Council built 42 of these units and bought back 41 properties from the open market.

- We adapted 306 council houses and commissioned the Care and Repair Service to deliver 241 adaptations to other housing providers and private home owners, allowing people to remain in their own home.
- There has been a 6% decrease in households in fuel poverty since 2015/16.



## Safe and Sustainable Place for Future Generations

There has been a steady increase of 6.5% of waste recycled or composted since 2015/16, with 55.5% of all household waste collected recycled.

- There has been a decrease of £135,000 in our energy consumption costs.
- Through our Estate Based Initiatives in 2017/18, over 50 projects were completed throughout the area with a spend of £200k.
- There has been a significant increase in the number of houses built including affordable homes over the past five years.

## Overview of Our Key Performance Indicators



## Improvement Priorities 2018/19

**Securing sustainable, inclusive economic growth.**

**Addressing our changing demographics.**

**Reducing the impact of poverty in families and communities and supporting those most vulnerable.**

**Evolving the way we work with communities.**

**Working more collaboratively and further transforming our services.**

# Case Studies

## **Supporting Kinship Carers (Local Matters) <https://youtu.be/W9MZmbqo83k>**

When children are no longer able to live with their birth parents, Kinship Carers provide secure and nurturing homes within their own families and communities. Our kinship pathway goes beyond statute. It provides consistent practical, emotional and financial support for carers and delivers better outcomes for families in Perth and Kinross.

## **PK Child Protection Committee (Achieving better outcomes in partnership) <https://youtu.be/mqFoeu7xXhQ>**

This multi-agency partnership is creating a child protection community and securing a culture where the protection of children and young people is at the heart of everyone's job. The Child Protection Committee's business model will be published this year, as an example of outstanding practice which is sector leading.

## **Play on Pedals (Tackling inequalities and improving health) <https://youtu.be/8ELSjXUWeiW>**

This nursery project aims to close the attainment gap between children who come from the most disadvantaged backgrounds whilst also helping them meet their developmental milestones and improve their health and wellbeing. In partnership with Cycling Scotland, Play on Pedals training provides the learning, skills and resources to promote cycling in a fun and interactive way.

## **Perth Academy Inclusion Programme (Tackling inequalities and improving health) [https://youtu.be/PMr\\_2GxSLYE](https://youtu.be/PMr_2GxSLYE)**

This Programme is a targeted approach to wellbeing and engagement, which along with other school interventions, aims to tackle the poverty related attainment gap at Perth Academy. The Programme offers individualised support for young people and families at risk of exclusion and disengagement.

## **Self-regulation in Action (Delivering better services) [https://youtu.be/Mvi\\_h6d0A6E](https://youtu.be/Mvi_h6d0A6E)**

Self-regulation skills are more predictive of life outcomes than IQ and underpin effective learning. Schools were supported to develop these skills for children potentially affected by the poverty-related attainment gap. The significant impact achieved is recognised locally and nationally.

## **Perth Theatre and Mill Street Redevelopment (Strong and sustainable communities) <https://youtu.be/3bAC-NHw6PY>**

The redeveloped Perth Theatre opened in December 2017, showcasing the refurbished Edwardian Auditorium, new community arts spaces, studio theatre and bar restaurant. It forms part of the "Cultural Quarter" Mill Street regeneration scheme which will service large scale events for generations to come.

## **Bridging the Gap (Tackling inequalities and improving health) <https://youtu.be/gj4nBxkiZwk>**

Bridging the Gap is a Health and Social Care project available to all members of minority ethnic communities who are aged over 50. The project tackles inequalities in health and social care provision, improving awareness of and access to services, building up a better understanding of services available to black minority ethnic communities and supporting them to access those services more easily.

## **Home First (Delivering Better Services) <https://youtu.be/vMAJ0ZYH6w>**

Transforming the way the Council assists homeless people, the Home First project is a new model of service delivery that supports people to move directly to settled accommodation and has built-in flexibility to respond to the multiple and often complex needs of some of the most vulnerable individuals.

## **Rent Restructure Project (Achieving better outcomes in partnerships) <https://youtu.be/Lj2-Aaag9K8>**

This project provided opportunities for engagement and partnership working, enabling tenants to drive and influence the rent restructure process. The project reflects the ethos of Fairer Futures for all.

## **Participatory Budgeting – PK Decides (Achieving better outcomes in partnership) <https://youtu.be/FMsY77IjzUU>**

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## **Community Path Group Development (Strong and sustainable communities) <https://youtu.be/on3JxrAFWd8>**

Community Greenspace work with local groups to maintain, improve and promote our shared open spaces for all to enjoy. A key part of this is keeping our path networks in good shape. A growing network of volunteer paths groups are engaged with us carrying out practical work and fundraising to take forward larger projects.

## **Improved Collection of Quality Recyclable Materials (Strong and sustainable communities) <https://youtu.be/mB45qKTTxaw>**

To achieve a financial year savings target of £200k and contribute to a Scottish Government 60% recycling target, awareness activities were introduced to change recycling behaviours. This has resulted in a bigger volume and wider range of materials being recycled and less landfill waste.

## **Sainsbury's Waste Less, Save More Food Waste Reduction (Achieving better outcomes in partnership) [https://youtu.be/pFLtlv4MS\\_U](https://youtu.be/pFLtlv4MS_U)**

A partnership between Waste Services, Housing & Community Safety, NHS Cook It and local community groups developed a range of engaging approaches supporting long-term behaviour change around food waste.

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[www.pkc.gov.uk](http://www.pkc.gov.uk) (PKC Design Team - 2018364)