

## Information about Taxi and Private Hire Cars

### Information regarding licensed hire cars and drivers

When travelling in either a licensed taxi or private hire car members of the public should be aware of how they can check that the vehicle and the driver is licensed.

There are two types of hire cars licensed by Perth and Kinross Council:



### Taxis

**Taxis** are vehicles which are identified by a taxi sign on the roof which when lit up indicate that the taxi is available for hire. Perth taxis are identified by yellow and white plates which are fitted at the front and, rear of the vehicle and show a licensed number. You can hail a Perth taxi in the street or hire one at a taxi rank or by pre-booking through a booking office. County taxis are identified by blue and white plates which are fitted at the front and rear of the vehicle showing a licensed number.

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## Private Hire Cars



**Private Hire Cars** cannot use taxi ranks or be hailed in the street. They must be pre-booked. They do not have roof signs and are identified by having green and white plates on the front and rear of the vehicle together with oval green and white signs on their front doors indicating that they must be pre-booked.

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### Important information

Drivers of all licensed taxis and private hire cars are also required to be licensed by the Council. They are subject to a strict vetting check carried out by Police Scotland. If you are in any doubt as to whether the driver is licensed you should ask to see their ID badge.

All taxis and the vast majority of private hire cars have meters which should be capable of being viewed by passengers. If the private hire car doesn't have a meter the driver must agree a fare with you before the journey starts.

### If you are in any doubt as to whether a car is a licensed vehicle:

1. Don't get in
  2. Try to remember description of vehicle - registration number if possible
  3. Report unlicensed vehicles to [Police Scotland \(Opens in a new window\)](#)
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### Complaints

Complaints regarding licensed taxis or private hire cars and their drivers should be made at <https://www.pkc.gov.uk/article/15596/Taxi-private-hire-vehicle-licences>

or alternatively in writing to the Licensing Team at 2 High Street, Perth, PH1 5PH providing full details of the nature of the complaint.