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Kinross-shire Volunteer Group and Rural Outreach Scheme

KVG / ROS Volunteer Drivers

KVG/ROS Volunteer Drivers

- ▶ Established 37 years ago in 1983
- ▶ Operate a befriending and driving service for residents of Kinross-shire and Glenfarg
- ▶ A vital service for the elderly, disabled and vulnerable members of the community
- ▶ Enabling clients to attend health centre, hospital, dental appointments
- ▶ Increasing social trips to help address social isolation
- ▶ Destinations include, LLHC, PRI, Ninewells, Victoria Hospital, Forth Valley and even as far as Golden Jubilee Hospital in Dalmuir

KVG/ROS Volunteer Drivers

- ▶ Part-time paid co-ordinator
- ▶ Currently 35 volunteer drivers
- ▶ Management committee consisting of 7 volunteers
- ▶ Constitution drawn up and approved to ensure good governance
- ▶ Accounts professionally examined and approved annually
- ▶ Volunteers undergo initial training and KVG/ROS hold annual training updates
- ▶ Recently awarded 'Volunteer Friendly Award' from PKAVS
- ▶ Recognised by Age Scotland for the delivery of our service in the community

KVG/ROS Volunteer Drivers

- ▶ Service is open to all in the community
- ▶ Growing demand with currently an excess of 300 clients
- ▶ On average we undertake 160 round trips per month
- ▶ In 2019 we did some 2400 journeys covering approx. 40,000 miles
- ▶ Including the Management Committee that totals some 3010 volunteer hours

KVG/ROS Volunteer Drivers

- ▶ Calls from clients are received and logged by our co-ordinator
- ▶ A driver is allocated and contacted to confirm availability
- ▶ Client is advised of who the volunteer is and when they will be picked up
- ▶ Driver reinforces this message by direct contact the day before the appointment
- ▶ Client reimburses the volunteer expenses .. Set rate for each destination
- ▶ Co-ordinator submits monthly stats to PKC

KVG/ROS Volunteer Drivers

Thank You

Kinross-shire Volunteer Group

and

Rural Outreach Scheme

www.kvgandros.org.uk