

Universal Credit - Updating your Housing Cost

If you are claiming Universal Credit you will soon receive a “To do” on your journal regarding your annual rent increase. We sent you a letter recently confirming your new rent and service charges, have this to hand before you log on to your journal.

The questions will be as follows:

“Has your rent changed?” - your answer is YES

“Have your service charges changed?” – your answer is YES (*only if you are charged service charges*)

“When did your housing costs change?” – Your answer is **06/04/2020**

“How much will you be charged for your new rent (excluding service charges)?” – please look at your rent increase letter.

“How frequent is your new rent?” – your answer is **WEEKLY**

“How much will you be charged for your new service charges (if eligible)?” - please look at your rent increase letter.

“How frequent is your new service” – your answer is **WEEKLY**

Please make sure you update these details correctly so that you receive the correct assistance to pay your rent.