# Flood Bulletin - Cavendish Avenue and Gray Street, Perth

The Council is producing bulletins aimed at keeping local communities informed of the developments and recovery work in progress following the flooding in their area.

This bulletin has been prepared specifically for residents affected by flooding on Cavendish Avenue and Gray Street.

We are sorry about the flooding that you have experienced.

We have been receiving a high volume of calls and e-mails from throughout Perth and Kinross following the flooding of 12 August. Unfortunately, it's not possible for us to respond to them all at once. This bulletin is intended to answer some of your questions in the meantime.

# **Community Meetings**

The Council and Scottish Water will be holding meetings with affected residents. This is complicated by the on-going coronavirus pandemic and so these meetings may be held online. We will advise you of the details shortly.

If you are interested in attending a future meeting and wish to receive future updates, please email your contact details to <a href="mailto:flood@pkc.gov.uk">flood@pkc.gov.uk</a>

### The Scottish Flood Forum

The Scottish Flood Forum is an independent organisation which supports individuals and communities at risk from flooding. If you have not already done so, we would advise you to contact the Forum – their contact details are at the end of this bulletin. The Forum were in Perth City Centre on Wednesday 26 August and will return on Friday 28 August and at weekly intervals thereafter.

## Flooding at Cavendish Avenue and Gray Street

This severe weather of 12 August resulted in widespread flooding across Tayside with approximately 160 properties affected. Cavendish Avenue and Gray Street were badly affected with approximately 13 properties being flooded, with further impacts to a larger number of resident's gardens and outbuildings.

The flooding experienced on 12 August 2020 was the result of surface water flooding (also known as pluvial flooding). The significant volume of rainfall that fell in a relatively short space of time overwhelmed the drainage systems and generated overland flows. This culminated in flooding at the low spots in the area.

Since the flood event on the 12 August 2020, Council officers from Housing and the Flooding Team have been on site and have spoken to many residents to offer advice and support and to gain an understanding of their concerns and issues.

# The Perth Integrated Catchment Study

In urban areas, the causes of flooding are complex because of the interactions between rivers, surface water drainage and combined sewer systems. The Council and Scottish Water have therefore undertaken an Integrated Catchment Study (ICS) covering Perth City and surrounding areas to identify areas of flood risk from surface water and the sewer network. Cavendish Avenue and Gray Street has been identified as a priority area and further work is currently ongoing to try and identify options to manage the risk of flooding at this location. Further updates on this project will be provided in due course.

## Community Resilience

In the meantime, residents are advised to take action to reduce the risk of flooding to their property. This could include having your own supply of sandbags available and fitting flood protection products to your property such as airbrick covers or door guards. Please refer to the Council's general flood bulletin (under 'What action can I take to protect my property from flooding?') and FAQ's provided separately. Further information can also be found at <a href="https://www.pkc.gov.uk/plp">www.pkc.gov.uk/plp</a>.

# **Next Steps**

The Council and Scottish Water will continue to progress the current study work investigating options to manage the risk of flooding at Cavendish Avenue and Gray Street

The flooding situation was reported to the Council's Environment and Infrastructure Committee on 19 August and as a result the Council will be looking at what action needs to be taken to address future flood risk.

In the meantime, Perth & Kinross Council continues to work in partnership with a number of agencies including Scottish Water, the Scottish Environment Protection Agency and the Scottish Flood Forum to assist with the recovery work. The Council and its partnership agencies are committed to providing ongoing support to those who need it as the recovery work continues.

The Council and Scottish Water will advise you of the details of forthcoming meetings with residents shortly.

Further bulletins will follow.

Please provide your e-mail address to <a href="mailto:flood@pkc.gov.uk">flood@pkc.gov.uk</a> to receive future bulletins by e-mail.

### **Further Information and Advice**

In the meantime, please see the attached general Flood Bulletin and Frequently Asked Questions (FAQs). We hope that this may help to answer some of your questions.

Please also refer to the Council's Facebook and Twitter accounts and our online news articles:

www.pkc.gov.uk/August2020flooding

<u>www.pkc.gov.uk/article/21805/Scottish-Flood-Forum-returns-to-Perth-and-Kinross-on-Tuesday-25-August-</u>

www.pkc.gov.uk/article/21794/12-August-2020-Storm-Flood-Risk-Management-Update

www.pkc.gov.uk/article/21793/Council-offers-support-to-flooded-residents

Further information and advice on flooding can be found on the Council's website at <a href="https://www.pkc.gov.uk/frmplans">https://www.pkc.gov.uk/frmplans</a>.

#### **Contact Details**

Perth and Kinross Council: Tel 01738 475000 (8.45am – 5pm)

Tel 01738 476476 (out of hours emergencies)

E-mail flood@pkc.gov.uk

Scottish Water: Tel 0800 077 8778 (customer helpline)

Scottish Flood Forum: Tel 01698 839021

SEPA Floodline Tel 0345 988 1188