

TOOLKIT RESPONSE SUMMARY

ORGANISATION:

Perth and Kinross Council
2 High Street

Perth

USER: Katharine Shepherd

USERS ROLE: Project Officer

CONTACT TEL:

INITIATIVE: Care at Home Resiliency

RESPONSE ICON KEY

- No Response
- Don't know - it's not relevant/not applicable
- Don't know - even though it is relevant
- No - not at all true
- No - some truth, but a long way to go
- Mixed - partly true, but some way to go
- Yes - largely true, but still more to do
- Yes - completely true

MAIN SECTIONS RESPONSE SUMMARY

-  Built Environment
-  Climate Change
-  Consumption and Production
-  Culture and Recreation
-  Economy
-  Equality and Human Rights
-  Fair and Sustainable Communities
-  Health & Well-Being
-  Lifelong Learning
-  Natural Environment
-  Transport & Connectivity

Built Environment

1 Built Environment

What impact will the proposal have on delivering a high quality, well-designed built environment?

No impact

1.1 Historic Built Environment

What impact will the proposal have on maintaining or enhancing the character of built heritage, or a particular historical feature in the area?

No impact

1.2 Housing

What impact will the proposal have on providing a sufficient range of well-designed and affordable housing?

No impact

1.3 Placemaking

What impact will the proposal have in supporting and enhancing local distinctiveness whilst creating a "sense of place"?

No impact

Climate Change

2 Climate Change

What impact will the proposal have in tackling the causes and effects of climate change?

No impact

2.1 Adaptation & Resilience

What impact will the proposal have in helping adapt to potential changes brought about by climate change?

No impact

2.2 Mitigation & Greenhouse Gas Reduction

What impact will the proposal have in helping to mitigate greenhouse gases?

No impact

Consumption and Production

3 Consumption and Production

What impact will the proposal have in promoting more sustainable production and consumption of goods and services?

No impact

3.1 Energy

What impact will the proposal have in reducing energy consumption and promote energy efficiency?

No impact

3.2 Materials

What impact will the proposal have in minimising materials consumption and promoting more sustainable use of materials?

No Impact

3.3 Waste

What impact will the proposal have in encouraging the prevention, reduction, re-use, recovery or recycling of waste?

No Impact

Culture and Recreation

4 Culture and Recreation

What impact will the proposal have in supporting the promotion and enhancement of cultural and recreational opportunities for all?

 *Neutral/Moderate*

Justification:

Promotion of recreational opportunities will be enhanced, although no impact on cultural heritage.

4.1 Cultural Heritage

What impact will the proposal have in preserving, promoting and enhancing assets of local culture and heritage?

 *No impact*

4.2 Leisure, Sport and Recreation

What impact will the proposal have in providing, encouraging and improving access to leisure, sports and recreational activities?

 *Positive*

Justification:

The proposal will work with Live Active leisure and the Falls Service manager to promote physical activity through strength and balance exercises and referrals to wellbeing co-ordinators. This will encourage more people to take part in recreational and leisure activities.

Economy

5 Economy

What impact will the proposal have in encouraging sustainable economic growth?

 *Positive*

Justification:

The proposal will promote careers in care and provide an avenue for development and promotion with the new Enhanced carer and Senior Reablement Assistant roles across the whole of Perth and Kinross. Working with community stakeholders we will support people interested in becoming self employed carers and/or personal assistants, including expansion of training opportunities in rural Perthshire.

5.1 Employment & Skills

What impact will the proposal have in ensuring a wide range of jobs promoting a wide range of skills are accessible to all communities and locations?

 *Positive*

Justification:

The proposal will promote careers in care and provide an avenue for development and promotion with the new Enhanced carer and Senior Reablement Assistant roles across the whole of Perth and Kinross. Working with community stakeholders we will support people interested in becoming self employed carers and/or personal assistants, including expansion of training opportunities in rural Perthshire. Our internal care at home team has created 16 new posts. Through natural attrition these will be absorbed into existing teams where possible but staff will be encouraged to use the skills gained to transfer to care at home providers (informally, not through TUPE)

5.2 Fairer & Greener Business

What impact will the proposal have in encouraging fair business creation and development, and contributing to the green economy?

 *No impact*

5.3 Sustainable Tourism

What impact will the proposal have in promoting sustainable tourism for the area?

 *No impact*

Equality and Human Rights

6 Equality and Human Rights

What impact will the proposal have towards promoting equality, fairness and inclusiveness for everyone?

Positive

Justification:

One of the key drivers for the project is equity of service delivery and positive impact re human rights and race below

6.1 Age

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against age groups of any range?

No impact

6.2 Disability

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against people with disability?

No impact

6.3 Gender Reassignment

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against people who choose not to live as their birth gender?

No impact

6.4 Human Rights

What impact will the proposal have in ensuring and promoting respect for the human rights of all?

Positive

Justification:

During the co-production process we will promote and ensure human rights, wellbeing, independent living and equity. Hours based allocation of care packages will allow care at home providers to tailor packages with the person receiving the care with reduced bureaucracy, with the same being achieved by our internal team through self management of care packages.

6.5 Marriage and Civil Partnership

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against married people or civil (same sex) partners?

No impact

6.6 Pregnancy and Maternity

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against pregnant women or women who have recently given birth or are breastfeeding?

No impact

6.7 Race

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against any racial groups as recognised in the Equality Act 2010?

Positive

Justification:

It is recognised that the areas of difficulty in delivering care at home in Perth City are cultural - many minority ethnic groups do not engage with formal care and support themselves. Learning from the community focus of the model in North and South will be expanded and used to further support minority ethnic communities where possible

6.8 Religion or Belief

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against any religion, religious belief or philosophical belief as recognised in the Equality Act 2010 and the Courts?

No impact

6.9 Sex

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against either men or women?

No impact

6.10 Sexual Orientation

What impact will the proposal have in ensuring no discrimination, directly or indirectly, against Lesbian, Gay, Bisexual (LGB) or Heterosexual/Straight people?

No impact

Fair and Sustainable Communities

7 Community

What impact will the proposal have in promoting fairer and more sustainable communities?

+ *Very positive*

Justification:

Our Vision, values and priorities document states - We want people to have the health and care services they need within their local communities and to empower people to have greater control over their lives and stronger connections in their community. We will aim to intervene early, to support people to remain healthy, active and connected in order to prevent later issues and problems arising. By embedding the national Health and Care Standards we will put people at the heart of what we do. Our services and plans will seek to reduce health inequalities, to increase life expectancy, increase people's health and wellbeing and reduce the personal and social impact of poverty and inequality. We will use our combined health and social care resources efficiently, economically and effectively to improve health and wellbeing outcomes for the people of Perth and Kinross. Our model will be creatively designed using the principles of co-production. A flexible approach to providing care will be adopted. We place trust in our communities as they are best placed to know what works well and we want them to have confidence that the Partnership and other key agencies will always provide care and support that is safe and is of consistent high quality. Service provision will be equitable across all locality areas in Perth and Kinross ensuring people's well being. Our focus is that people are cared for by people who care and are committed to taking into account people's dignity whilst respecting their rights. We will help foster a sense of belonging using people's strength, influence and knowledge, providing mutual support, resulting in innovative, stronger communities.

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7.1 Access to services

What impact will the proposal have in improving and supporting access to jobs, services and amenities for the local community?

+ *Very positive*

Justification:

Community focus is key, the project aims to ensure people in all communities have equal access to services. A single management structure for quality monitoring of the care at home service will ensure consistency across all localities along with a single point of contact for accessing. Careers in care have been promoted along with development of career pathways with senior roles in both Reablement and care at home. A pandemic contingency plan has been created to ensure we are in a state of readiness for future pandemics/Covid surges. Our commissioning team regularly reviews areas of difficulty in providing care and responds using GIS mapping to ensure service provision remains equitable. Our work with partners includes increasing option 1 and 2 SDS provision to ensure all options are available in all localities. We will improve unemployment rates by making caring roles more attractive through offer of flexible hours and recruiting locally. We are specifically targeting school age children and college students through our work with Developing the Young Workforce team and Perth college UHI as per 9.1.

7.2 Community Safety

What impact will the proposal have towards reducing crime, disorder and danger and support social cohesiveness?

+ *Positive*

Justification:

Social cohesiveness will be encouraged through development of a community mindset - looking out for your neighbour

7.3 Informed & Engaged Citizens

What impact will the proposal have in supporting local identity and citizenship, and in engaging with all members of the community in the decision-making process for the area through using VOICE?

+ *Positive*

Justification:

Co-production of the new model is key, although VOICE is not a tool that we will be using. Engagement is being done at a community level as well as with all key stakeholders - robust comms plan in place

7.4 Poverty and Social Inclusion

What impact will the proposal have in promoting reducing poverty and promoting social inclusion for all?

+ *Positive*

Justification:

In terms of social inclusion - respect, shared goals and meanings and a feeling of belonging to a community will come from the co-production process and the new model will have a community focus.

Health & Well-Being

8 Health and Wellbeing

What impact will the proposal have in improving health and wellbeing whilst reducing health inequality for all?

 *Very positive*

Justification:

Some of the key measurable benefits we expect to realise -

- An equitable approach to service provision across all localities
- Increased resource and capacity to have a more permanent impact on reducing unmet need in the hospital and community
- Speedier discharge of long term and complex care patients

8.1 Lifestyle and Behaviour

What impact will the proposal have in addressing promoting opportunities for achieving a safer and healthier lifestyle?

 *Positive*

Justification:

Due to the community focus and promotion of early intervention and prevention supports, people will be enabled to stay safely in their own homes, We will know people are safe through use of activity monitoring equipment and the support received by the wider community.

8.2 Physical Environment

What impact will the proposal have in creating a healthier physical environment for all?

 *Very positive*

Justification:

People will have the ability to follow a healthy lifestyle in terms of physical activity through the use of pedometers and promotion of strength and balance exercises.

8.3 Socioeconomic Environment

What impact will the proposal have in creating a healthier socioeconomic environment for all?

 *Positive*

Justification:

The distribution of resources and money will focus on areas of difficulty in our North and South localities ensuring a healthier socioeconomic environment in line with people in Perth City.

Lifelong Learning

9 Lifelong learning

What impact will the proposal have in promoting opportunities for lifelong learning?

+ *Positive*

Justification:

As per justification in Learning section

9.1 Education

What impact will the proposal have in providing opportunity for children and young people to improve their attainment and achievement?

+ *Positive*

Justification:

We will work with the Developing the Young workforce team to create a presence in schools, giving young people information on how they can get into careers in care and the positive aspects of care roles. We will develop work placements within PKC and private care provision and create care ambassador roles to link in with all school years with the appropriate promotional materials. We will establish links with Perth college UHI to create work placement programmes for students completing foundation apprenticeships.

9.2 Learning

What impact will the proposal have in providing opportunity for community learning and development?

+ *Positive*

Justification:

Working with partners we will improve SDS education for assessing workers and people who use our services. Increased training and support will be available for PAs and self employed carers along with unpaid carers in terms of moving and handling. We will create generic learning materials for senior management staff in terms of the teams involved in care at home as well as a customer journey so that people fully understand all options available to them and the key objectives of the care at home and reablement services. Links will be made with YourCommunityPK resource directory to ensure a one stop option for people looking for services. Careers in care have been promoted and a career pathway created with the introduction of senior carer roles in both Reablement and Care at home

Natural Environment

10 Natural Environment

What impact will the proposal have in protecting and improving the natural environment within the area?

No impact

10.1 Air, Water and Land

What impact will the proposal have in protecting and enhancing the quality of air, water and land?

No impact

10.2 Biodiversity

What impact will the proposal have in protecting, enhancing and managing biodiversity?

No impact

10.3 Historic Natural Environment

What impact will the proposal have in protecting, enhancing and managing the local historic natural environment?

No impact

10.4 Landscape, Geology and Soils

What impact will the proposal have in protecting, enhancing and managing the natural landscape, geology and soils?

No impact

Transport & Connectivity

11 Transport and Connectivity

What impact will the proposal have in providing accessible and appropriate transport services and communications?

 *Positive*

Justification:

The need for transport services for people providing care will be reduced through hours based allocation of care packages which will provide flexibility for care providers and digital communications enhanced as per digital connectivity justification below

11.1 Accessibility and Digital Connectivity

What impact will the proposal have in promoting accessibility and digital connectivity, and reducing the need to travel?

 *Very positive*

Justification:

The development of YourCommunityPK will ensure people can access resources in a digital environment. Technology enabled care (TEC) options have an increased online presence through use of a video to showcase the equipment available and provision of an online self assessment for TEC. The need to travel will be reduced through community employment opportunities; people working in the areas they live in.

11.2 Sustainable Transport & Active Travel

What impact will the proposal have in supporting and encouraging the provision of sustainable modes of transport?

 *No impact*