

Parent - School Relationships



Working together to get it right

Leaflet for Families The PKC Approach



Working Together

We value working in partnership with parents and families

We recognise difficulties do sometimes arise



We are committed to promoting nurturing relationships.

These are especially important to us when working with you to resolve difficulties.

This works best when everyone is respectful of each other. We will work together to identify next steps to support everyone to feel safe.

We value the rights of all children to feel safe, to receive an education and to have their views heard.



(UN Convention on the Rights of the Child)

When responding to difficulties, we will work together in the following ways by:

- ✓ Listening to you and your child
- ✓ Taking time to gather information
- ✓ Talking to all those involved
- ✓ Maintaining confidentiality of all involved
- ✓ Agreeing with you how we will keep you updated
- ✓ Reaching a conclusion and identifying next steps with you
- ✓ Seeking learning experiences for your child which may include restorative approaches and consequences

This is what you can expect from us...

We will:

- Apply our professional skills, training and experience
- Support your child to feel positive about themselves
- Seek advice from, or signpost to, specialist services
- Remain solution-focused

By working well together we provide a sense of safety which helps children to develop and learn



This is what we expect from you:

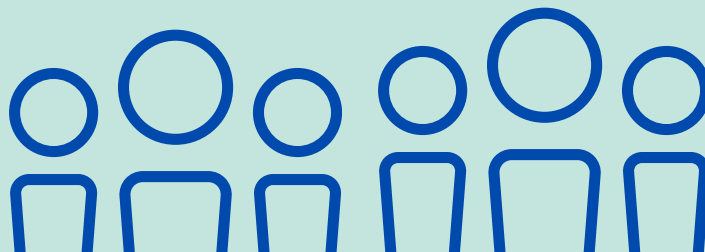
Let staff know as soon as an issue arises

Respect the rights of all involved

Recognise there will be different perspectives which can't always be agreed on

Treat school staff with dignity and respect

Work with us to ensure the best possible outcomes for your child



For more information

www.pkc.gov.uk/schools

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You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

BSL users can contact us via Contact Scotland BSL, the online British Sign Language video relay interpreting service. Find out more on the Contact Scotland BSL website <https://contactscotland-bsl.org> www.pkc.gov.uk