



Privacy Notice – CALL Scotland

Date notice written: June 2026

Why is this information being processed?

The information provided by you will be used by Perth and Kinross Council to support children and young people with disabilities and learning difficulties. Information will be shared with CALL Scotland in order to allow for an assessment of needs to be undertaken.

Who is processing this information?

The personal information you have provided will be processed by Perth and Kinross Council, Council Building, 2 High Street, Perth, PH1 5PH. Email Enquiries@pkc.gov.uk or telephone 01738 475000.

Why is it lawful for the Council to process this information?

The Council is permitted to process your personal data in this way because it has a duty to ensure the adequate and efficient provision of education for school pupils. Specifically, the Council is permitted to process your personal data in this way because processing is necessary for the performance of a task carried out in the public interest of in the exercise of official authority vested in the controller under Article 6(1)(e) of the UK General Data Protection Regulation. The relevant legislation in this instance can be found below:

- the Education (Scotland) Act 1980, which places responsibilities on local authorities to promote and support the education and wellbeing of children
- Education (Additional Support for Learning) (Scotland) Act 2004, which places duties on education authorities to plan and make joint provision for children and young people with complex or multiple additional support needs

This processing also aligns with the Getting It Right for Every Child (GIRFEC) framework, ensuring that children receive the right support at the right time.

Will any sensitive personal information (Special Category Data or information about criminal convictions etc) be processed?

Yes. Information relating to pupils physical and mental health will be processed to support an understanding of the factors that have led to an additional support need.

If so, why is it lawful for the Council to process this information?

We consider that we are permitted to process this information under the terms of Article 9(2)(g) of the UK GDPR because processing is necessary for reasons of substantial public interest. Part 1, Chapter 2, Paragraph 10(3) of the DPA 2018 sets out that, in order for processing of special categories of personal data to be necessary for reasons of substantial public interest under Article 9(2)(g) of the UK GDPR, that processing must meet one of the conditions set out in Schedule 1, Part 2. In this case, processing is necessary to meet the conditions set out in paragraph 16 (Support for individuals with a particular disability or medical condition).

In this case, the relevant legislation is the Education (Scotland) Act 1980 and the Education (Additional Support for Learning) (Scotland) Act 2004.

Will this information be shared?

Personal information gathered through the CALL Scotland referral process will not be shared with any other organisation.

Your personal information will not be disclosed to third parties unless it is necessary for us to do so in order to verify its accuracy, prevent or detect crime, protect public funds or where required by law. The Council may check information provided by you, or information about you provided by a third party, with other information held by us.

How long will this information be kept for?

Personal data gathered during the CALL Scotland referral process will be kept securely at school level for 5 years after school leaving date, as per other educational records. After this time, the data will be deleted.

Personal information rights

Individuals have rights in relation to the information the Council holds about them, including the right to request a copy of their information. You can find out more about your [personal information rights](#) on our website or by contacting the Council's Information Rights Team at the address below.

Data Protection Officer

The Council has a Data Protection Officer who you can contact in the first instance if you have any questions or complaints about how we are processing your personal information.

Please contact by writing to the Data Protection Officer, Perth and Kinross Council, Council Building, 2 High Street, Perth, PH1 5PH, by emailing DataProtection@pkc.gov.uk or by telephoning 01738 475444.

Information Commissioner's Office

If you want to complain about how the Council has processed your information you have the right to contact the [Information Commissioner's Office](#) via their website or by telephoning 0303 123 1113.

Information Rights Team

If you have any questions about how the Council processes your information, or if you would like a copy of this notice in another language or format, please contact the Information Rights Team:

Information Rights

Legal and Governance Services

2 High Street

Perth

PH1 5PH

Email DataProtection@pkc.gov.uk

Telephone 01738 477933