

## Information and Advice Leaflet

If you or someone you know would like a copy of this document in another language or format, (on occasion only a summary of the document will be provided in translation), this can be arranged by contacting  
Customer Service Centre on 01738 475000.

إن احتجت أنت أو أي شخص تعرفه نسخة من هذه الوثيقة بلغة أخرى أو تصميم آخر فيمكن الحصول عليها (أو على نسخة معدلة لمخلص هذه الوثيقة مترجمة بلغة أخرى) بالاتصال ب:

الاسم: Customer Service Centre  
رقم هاتف للاتصال المباشر: 01738 475000

اگر آپ کو یا آپ کے کسی جاننے والے کو اس دستاویز کی نقل دوسری زبان یا فارمیٹ

(بعض دفعہ اس دستاویز کے خلاصہ کا ترجمہ فراہم کیا جائے گا) میں درکار ہے

تو اس کا بندوبست سروس ڈیولپمنٹ Customer Service Centre سے فون

نمبر 01738 475000 پر رابطہ کر کے کیا جاسکتا ہے۔

如果你或你的朋友希望得到這文件的其他語言版本或形式

(某些時候，這些文件只會是概要式的翻譯)，請聯絡

Customer Service Centre 01738 475000

來替你安排。

Jeżeli chciałbyś lub ktoś chciałby uzyskać kopię owego dokumentu w innym języku niż język angielski lub w innym formacie (istnieje możliwość uzyskania streszczenia owego dokumentu w innym języku niż język angielski), Proszę kontaktować się z  
Customer Service Centre 01738 475000

P eajte-lí si Vy, anebo n kdo, koho znáte, kopii této listiny v jiném jazyce anebo jiném formátu (v n kterých p ípadech bude p eložen pouze stru ný obsah listiny)  
Kontaktujte prosím Customer Service Centre 01738 475000 na vy ízení této požadavky.

Если вам или кому либо кого вы знаете необходима копия этого документа на другом языке или в другом формате, вы можете запросить сокращенную копию документа обратившись  
Customer Service Centre 01738 475000

Ma tha thu fhèin neo duine a dh'aithnicheas tu ag iarraidh leth-bhreacden chàipear seo ann an cànan eile neo ann an cruth eile, (aig amannan cha bhith ach gearr-chunntas a-mhàin ri fhaighinn air eadar-theangachadh) faodar seo fhaighinn le bhith a' cur fios gu:  
Customer Service Centre 01738 475000

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

[www.pkc.gov.uk](http://www.pkc.gov.uk)

(PKC Design Team - 2018013)

[www.pkc.gov.uk/childprotection](http://www.pkc.gov.uk/childprotection)

## Child Protection and Duty Team



**Getting it Right  
in Perth and Kinross**  
Helping children be the best they can be





All children and young people have the right to be cared for and protected from harm and abuse. Most children and young people get all the help and support they need from their parents, carers and families.

Sometimes they may need further help and support. **Child protection is everyone's job and everyone's responsibility.** Children and young people should **get the help they need, when they need it, for as long as they need it** and their welfare is always paramount.

**Who are we?**

The Child Protection and Duty Team is based in Perth, but provide services across Perth and Kinross.

**What do we do?**

As part of a 24 hour service the Child Protection and Duty Team:

- *provides information, advice and guidance in relation to any worries or concerns raised about the care of children or young people;*
- *complete assessments to identify what support can be offered to children, young people and their families;*
- *undertake child protection investigations where worries or concerns have been received about a child or young person's immediate safety.*



**How to contact us**

The Child Protection and Duty Team is based in Almondbank House, Perth. You can contact us by calling 01738 476768.

You can contact us Monday to Friday during office hours to request an appointment to speak to a worker:

**Child Protection and Duty Team**

Almondbank House  
Lewis Place  
PERTH  
PH1 3BD

[www.pkc.gov.uk/childprotection](http://www.pkc.gov.uk/childprotection)

After 5.00 pm this service is provided by our Out of Hours Service, which can be contacted by calling 01738 476768.

The name of your Social Worker/Lead Professional is:

His/her telephone number is:

